#### **GLASGOW CITY COUNCIL**

# GUIDE TO INFORMATION AVAILABLE THROUGH THE MODEL PUBLICATION SCHEME 2020

Date Updated: July 2020

The Freedom of Information (Scotland) Act 2002 (the Act) requires Scottish public authorities to produce and maintain a publication scheme. Authorities are under a legal obligation to:

- publish the classes of information that they make routinely available
- tell the public how to access the information and what it might cost.

Glasgow City Council has adopted the Model Publication Scheme 2018 produced by the Scottish Information Commissioner. This scheme has the Commissioner's approval.

You can see information about the latest scheme on the Commissioner's website at <a href="https://www.itspublicknowledge.info/PublicationSchemeGuidance">www.itspublicknowledge.info/PublicationSchemeGuidance</a> or by contacting us at the address below:

DPO
Chief Executives Department
City Chambers
George Square
GLASGOW
G2 1DU

Email: dataprotection@glasgow.gov.uk

Tel: 0141 287 1055

The purpose of this Guide to Information is to:

- allow you to see what information is available (and what is not available) in relation to each
- state what charges may be applied
- explain how you can find the information easily
- provide contact details for enquiries and to get help with accessing the information
- explain how to request information we hold that has not been published

### Availability and formats

The information we publish through the model scheme is, wherever possible, available on our website. We offer alternative arrangements for people who do not want to, or cannot, access the information online or by inspection at our premises. For example, we can usually arrange to send information to you in paper copy (although there may be a charge for this). Please contact the Corporate Compliance Officer for more information.

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### Exempt information

We will publish the information we hold that falls within the classes of information below. If a document contains information that is exempt under Scotland's freedom of information laws (for example sensitive personal information or a trade secret), we may remove or redact the information before publication but we will explain why.

### Copyright

Where Glasgow City Council holds the copyright in its published information, the information may be copied or reproduced without formal permission, provided that:

- it is copied or reproduced accurately
- · it is not used in a misleading context, and
- the source of the material is identified

Whereby the Council does not hold copyright in information we publish, we will make this clear.

### **Charges**

This section explains when we may make a charge for our publications listed in the Guide to Information and how any charge will be calculated.

There is no charge to view information on our website or at our premises except where there is a statutory fee, for example, for access to registers.

We may charge for providing information to you e.g., photocopying and postage, but we will charge you no more than it actually costs us to do so. We will always tell you what the cost is before providing the information to you.

Our photocopying charge per sheet of paper is shown in the table below:

Size of paper	Pence per single sided copy (black and white)	Pence per single sided copy (colour)
A4	10p	30p

We will recharge any postage costs at the rate we paid to send the information to you.

When providing copies of pre-printed publications, we will charge no more than the cost per copy of the total print run.

We do not pass on any other costs to you in relation to our published information.

This charging schedule does not apply to our commercial publications (see Class 8 below). Their price reflects a 'market value' which may include the cost of production.

### Contact us

You can contact us for assistance with any aspect of this publication scheme:

DPO
Chief Executives Department
City Chambers
George Square
GLASGOW
G2 1DU

Email: dataprotection@glasgow.gov.uk

Tel: 0141 287 1055

We will also be pleased to advise you how to ask for information that we do not publish or how to complain if you are dissatisfied with any aspect of this publication scheme.

### The classes of information that we publish

We publish information that we hold within the following classes. Once information is published under a class we will continue to make it available for the current and previous two financial years.

Where information has been updated or superseded, only the current version will be available. If you would like to see previous versions, you are welcome to make a request to us for that information.

### **CLASS 1: ABOUT GLASGOW CITY COUNCIL**

## Class description:

Information about Glasgow City Council, who we are, where to find us, how to contact us, how we are managed and our external relations

The information we publish under this class	How to access it
Glasgow City Council Home Page	https://www.glasgow.gov.uk/
Glasgow City Council Service Finder	https://glasqowgis.maps.arcqis.com/apps/MapSeries/index.html?appid=47a5d9cc02d342948c253255cc4dd9cf
Council & Committees	https://www.glasgow.gov.uk/index.aspx?articleid=17758
Councillors	https://www.glasgow.gov.uk/index.aspx?articleid=17565
Community Councils	https://www.glasgow.gov.uk/communitycouncils
Contact Us	https://www.glasgow.gov.uk/index.aspx?articleid=17112

Customer Care Centre	https://www.glasgow.gov.uk/index.aspx?articleid=17743
Complaints	https://www.glasgow.gov.uk/index.aspx?articleid=16133
Media Enquiries	https://www.glasgow.gov.uk/index.aspx?articleid=18466
Council Officials	https://www.glasgow.gov.uk/index.aspx?articleid=18567
Council Policies and Regulations	https://www.glasgow.gov.uk/index.aspx?articleid=17171
Audit Arrangements	https://www.glasgow.gov.uk/index.aspx?articleid=17136
<u>Audited Accounts</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17613
Arms Length External Organisations	https://www.glasgow.gov.uk/index.aspx?articleid=18350
Strategic Plan 2012-2017	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=14572&p=0
City Charter	https://www.glasgow.gov.uk/citycharter
Glasgow Magazine	https://www.glasgow.gov.uk/index.aspx?articleid=16411
News & Events	https://www.glasgow.gov.uk/news

## CLASS 2: HOW GLASGOW CITY COUNCIL DELIVERS ITS FUNCTIONS AND SERVICES

# Class description:

Information about our work, our strategy and policies for delivering functions and services and information for our service users.

