

Council Tax 2016 to 2017

The best way to pay is by direct debit

Set up a Direct Debit

At www.glasgow.gov.uk or phone **0141 287 0300**, 24 hours a day, seven days a week.

If you need help to open a bank account to pay by Direct Debit, please contact Scotcash on **0141 276 0525** or visit www.scotcash.net

For details of other methods of payment, see your Council Tax notice or visit www.glasgow.gov.uk/ct



● COUNCIL TAX NOTICE

There is one notice for every household. The amount you pay depends on the valuation band that your property has been placed in by the City Assessor. For more information visit www.glasgow.gov.uk/ct

● HAVING PROBLEMS PAYING?

If you have missed any of your payments, please call us on **0141 287 5050** as soon as possible. Remember that if we do not know you are having problems paying, we cannot help you.

● APPEALS AGAINST YOUR COUNCIL TAX BAND

You can appeal online at www.saa.gov.uk/proposals.html or in writing to **The City Assessor, PO Box 15311, Glasgow, G1 3WL**. Phone **0141 287 1111** Email assessors@fs.glasgow.gov.uk

You must continue to pay your Council Tax until a decision on your appeal has been made.

● WHO IS RESPONSIBLE FOR PAYING COUNCIL TAX?

Council Tax is normally paid by the people who are living in the property. Civil partners, couples, joint owners or joint tenants are responsible, 'jointly and severally', for making the payment. 'Jointly and severally' means that the amount on the bill is not split into shares. We can choose to collect the full amount of the Council Tax bill from anyone who is legally responsible for it.

● DISCOUNTS

You may be entitled to a Discount against your Council Tax and Scottish Water and Waste Water. **For example** a 25% Discount would be applicable if you are the only adult in your home.

You can claim a Disabled Person's Reduction if certain adaptations have been made to your home; or if extra rooms are needed for the disabled person's wellbeing. More information is available at www.glasgow.gov.uk/ct

● EXEMPTIONS

You may be exempt from paying Council Tax and Scottish Water's water and waste-water charges. **For example** if your home is empty and unfurnished, you may be exempt from paying Council Tax for six months. More information is available at www.glasgow.gov.uk/ct

● COUNCIL TAX REDUCTION (CTR)

If you are a low earner, a pensioner, or on benefits, and are responsible for paying Council Tax, you may be entitled to claim CTR of up to 100%. CTR will not cover Scottish Water's charges. You can complete an application online at www.glasgow.gov.uk/ben

If you wish to appeal your CTR assessment write to: **Financial Services, Council Tax Office, PO Box 36, Glasgow, G1 1JE**. More information is available online www.glasgow.gov.uk/ben

● ENERGY EFFICIENCY DISCOUNT SCHEME

A one-off Council Tax rebate may be available if you carry out certain energy efficiency measures in your home. More information is available online www.glasgow.gov.uk/ct

For paperless billing and to manage your account 24 hours a day, sign up online

www.glasgow.gov.uk/ct



**PEOPLE
MAKE
GLASGOW
FAIRER**

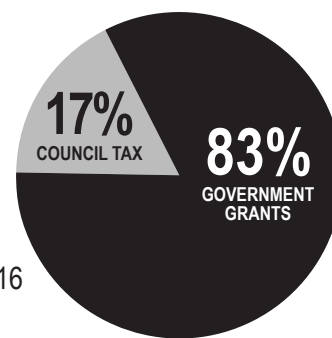
● SPENDING ON OUR SERVICES

This financial year, 2016 to 2017, we are planning to spend £1,470.6 million, a decrease of £39.4 million, from last year's budget.

Government grants make up 83% (£1,220.0 million) and Council Tax 17% (£250.6 million) of our total planned net expenditure. This represents no change to the band D Council Tax charge of £1,213.

The band D Council Tax rate in 2016 to 2017 is £1,213. The Scottish average in 2015 to 2016 was £1,149.

Our planned spend is 0.13% above the Scottish Government support figure. The expenditure figure used by the Government in the "Aggregate External Finance" (Government Support) calculation is £6,001 for each band D property and this compares to £6,009 proposed spending by the council.



Council employees (full-time equivalents)	
2015 to 2016	17,407
2016 to 2017	16,978
Decrease	429
The decrease in employee numbers arises mainly from efficiencies in service delivery, workforce planning and service reform projects that the council will achieve in 2016 to 2017.	

How Council Tax is worked out

	£million
Gross Total spend	£2,197.3
Less Fees and Charges	- £726.7
Net spending	£1,470.6

Net Expenditure allocated by service	Net Expenditure (excluding Depreciation) £million	Capital Charges £million	Total Net Expenditure (including Depreciation) £million	Changes from 2015 to 2016 (excluding Depreciation) £million	%	Band D Council Tax Equivalent (including Depreciation) £
Education	502.9	34.4	537.3	5.7	1.1	440
Social Work	421.3	4.2	425.5	-3.0	-0.7	348
Roads and Lighting	28.3	22.1	50.4	1.3	4.8	41
Transport Subsidies and Concessionary Fares	11.2	0.0	11.2	0.0	0.0	9
Cultural and Leisure	79.9	0.0	79.9	-1.2	-1.5	65
Development and Regeneration	33.4	28.1	61.5	1.1	3.4	50
Environmental Protection	82.9	1.1	84.0	-0.8	-0.9	69
Other Services	160.6	15.6	176.2	-18.1	-10.1	144
Adjustment for Capital Charges	n/a	57.4	57.4	n/a	n/a	47
Net Service Expenditure	1,320.5	162.9	1,483.4	-15.0	-1.1	1,213
Changes in Balances			-12.8			
Total Net Expenditure			1,470.6			
Financed by Government Grants			846.6			
Non-Domestic Rates			373.4			
Total amount to be met from Council Tax			250.6			

All of the information contained in this leaflet will be made available online for future bills. If you would prefer to have the information in paper format, please contact us through our website or by phoning 0141 287 5050 and we will arrange this for you. Full information on all of the content of this leaflet is available at www.glasgow.gov.uk/ct

Statement of Fair Processing

In line with the Data Protection Act 1998, we will process your information for the purposes of collecting any Council Tax you owe us. We have a duty to manage public funds properly. As a result, we will use the information you provide to make sure all amounts we are owed, including amounts owed for fees and charges other than Council Tax, are paid on time. We may also use this information to confirm eligibility to concessions and reductions for services provided by the Council and to confirm entitlement to services (for example confirming residency to support a parking permit application).

We may also use the information to prevent and detect fraud. We may share your information for the same purposes with other public organisations, including neighbouring councils, that handle public funds and as part of a project to produce better population estimates for the city.

We may also share your details with other organisations, including credit reference agencies, for the purpose of confirming who is living at a particular address.

For full details on how we will use your information, visit www.glasgow.gov.uk/privacy