



GETTING IT RIGHT FOR EVERY CHILD NEWSLETTER – Second Issue

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The GIRFEC approach puts the child and their needs at the centre of everything we do. How we work to their best interests to ensure they have the best start for their future.

Universal Services (Health and Education services) and Communities (friends, family and the third sector) play a vital role in identifying the wellbeing needs of a child and identifying families that are struggling to cope. Universal services are services that every child is entitled to. These services spend the most time with the families, children and young people and know them well.

In Glasgow, we have been working for some time to improve joint working with our partners, to develop a way of working; where children, young people, families and practitioners feel: safe, respected and valued.

We continue to improve our approach, where the child is at the centre of everything we do, where we speak the same language about the needs of a child, where child, families and practitioners understand that we are committed to improve the lives of Glasgow children and young people. Where we can share information quickly and effectively where it is in the best interests of children.

DEVELOPMENT OF A TRAINING FRAMEWORK FOR STAFF

The training for staff will be delivered by single agencies where staff needs have been identified and tailor made training has been developed to meet these needs.

Multiagency training will be delivered to ensure that across all partners working with children and with families in the city there is clear understanding of the approach, what wellbeing means and the systems and processes in place to improve decision making and communication.

The training will include the use of *Wellbeing Indicators* both to identify concern and to assist in planning; using the *My World Triangle* to identify strengths and pressures on the child and family; using the *Resilience Matrix* to analyse information gathered, and producing a Child's Plan.



SYSTEMS AND PROCESSES