The information we publish under this class	How to access it
Statutory Duties & Powers	
Glasgow City Council Guide to Statutory Duties & Powers	https://www.glasgow.gov.uk/privacy
Council Tax, Non Domestic Rates & Benefits	
Glasgow City Assessor	https://www.glasgow.gov.uk/index.aspx?articleid=17099
Council Tax & Benefits	https://www.glasgow.gov.uk/index.aspx?articleid=15892
<u>Universal Credit</u>	https://www.glasgow.gov.uk/index.aspx?articleid=18685

Business Rates (Non Domestic	https://www.glasgow.gov.uk/index.aspx?articleid=17154	
Rates)		
Rateable Value	https://www.glasgow.gov.uk/index.aspx?articleid=17152	
Rates Relief	https://www.glasgow.gov.uk/index.aspx?articleid=17147	
Electoral Registration Services		
Electoral Registration	https://www.glasgow.gov.uk/index.aspx?articleid=18807	
Elections & Voting	https://www.glasgow.gov.uk/index.aspx?articleid=15919	
Council Policies		
Council Policies	https://www.glasgow.gov.uk/index.aspx?articleid=17171	
Education: Going to School		
Children's Rights	https://www.glasgow.gov.uk/index.aspx?articleid=17854	
Clothing Grants and Free School Meals	https://www.glasgow.gov.uk/index.aspx?articleid=17885	
Education at Home	https://www.glasgonnepsy.www.im.dexagonx.govtiple/idalexsopx?ar	rticleid=1
Education Maintenance Allowance	https://www.glasgonuppe//www.imdexsgonxgontiple/idate7035px?ar	rticleid=1
Enrolment	https://www.glasgow.gov.uk/index.aspx?articleid=18426	
Enrolment from Overseas	https://www.glasgow.gov.uk/index.aspx?articleid=18426	
Exclusions from School	https://www.glasgow.gov.uk/index.aspx?articleid=17863	
Meeting Additional Support Needs	https://www.glasgow.gov.uk/index.aspx?articleid=18941	
My Catchment Area	https://www.glasgow.gov.uk/index.aspx?articleid=15894	
Early Learning and Childcare	https://www.glasgow.gov.uk/index.aspx?articleid=17026	
The Curriculum	https://www.glasgow.gov.uk/index.aspx?articleid=18196	
Outdoor Education	https://www.glasgow.gov.uk/index.aspx?articleid=17853	
Dance School of Scotland & Musical	https://www.glasgow.gov.uk/index.aspx?articleid=18840	
<u>Theatre</u>		
Gaelic & Gaelic Language Plan	https://www.glasgow.gov.uk/index.aspx?articleid=17535	
Glasgow Senior Phase Prospectus 2019/20	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46239	
Glasgow School of Sport	https://www.glasgow.gov.uk/index.aspx?articleid=17869	

List of Nursery, Primary, Secondary and ASL Schools	https://www.glasgow.gov.uk/education
Education Fees and Charges	https://www.glasgow.gov.uk/article/25201
Education: Application Forms	
Entertainment Licences	https://www.glasgow.gov.uk/index.aspx?articleid=18816
Free School Transport	https://www.glasgow.gov.uk/index.aspx?articleid=17882
Placing Requests	https://www.glasgow.gov.uk/index.aspx?articleid=18205
Pupil Enrolment	https://www.glasgow.gov.uk/index.aspx?articleid=18426
Work Permits for Children	https://www.glasgow.gov.uk/index.aspx?articleid=18817
Social Care & Health	
Shielding - Request Support	https://www.glasgow.gov.uk/index.aspx?articleid=25844
HSCP Covid 19 Update	https://glasgowcity.hscp.scot/covid-19-hscp-update
Adults and Older People	https://www.glasgow.gov.uk/index.aspx?articleid=17033
Children and Families	https://www.glasgow.gov.uk/index.aspx?articleid=17032
Autism Resource Centre (ARC)	https://www.glasgow.gov.uk/index.aspx?articleid=17216
Carers	https://www.glasgow.gov.uk/index.aspx?articleid=16145
<u>Criminal Justice</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17256
Personalisation	https://www.glasgow.gov.uk/index.aspx?articleid=17329
<u>Homelessness</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17283
Homelessness - Areas	https://www.glasgow.gov.uk/article/24869
Sensory Services	https://www.glasgow.gov.uk/index.aspx?articleid=17301
Services for Asylum Seekers	https://www.glasgow.gov.uk/index.aspx?articleid=17212
Supported Employment	https://www.glasgow.gov.uk/index.aspx?articleid=17306
Welfare Rights and Debt Advice	https://www.glasgow.gov.uk/index.aspx?articleid=17873
Scottish Welfare Fund	https://www.glasgow.gov.uk/index.aspx?articleid=17160
Glasgow City HSCP Planning	https://glasgowcity.hscp.scot/strategies-and-plans
Glasgow City HSCP Performance	https://glasgowcity.hscp.scot/performance-and-demographics
How to access services	https://www.glasgow.gov.uk/index.aspx?articleid=17272

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Get a Social Work Service out of Office Hours	https://www.glasgow.gov.uk/index.aspx?articleid=17279
Arrange an Adaptation for Your Home	https://www.glasgow.gov.uk/index.aspx?articleid=17203
Request a Blue Badge for Disabled Parking	https://www.glasgow.gov.uk/index.aspx?articleid=17226
Get Help with a Drug or Alcohol Problem	https://www.glasgow.gov.uk/index.aspx?articleid=18063
Alcohol and Drug Partnership	https://www.glasgow.gov.uk/adp
Make a Complaint to Social Work	https://www.glasgow.gov.uk/index.aspx?articleid=17304
Arrange Equipment to Help at Home	https://www.glasgow.gov.uk/index.aspx?articleid=17264
Charging Policy	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=5470&p=0
<u>Care Homes</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17231
Improving the Cancer Journey	https://www.glasgow.gov.uk/index.aspx?articleid=17159
Getting it Right for Every Child (GIRFEC)	https://www.glasgow.gov.uk/girfec
Kinship Care	https://www.glasgow.gov.uk/kinship
Social Care Research and Ethics	https://www.glasgow.gov.uk/article/17211/Social-Care- Research-and-Ethics
Macmillan Cancer Support Services	https://www.glasgow.gov.uk/article/18933/Macmillan- Cancer-Support-Services
Health and Social Care Integration	https://www.glasgow.gov.uk/careandsupport
National Care Standards	https://www.glasgow.gov.uk/article/17297/National-Care-Standards
Mental Health, Social Isolation and Loneliness	https://www.glasgow.gov.uk/improvingmentalhealth
Lunch Clubs	https://www.glasgow.gov.uk/article/17293/A-Lunch-Club
Day Care or Day Opportunities	https://www.glasgow.gov.uk/article/17258/Day-Care-or- Day-Opportunities
A Local Social Work Office	https://www.yoursupportglasgow.org/directory/providerlist/ 451
Autism Awareness Venues	https://www.glasgow.gov.uk/article/22411/Autism- Awareness-Venues
Pay a Home Care Bill	https://ip.e-paycapita.com/AIP/itemSelectionPage.do?link=showItem SelectionPage&siteId=286&languageCode=EN&source=A IP

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Report Concerns About an Adult	https://www.glasgow.gov.uk/article/17207/Report- Concerns-About-an-Adult
Report Concerns About a Child	https://www.glasgow.gov.uk/article/17236/Report- Concerns-About-a-Child
What is a Direct Payment	https://www.glasgow.gov.uk/directpayment
What is a Prepaid Card	https://www.glasgow.gov.uk/prepaidcard
Advanced Payment Scheme	https://www.glasgow.gov.uk/article/25197/Advanced- Payment-Scheme
Bursaries for Care Experienced	https://www.glasgow.gov.uk/article/25198/Bursaries-for-
Young People	Care-Experienced-Young-People
Youth Justice	https://www.glasgow.gov.uk/article/17331/Youth-Justice
Make a Subject Access Request	https://www.glasgow.gov.uk/article/25223/Make-a-
to SWS	Subject-Access-Request-to-SWS
Planning, Building & Economic Development	
Planning Applications	https://www.glasgow.gov.uk/index.aspx?articleid=15897
Public Consultation - PAC	https://www.glasgow.gov.uk/article/25907/Public- Consultation-PAC
Compulsory Purchase Orders	https://www.glasgow.gov.uk/cpos
Building Standards & Public Safety	https://www.glasgow.gov.uk/index.aspx?articleid=16171
Energy & Affordable Warmth	https://www.glasgow.gov.uk/index.aspx?articleid=18353
CDP 5 Resource Management: Planning FAQ's	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46411
Strategic Housing Investment	https://www.glasgow.gov.uk/index.aspx?articleid=18396
Older Private Housing Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=18250
Information for Home Owners	https://www.glasgow.gov.uk/index.aspx?articleid=18321
Private Landlord Information	https://www.glasgow.gov.uk/index.aspx?articleid=18313
Development Plans	https://www.glasgow.gov.uk/index.aspx?articleid=16184
Open Space Strategy	https://www.glasgow.gov.uk/article/17192/Glasgow-City- Development-Plan-2
Transforming Communities	https://www.glasgow.gov.uk/index.aspx?articleid=18389
Community Asset Transfer	https://www.glasgow.gov.uk/article/20590/Community- Asset-Transfer

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Community Assets Transfer -	https://www.glasgow.gov.uk/25067
Requests for Review	
Regenerating Glasgow	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=32462
	<u>&amp;p=0</u>
<u>Urban Model</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17831
Regeneration	https://www.glasgow.gov.uk/regeneration
Planning Regeneration Areas	https://www.glasgow.gov.uk/index.aspx?articleid=18302
Oatlands Regeneration	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=32462 &p=0
Cowlairs Regeneration	https://www.glasgow.gov.uk/cowlairs
City Deal	https://www.glasgow.gov.uk/index.aspx?articleid=18614
Public Realm Improvement	https://www.glasgow.gov.uk/index.aspx?articleid=17846
Co-operative Glasgow	https://www.glasgow.gov.uk/index.aspx?articleid=17592
Glasgow Business Transfer Loan Fund	https://www.glasgow.gov.uk/index.aspx?articleid=17139
Independent Retail Fund	https://www.glasgow.gov.uk/index.aspx?articleid=18289
Business Gateway Start Up	http://www.bgateway.com/local-
	<pre>offices/glasgow?gclid=CjwKEAjw-vewBRDH1- b52Lig1hkSJACTPfVFEewM4bshJ2vBrMbCYxyganTlgJn</pre>
	ncH1_5el9fPZ5SxoC3J7w_wcB
Digital Glasgow	https://www.glasgow.gov.uk/index.aspx?articleid=17711
Starting or growing a business	https://www.glasgow.gov.uk/index.aspx?articleid=17135
Guide to Redundancy	https://www.glasgow.gov.uk/index.aspx?articleid=17741
New Business Information Pack	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=49337
Business Support	https://www.glasgow.gov.uk/businesssupport
City Services Grouproads	https://www.glasgow.gov.uk/cityservices
Coronavirus Business Support Fund	https://www.glasgow.gov.uk/coronavirusbusinessfund
Coronavirus Multiple Properties Fund	https://www.glasgow.gov.uk/coronavirusmultipleproperties fund
Newly Self-Employed Hardship Fund	https://www.glasgow.gov.uk/selfemployedhardshipfund
Inward Investment	https://www.glasgow.gov.uk/index.aspx?articleid=17149
Invest Glasgow Website	http://investglasgow.com/

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International Financial Services District	https://www.glasgow.gov.uk/index.aspx?articleid=17150
Factsheets & Statistics	https://www.glasgow.gov.uk/index.aspx?articleid=18819
Glasgow Film Office	https://www.glasgow.gov.uk/index.aspx?articleid=17704
Glasgow Guarantee	https://www.glasgow.gov.uk/index.aspx?articleid=16174
Credit Unions in Glasgow	http://www.cucity.co.uk/
Inclusive Glasgow	https://www.glasgow.gov.uk/index.aspx?articleid=17659
Resilient Glasgow	https://www.glasgow.gov.uk/index.aspx?articleid=17668
Conservation & Listed Buildings	https://www.glasgow.gov.uk/index.aspx?articleid=17161
Residential Design Guide	https://www.glasgow.gov.uk/index.aspx?articleid=17447
Design Guide for Repair and Replacement of Windows	https://www.glasgow.gov.uk/index.aspx?articleid=17307
Historical Building Repairs	https://www.glasgow.gov.uk/index.aspx?articleid=17777
Planning Enforcement	https://www.glasgow.gov.uk/index.aspx?articleid=17391
Stair & Backcourt Lighting  Maintenance	https://www.glasgow.gov.uk/index.aspx?articleid=17707
Street Naming and Numbering	https://www.glasgow.gov.uk/snn
Legal Matters	
<u>Byelaws</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17749
Claims against the Council	https://www.glasgow.gov.uk/index.aspx?articleid=18680
Registration Services	
Getting married in Glasgow	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=32306 &p=0
Marriages	https://www.glasgow.gov.uk/index.aspx?articleid=17037
Renewal of Vows	https://www.glasgow.gov.uk/index.aspx?articleid=18564
<u>Death</u>	https://www.glasgow.gov.uk/index.aspx?articleid=16018
Tell Us Once	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=29919 &p=0
Birth	https://www.glasgow.gov.uk/index.aspx?articleid=16016
<u>Stillbirth</u>	https://www.glasgow.gov.uk/index.aspx?articleid=16017
Naming Ceremony	https://www.glasgow.gov.uk/index.aspx?articleid=18556

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Civil Partnership	https://www.glasgow.gov.uk/index.aspx?articleid=17724
Citizenship	https://www.glasgow.gov.uk/index.aspx?articleid=17721
Ordering Certificates	https://www.glasgow.gov.uk/index.aspx?articleid=18553
Change of Name	https://www.glasgow.gov.uk/index.aspx?articleid=18560
Re-registration of Birth or Stillbirth	https://www.glasgow.gov.uk/index.aspx?articleid=18565
Family History	https://www.glasgow.gov.uk/index.aspx?articleid=17698
Bereavement Services	https://www.glasgow.gov.uk/index.aspx?articleid=17175
Licencing & Notifications	
Alcohol Licences	https://www.glasgow.gov.uk/index.aspx?articleid=17576
Licensing Reviewing the Fee for Occasional Licences	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46280
BBN Glasgow Conference	https://www.glasgow.gov.uk/article/24942
Marketplace Exhibitor Evaluation 2019	
BBN Glasgow Conference &	https://www.glasgow.gov.uk/article/24945
Workshop/Marketplace Evaluation	https://www.gidagow.gov.divartiole/24040
<u>2019</u>	
Animal Related Licences	https://www.glasgow.gov.uk/index.aspx?articleid=17440
Trading Licences	https://www.glasgow.gov.uk/index.aspx?articleid=17631
Vehicle Related Licences	https://www.glasgow.gov.uk/index.aspx?articleid=17617
Multiple Occupancy Housing Licensing	https://www.glasgow.gov.uk/index.aspx?articleid=18374
Public Charitable Collections Permissions	https://www.glasgow.gov.uk/index.aspx?articleid=17703
Entertainment Licences	https://www.glasgow.gov.uk/index.aspx?articleid=17460
Environmental health requirements for Temporary Public Entertainment Licence	https://www.glasgow.gov.uk/index.aspx?articleid=17606
Public Processions	https://www.glasgow.gov.uk/index.aspx?articleid=17549
Land & Environmental Services Book of Charges	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=31466 &p=0
Cleansing and Waste	
Waste Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=16572

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Clean Glasgow campaign	https://www.glasgow.gov.uk/index.aspx?articleid=17179
General Waste Bins	https://www.glasgow.gov.uk/index.aspx?articleid=16564
Blue Bin Recycling	https://www.glasgow.gov.uk/index.aspx?articleid=16561
Brown Bin Recycling	https://www.glasgow.gov.uk/index.aspx?articleid=16562
Purple Bin Recycling	https://www.glasgow.gov.uk/index.aspx?articleid=16563
Household Waste Recycling Centre	https://www.glasgow.gov.uk/index.aspx?articleid=17040
Recycling Points	https://www.glasgow.gov.uk/index.aspx?articleid=16569
Collection Days	https://www.glasgow.gov.uk/index.aspx?articleid=16567
Collection of Bulky Waste Items	https://www.glasgow.gov.uk/index.aspx?articleid=16567
Bulk Charge Test	https://www.glasgow.gov.uk/article/25951
Missed Bin Collections	https://www.glasgow.gov.uk/index.aspx?articleid=16568
Replacement/Additional/New Bins	https://www.glasgow.gov.uk/index.aspx?articleid=16566
Commercial Waste	https://www.glasgow.gov.uk/index.aspx?articleid=17217
Commercial Waste Enforcement	https://www.glasgow.gov.uk/index.aspx?articleid=18610
Street Cleansing & Litter	https://www.glasgow.gov.uk/index.aspx?articleid=17041
Street Sweeping	https://www.glasgow.gov.uk/index.aspx?articleid=17044
Weighbridges	https://www.glasgow.gov.uk/index.aspx?articleid=16571
Roads & Parking	
Dropped Kerbs	https://www.glasgow.gov.uk/index.aspx?articleid=16988
Dropped Kerbs  Parking Zone Permits	https://www.glasgow.gov.uk/index.aspx?articleid=16988 https://www.glasgow.gov.uk/index.aspx?articleid=18881
Parking Zone Permits	https://www.glasgow.gov.uk/index.aspx?articleid=18881
Parking Zone Permits  Roads & Footway Permits	https://www.glasgow.gov.uk/index.aspx?articleid=18881 https://www.glasgow.gov.uk/index.aspx?articleid=16635 https://www.glasgow.gov.uk/index.aspx?articleid=16634 https://glasgowgis.maps.arcgis.com/apps/webappviewer/i
Parking Zone Permits  Roads & Footway Permits  Bus Lane Enforcement  Locate Bus and Taxi Lanes in the City	https://www.glasgow.gov.uk/index.aspx?articleid=18881  https://www.glasgow.gov.uk/index.aspx?articleid=16635  https://www.glasgow.gov.uk/index.aspx?articleid=16634  https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=cf679dd3cf774acaabdbfae50772b5d5
Parking Zone Permits  Roads & Footway Permits  Bus Lane Enforcement	https://www.glasgow.gov.uk/index.aspx?articleid=18881 https://www.glasgow.gov.uk/index.aspx?articleid=16635 https://www.glasgow.gov.uk/index.aspx?articleid=16634 https://glasgowgis.maps.arcgis.com/apps/webappviewer/i
Parking Zone Permits  Roads & Footway Permits  Bus Lane Enforcement  Locate Bus and Taxi Lanes in the City  Bus Priority Measures - Oswald and	https://www.glasgow.gov.uk/index.aspx?articleid=18881  https://www.glasgow.gov.uk/index.aspx?articleid=16635  https://www.glasgow.gov.uk/index.aspx?articleid=16634  https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=cf679dd3cf774acaabdbfae50772b5d5
Parking Zone Permits  Roads & Footway Permits  Bus Lane Enforcement  Locate Bus and Taxi Lanes in the City  Bus Priority Measures - Oswald and Union Street	https://www.glasgow.gov.uk/index.aspx?articleid=18881  https://www.glasgow.gov.uk/index.aspx?articleid=16635  https://www.glasgow.gov.uk/index.aspx?articleid=16634  https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=cf679dd3cf774acaabdbfae50772b5d5  https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46323
Parking Zone Permits  Roads & Footway Permits  Bus Lane Enforcement  Locate Bus and Taxi Lanes in the City  Bus Priority Measures - Oswald and Union Street  Parking	https://www.glasgow.gov.uk/index.aspx?articleid=18881 https://www.glasgow.gov.uk/index.aspx?articleid=16635 https://www.glasgow.gov.uk/index.aspx?articleid=16634 https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=cf679dd3cf774acaabdbfae50772b5d5 https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46323 https://www.glasgow.gov.uk/index.aspx?articleid=17047

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Street Lighting	https://www.glasgow.gov.uk/index.aspx?q=street+lighting
	<u>&amp;articleid=17096&amp;go.x=11&amp;go.y=20</u>
Roads and Lighting Faults	https://www.glasgow.gov.uk/index.aspx?q=roads+and+lig
	hting+faults&articleid=17096&go.x=0&go.y=0
New Road Adoptions	https://www.glasgow.gov.uk/index.aspx?articleid=18874
Roads Maintenance	https://www.glasgow.gov.uk/index.aspx?articleid=18855
Road Safety	https://www.glasgow.gov.uk/index.aspx?articleid=16630
Roadworks Control	https://www.glasgow.gov.uk/index.aspx?articleid=18055
Statutory List of Public Roads	https://www.glasgow.gov.uk/index.aspx?articleid=17556
Glasgow's Low Emission Zone	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46304
Winter Maintenance	https://www.glasgow.gov.uk/index.aspx?articleid=17050
Connecting Woodside	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46306
Connecting Woodside - Garscube Road	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46307
Connecting Woodside - St. George's Road North	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46308
Connecting Woodside - St. George's Road in Context	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46310
Connecting Woodside - West Princes Street Quietway	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46313
Gritting	https://www.glasgow.gov.uk/index.aspx?articleid=17051
Road Asset Management Plan	http://www.glasgow.gov.uk/RoadsAssetManagementPlan
Spaces For People	https://www.glasgow.gov.uk/spacesforpeople
Transport	
Abnormal Loads	https://www.glasgow.gov.uk/index.aspx?articleid=18637
Cycling in the City	https://www.glasgow.gov.uk/index.aspx?articleid=19366
Car Club	https://www.glasgow.gov.uk/index.aspx?articleid=17182
City Centre Transport Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=18276
Concessionary Travel	https://www.glasgow.gov.uk/index.aspx?articleid=19094
Electric Vehicles	https://www.glasgow.gov.uk/index.aspx?articleid=18029
Free School Transport	https://www.glasgow.gov.uk/index.aspx?articleid=17882
T	•

Parks, Open Space & Leisure	
Parks and Gardens	https://www.glasgow.gov.uk/index.aspx?articleid=16576
Walking & Heritage Trails	https://www.glasgow.gov.uk/index.aspx?articleid=19039
International Rose Trials	https://www.glasgow.gov.uk/index.aspx?articleid=16577
Allotments	https://www.glasgow.gov.uk/index.aspx?articleid=17048
Assisted Garden Maintenance	https://www.glasgow.gov.uk/index.aspx?articleid=18540
Estates Management	https://www.glasgow.gov.uk/index.aspx?articleid=17219
Glasgow Flowers	https://www.glasgow.gov.uk/index.aspx?articleid=17221
Biodiversity	https://www.glasgow.gov.uk/index.aspx?articleid=18407
<u>Local Nature Reserves</u>	https://www.glasgow.gov.uk/index.aspx?articleid=18409
Environment & Conservation Areas	https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=190f4621ec014d219085d024a6975ecd
Strategic Best Value & Implementation Plan for Parks	http://www.glasgow.gov.uk/CHttpHandler.ashx?id=31886 &p=0
Venue Hire in Parks	https://www.glasgow.gov.uk/index.aspx?articleid=18285
Friends of Parks Groups	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=32675 &p=0
Park Management	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=32754 &p=0
Events	https://www.glasgow.gov.uk/index.aspx?articleid=17577
Events in the Park	https://www.glasgow.gov.uk/index.aspx?articleid=18319
Markets	https://www.glasgow.gov.uk/index.aspx?articleid=18516
Clyde Tidal Weir	https://www.glasgow.gov.uk/index.aspx?articleid=18876
<u>Clyde Pontoons</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17662
Libraries	https://www.glasgow.gov.uk/index.aspx?q=libraries&searc hmethod=+&continue=Search&articleid=17096
Museums	https://www.glasgow.gov.uk/index.aspx?articleid=17036
	https://www.glasgow.gov.uk/index.aspx?articleid=17035
Sports Facilities	
City Chambers Tours	https://www.glasgow.gov.uk/index.aspx?articleid=19136
Cycle Hire Scheme	http://www.nextbike.co.uk/en/glasgow/
The Lighthouse	https://www.glasgow.gov.uk/index.aspx?articleid=17717
City Centre Nite Zone	https://www.glasgow.gov.uk/index.aspx?articleid=18287

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Public Toilets	https://www.glasgow.gov.uk/index.aspx?articleid=18229
Community Resources Hubs	https://www.glasgow.gov.uk/article/23759
Housing	
Housing Information for Service Users	https://www.glasgow.gov.uk/article/25833/Information-for- Service-Users
Housing Strategy 2011-2016	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=4584&p=0
Housing Strategy 2017 - 2022	https://www.glasgow.gov.uk/index.aspx?articleid=19713
Housing Options	https://www.glasgow.gov.uk/index.aspx?articleid=19393
Housing Associations	https://www.glasgow.gov.uk/index.aspx?articleid=19413
Allocations Policies	https://www.glasgow.gov.uk/index.aspx?articleid=19434
New Supply Shared Equity	https://www.glasgow.gov.uk/index.aspx?articleid=18397
Common Housing Register	https://www.glasgow.gov.uk/index.aspx?articleid=18517
Housing Regeneration	https://www.glasgow.gov.uk/index.aspx?articleid=18388
Housing Investment Plan	https://www.glasgow.gov.uk/index.aspx?articleid=18518
Home Energy Efficiency Programme	https://www.glasgow.gov.uk/index.aspx?articleid=18191
Fuel Poverty	https://www.glasgow.gov.uk/index.aspx?articleid=18192
Affordable Warmth Action Plan	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=31862 &p=0
Energy Advice	https://www.glasgow.gov.uk/index.aspx?articleid=18354
Glasgow Home Energy (G-Heat)	https://www.glasgow.gov.uk/index.aspx?articleid=18189
Transforming Communities	https://www.glasgow.gov.uk/index.aspx?articleid=18389
Glasgow Factoring Commission	https://www.glasgow.gov.uk/index.aspx?articleid=18252
Statutory Enforcement Action for Common Repairs	https://www.glasgow.gov.uk/index.aspx?articleid=18612
Proposed Fair Rents Bill	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46275
Community Relations Unit	https://www.glasgow.gov.uk/article/23583/Community-Relations-Unit
Emergency Planning & Risk Management	
Resilience Planning	https://www.glasgow.gov.uk/index.aspx?articleid=17737

**OFFICIAL** 23/07/2020

Risk Management	https://www.glasgow.gov.uk/index.aspx?q=risk+managem
	ent&articleid=17096&go.x=0&go.y=0
Risk Management Policy and	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46666
Framework	
Risk Management Strategy	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=11037
	<u>&amp;p=0</u>
Safety at Sports Grounds	https://www.glasgow.gov.uk/index.aspx?articleid=17336
Scientific Services	https://www.glasgow.gov.uk/index.aspx?articleid=17665
Environment	
Flood Risk & Drainage Impact	https://www.glasgow.gov.uk/index.aspx?articleid=17455
Assessments	
Water Environment	https://www.glasgow.gov.uk/article/20793/SG-8-Water-
	Environment
Clyde & Loch Lomond Local Plan	https://www.glasgow.gov.uk/index.aspx?articleid=19470
Strategic Environment Assessment	https://www.glasgow.gov.uk/index.aspx?articleid=17177
Environmental Business Awards	https://www.glasgow.gov.uk/index.aspx?articleid=17566
Sustainable Glasgow	https://www.glasgow.gov.uk/index.aspx?articleid=18318
Energy Management	https://www.glasgow.gov.uk/index.aspx?articleid=17181
Glasgow's Trees	https://www.glasgow.gov.uk/trees
Tree Management	https://www.glasgow.gov.uk/index.aspx?articleid=17486
Tree Responsibility	https://www.glasgow.gov.uk/index.aspx?articleid=17487
Open Space Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=17192
Core Paths Plan	https://www.glasgow.gov.uk/index.aspx?articleid=17847
Japanese Knotweed	https://www.glasgow.gov.uk/index.aspx?articleid=19432
Enforcement Services	
Trading Standards	https://www.glasgow.gov.uk/index.aspx?articleid=17649
Noise Pollution	https://www.glasgow.gov.uk/index.aspx?articleid=17618
Food Safety – Approved Premises	https://www.glasgow.gov.uk/index.aspx?articleid=17570
Food Safety – Cross Contamination	https://www.glasgow.gov.uk/index.aspx?articleid=17572
Food Safety – Export Certificates	https://www.glasgow.gov.uk/index.aspx?articleid=17574

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Food Hygiene Inspections	https://www.glasgow.gov.uk/index.aspx?articleid=17568
Food Sampling	https://www.glasgow.gov.uk/index.aspx?articleid=17580
Food Labelling	https://www.glasgow.gov.uk/index.aspx?articleid=19483
Food Safety Advice	https://www.glasgow.gov.uk/index.aspx?articleid=17582
Hazard Analysis & Critical Control	https://www.glasgow.gov.uk/index.aspx?articleid=17571
<u>Point</u>	
Home Food Production & Catering	https://www.glasgow.gov.uk/index.aspx?articleid=17569
Complaining about a Food premise	https://www.glasgow.gov.uk/index.aspx?articleid=17593
Registering a new food business	https://www.glasgow.gov.uk/index.aspx?articleid=17581
Section 50 – Certificate of Suitability	https://www.glasgow.gov.uk/index.aspx?articleid=17604
in relation to food hygiene	https://www.alaanov.au.uk/aday.aanoOadialaid 47507
Temperature Monitoring Guidance for Food Businesses	https://www.glasgow.gov.uk/index.aspx?articleid=17597
Certificate of Compliance for Street	https://www.glasgow.gov.uk/index.aspx?articleid=17602
Trading Vehicles	
Public Health	https://www.glasgow.gov.uk/index.aspx?articleid=18579
Statutory Nuisance	https://www.glasgow.gov.uk/index.aspx?articleid=17612
Pest Control	https://www.glasgow.gov.uk/index.aspx?articleid=17609
Making a report out of hours	https://www.glasgow.gov.uk/index.aspx?articleid=17615
Air Quality	https://www.glasgow.gov.uk/index.aspx?articleid=17623
Local Air Quality Management	https://www.glasgow.gov.uk/localairqualitymanagement
Immigration Application Inspection	https://www.glasgow.gov.uk/index.aspx?articleid=17638
Ship Sanitation Inspection	https://www.glasgow.gov.uk/index.aspx?articleid=17575
Scientific Services	https://www.glasgow.gov.uk/index.aspx?articleid=17665
Property & Land	
Property Enquiry Certificates	https://www.glasgow.gov.uk/index.aspx?articleid=17705
Corporate Address Gazetteer	https://www.glasgow.gov.uk/index.aspx?articleid=17706
Council Land Ownership Enquiry	https://www.glasgow.gov.uk/index.aspx?articleid=18373
Property Details	http://apps.esriuk.com/app/MyNearest/15/view/ecdb4efc3
	4014e8da38c6009697304f9/index.html
Grants for Property Repairs	https://www.glasgow.gov.uk/index.aspx?articleid=18337
Stalled Spaces	https://www.glasgow.gov.uk/index.aspx?articleid=17879

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City Property (Glasgow) LLP	https://www.glasgow.gov.uk/index.aspx?articleid=19051
City Property Glasgow (Investments) <u>LLP</u>	https://www.glasgow.gov.uk/index.aspx?articleid=17639

# CLASS 3: HOW GLASGOW CITY COUNCIL TAKES DECISIONS AND WHAT IT HAS DECIDED

# Class description:

Information about the decisions we take, how we make decisions and how we involve others

The information we publish under this class	How to access it
Council and Committees	https://www.glasgow.gov.uk/index.aspx?articleid=17758
Council Officials	https://www.glasgow.gov.uk/index.aspx?articleid=18567
Council & Committee Standing Orders	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=6616&p=0
Council & Committee Terms of Reference	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=4535&p=0
Council Diary	http://www.glasgow.gov.uk/councillorsandcommittees/calendar.asp
Council Agendas and Minutes	http://www.glasgow.gov.uk/councillorsandcommittees/latestMeetings.asp ?sort=1
Committee Documents	http://www.glasgow.gov.uk/councillorsandcommittees/DocumentSearchPublic.asp
Scheme of Delegated Functions	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=6762&p=0
Policy, Planning & Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=17525
Social Work Services Structure	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=29473&p=0
Glasgow City Health and Social Care Structure	https://glasgowcity.hscp.scot/publication/glasgow-city-health-and-social-care-executive-management-chart
Glasgow City HSPC Strategic and Locality Plans	https://glasgowcity.hscp.scot/strategic-and-locality-plans

Glasgow City HSCP Governance	https://glasgowcity.hscp.scot/governance-documents
Glasgow City Health and Social Care Partnership Integration Joint Board	https://www.glasgow.gov.uk/index.aspx?articleid=18973
Glasgow Community Planning Partnership	https://www.glasgow.gov.uk/index.aspx?articleid=18571
Community Councils	https://www.glasgow.gov.uk/index.aspx?articleid=17326
Corporate Template for Planning Community Engagement	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46277
Consultations	https://www.glasgow.gov.uk/index.aspx?articleid=17317
Participation Request contact form - Glasgow City Council	https://www.glasgow.gov.uk/article/24857
Glasgow Household Survey	https://www.glasgow.gov.uk/index.aspx?articleid=17712
Petitions	https://www.glasgow.gov.uk/index.aspx?articleid=17716

## **CLASS 4: WHAT GLASGOW CITY COUNCIL SPENDS AND HOW IT SPENDS IT**

Class description:

Information about our strategy for, and management of, financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent.

The information we publish under this class	How to access it
Council Budget	https://www.glasgow.gov.uk/index.aspx?articleid=17108
Remuneration & Expenses	https://www.glasgow.gov.uk/index.aspx?articleid=17107
Annual Accounts	https://www.glasgow.gov.uk/index.aspx?articleid=17613
Strathclyde Pension Fund	www.spfo.org.uk
Glasgow Communities Fund	https://glasgow.gov.uk/glasgowcommunitiesfund
Charity Trust Publications	https://www.glasgow.gov.uk/article/21439/Charity-Trust- Publications
Common Good Fund	https://www.glasgow.gov.uk/index.aspx?articleid=17608

Financial Policies and Procedures	https://www.glasgow.gov.uk/index.aspx?articleid=17534
Frocedures	
Corporate Debt Policy	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46252
Statutory Register of Common	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46257
Good Property	
Fair Processing (National Fraud	https://www.glasgow.gov.uk/index.aspx?articleid=17133
Initiative)	
Key Facts & Figures	https://www.glasgow.gov.uk/index.aspx?articleid=17605
Financial Regulations	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=8092&p=0

# CLASS 5: HOW GLASGOW CITY COUNCIL MANAGES ITS HUMAN, PHYSICAL AND INFORMATION RESOURCES

Class description:

Information about how we manage the human, physical and information resources of Glasgow City Council.

The information we publish under this class	How to access it
People Management	
HR Strategy	https://www.glasgow.gov.uk/article/17470/Corporate- HR-Strategy
Job Evaluation	https://www.glasgow.gov.uk/jobevaluation
Health & Safety	https://www.glasgow.gov.uk/index.aspx?articleid=17635
Careers in Glasgow City Council	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Guide to Applying for a Job	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Competencies	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Vacancies	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Policy on Recruitment & Selection	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Equal Opportunities Policy	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Work Life Balance Policy	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Code of Conduct encompassing: Council Policy on Whistleblowing, Conditions of Service - Recruitment & Selection, Conditions of Service - Political Restrictions, Grievance Procedures, Declaration of Interest	https://www.glasgow.gov.uk/index.aspx?articleid=16129

Guidance, Whistleblowing Procedure,	
Acceptable Use of our ICT Facilities	
and Hospitality/Acceptance of Gifts Policy	
	https://www.glasgow.gov.uk/indov.aspv?articloid=16130
Bullying & Harassment Policy	https://www.glasgow.gov.uk/index.aspx?articleid=16129
Parental Bereavement Policy	https://www.glasgow.gov.uk/article/25010/Enhanced- parental-bereavement-policy-for-council-employees
Anti-Bribery Policy	https://www.glasgow.gov.uk/article/17098/Anti Bribery-Policy
Equality & Diversity in our Workforce	https://www.glasgow.gov.uk/index.aspx?articleid=19026
Equality & Diversity Information	https://www.glasgow.gov.uk/index.aspx?articleid=18638
Employee Equality & Diversity Networks	https://www.glasgow.gov.uk/article/24929/Our- Employee-EqualityDiversity-networks
Gender Pay Gap Occupational Segregation	https://www.glasgow.gov.uk/index.aspx?articleid=18638
Workforce Profile	https://www.glasgow.gov.uk/index.aspx?articleid=18638
Recruitment Statistics	https://www.glasgow.gov.uk/index.aspx?articleid=18638
Equality Monitoring	https://www.glasgow.gov.uk/index.aspx?articleid=18638
Glasgow Living Wage	https://www.glasgow.gov.uk/index.aspx?articleid=17723
Staff Awards	https://www.glasgow.gov.uk/staffawards
Corporate Asset Management Plan	
Corporate Asset Management Plan	https://www.glasgow.gov.uk/article/21276/Asset- Management
Physical Assets	
<u>Civic Collections</u>	https://www.glasgow.gov.uk/article/21277/Civic-Collections
Fleet	https://www.glasgow.gov.uk/article/21278/Fleet
ICT	https://www.glasgow.gov.uk/article/21279/Information-and-Communications-Technology-ICT
ACCESS LLP	https://www.glasgow.gov.uk/index.aspx?articleid=23278
Infrastructure	https://www.glasgow.gov.uk/article/21281/Infrastructure
Open Spaces	https://www.glasgow.gov.uk/article/21282/Open-Spaces
Property	https://www.glasgow.gov.uk/article/21283/Property

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Information	
Freedom of Information Requests	https://www.glasgow.gov.uk/index.aspx?articleid=17479
Environmental Information Requests	https://www.glasgow.gov.uk/index.aspx?articleid=17480
Publication Scheme & Guide to Information	https://www.glasgow.gov.uk/index.aspx?articleid=17543
Protective Marking	https://www.glasgow.gov.uk/protectivemarking
Data Protection & Subject Access Requests	https://www.glasgow.gov.uk/index.aspx?articleid=17475
Re-Use of Public Sector Information Regulations	https://www.glasgow.gov.uk/index.aspx?articleid=18012
Fair Processing Notice – National Fraud Initiative	https://www.glasgow.gov.uk/index.aspx?articleid=17133
Information Use & Privacy Policy	https://www.glasgow.gov.uk/article/21280/Information
Privacy Statement	https://www.glasgow.gov.uk/privacy
Service Specific Privacy Statements	https://www.glasgow.gov.uk/privacy
Business Privacy Statements	https://www.glasgow.gov.uk/article/25149/Business- Privacy-Statement
Privacy and Cookies	https://www.glasgow.gov.uk/index.aspx?articleid=17113
ACCESS LLP	https://www.glasgow.gov.uk/index.aspx?articleid=23278
Records Management Plan	https://www.glasgow.gov.uk/article/21280/Information
Records Retention and Disposal Schedule	http://www.glasgow.gov.uk/rrds
Information Management Programme Summary	https://www.glasgow.gov.uk/article/21280/Information

# CLASS 6: HOW GLASGOW CITY COUNCIL PROCURES GOODS AND SERVICES FROM EXTERNAL PROVIDERS

Class description:

Information about how we procure goods and services, and our contracts with external providers

The information we publish	How to access it
under this class	

Corporate Procurement Strategy	https://www.glasgow.gov.uk/index.aspx?articleid=17561
Procurement – Contact Information	https://www.glasgow.gov.uk/index.aspx?articleid=17561
How to do business with Glasgow City Council	https://www.glasgow.gov.uk/index.aspx?articleid=18962
Tendering for Contracts	https://www.glasgow.gov.uk/index.aspx?articleid=17137
Help with Tendering	https://www.glasgow.gov.uk/index.aspx?articleid=18965
Standing Orders Relating to Contracts	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=9274&p=0
Register of Live Contracts	https://www.glasgow.gov.uk/index.aspx?articleid=18963
Collaborative Contracts	https://www.glasgow.gov.uk/index.aspx?articleid=18964

## **CLASS 7: HOW GLASGOW CITY COUNCIL IS PERFORMING**

## Class description:

Information about how [name of the authority] performs as an organisation, and how well it delivers its functions and services

The information we publish under this class	How to access it
Annual Performance Report	https://www.glasgow.gov.uk/index.aspx?articleid=17097
Service Performance	https://www.glasgow.gov.uk/index.aspx?articleid=17544
Statutory Performance Indicators	https://www.glasgow.gov.uk/index.aspx?articleid=17564
Best Value	https://www.glasgow.gov.uk/index.aspx?articleid=17448
Glasgow City HSCP Performance	https://glasgowcity.hscp.scot/index.php/performance
Planning Performance Framework	https://www.glasgow.gov.uk/index.aspx?articleid=17502
Single Outcome Agreement	https://www.glasgow.gov.uk/index.aspx?articleid=17545
Local Government Benchmarking Framework	https://www.glasgow.gov.uk/index.aspx?articleid=17540

## **CLASS 8: OUR COMMERCIAL PUBLICATIONS**

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### Class description:

Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet e.g. bookshop, museum or research journal.

The information we publish under this	How to access it
class	
"Glasgow Green renewed: end of project	http://www.rias.org.uk/bookshop/books/glasgow-
report"	green-renewed/
(ISBN 9781873190647)	

### **CLASS 9: OUR OPEN DATA**

## Class description:

Open data made available by the authority as described by the Scottish Government's Open Data Resource Pack and available under an open licence.

The Commissioner expects authorities to publish the following information, **as a minimum**:

- The authority's open data publication plan
- Open data sets and their metadata, or links to where they are accessible

The information we publish under this class	How to access it
Future City Glasgow  - Report to Committee	http://www.glasgow.gov.uk/councillorsandcommittees/viewSelectedDocument.asp?c=P62AFQUT81UTUTDN
Smart City – Report to Committee	http://www.glasgow.gov.uk/councillorsandcommittees/viewSelectedDocument.asp?c=P62AFQDNT1Z3UTT181
Glasgow Open Data	https://data.glasgow.gov.uk/