



Bin Replacement Programme: Residents FAQ's

What is the Bin Replacement Programme (BRP)?

The BRP invests to improve local neighbourhoods by removing small metal dustbins within the backcourts/common bin areas of flats and tenements and replacing them with larger wheeled bins free of charge.

Additional blue wheeled bins, for the collection of paper, cardboard, plastic bottles and empty cans, will also be provided where required.

What will happen at each address?

- If your bin storage area has small metal dustbins for general waste, these will be removed and replaced with wheeled bins. The size and number of wheeled bins will vary from property to property dependent on the number of flats and the space within and access to the backcourts/bin storage areas. Additional blue recycling bins may also be provided.
- If your bin storage area already has wheeled bins for general waste, these will remain and additional green and blue wheeled bins may be provided as required.
- In some cases, existing standard style wheeled bins for general waste and recycling, may be replaced with larger wheeled bins for ease of use.
- If your bin storage area already has large bins for general waste and/or for recycling they will be retained. If required additional large bins for general waste and/or recycling will be provided.

What size of bins will be provided?

The larger wheeled bins which will be provided will be of various sizes. The larger wheeled bin size will be determined by available space and access/egress to the bin storage area in the backcourt/common bin area.

How many bins will be provided to each close?

This will be based on the number of flats in each close and whether standard or larger wheeled bins are suitable for the specific bin store/back court. The required number and size of the replacement wheeled bins will be assessed by the BRP team.

If you already have adequate bins for general waste and recycling you will not require additional wheeled bins and so will not receive additional bins.

BRP collection frequency

The BRP is rolling out an 8 day general waste collection and 16 day recycling collection frequency to align with 4 day on shift and 4 day off shift refuse collection operational shift pattern.

When will residents be notified that their bins are being replaced?

Residents will receive a letter (including recycling guide) from the Council prior to the replacement of the bins. The letter will confirm when the replacement bins will begin to be delivered to your area.

Will Housing Associations, Registered Social Landlords and Factors be notified of the planned roll out?

Housing Associations, Registered Social Landlords and Factors will be provided with a detailed information pack prior to the roll out of the BRP in their area.

What if my bin area requires upgrading?

If there is space for new wheeled bins, your bin area will receive bins and your small metal dustbins will be replaced.

If your bin area requires to be modified to accommodate new wheeled bins, please contact your Factor or Housing Association to discuss the changes to your bin area. If your property is un-factored then you should agree the bin area changes with your neighbours.

What are the benefits of the programme to residents?

The replacement of bins will bring significant benefits to residents, including improved containment, reduced pest control issues and increased recycling opportunities.

What are the timescales for the programme?

BRP Phase	Timescale	Wards
1 North West (part)	Commenced October 2017 and completed 30 th June 2018	<ul style="list-style-type: none"> - Ward 13 – Garscadden/Scotstounhill (G13 postcodes only) - Ward 14 – Drumchapel/Annie'sland - Ward 15 – Maryhill (G12 postcodes, part of G20 and part of G23) - Ward 23 – Partick East/Kelvindale (G12 postcodes only)
2 North East and North West (remaining part)	Commenced 3 rd December 2018 Estimated Completion March 2020	<ul style="list-style-type: none"> - Ward 9: Calton - Ward 10: Anderston/City/Yorkhill - Ward 11: Hillhead - Ward 12: Victoria Park - Ward 13: Garscadden/Scotstounhill (G14 postcodes only) - Ward 15: Maryhill (part of G20 and part of G23 postcodes) - Ward 16: Canal - Ward 17: Springburn/Robroyston - Ward 18: East Centre - Ward 19: Shettleston - Ward 20: Baillieston - Ward 21: North East - Ward 22: Dennistoun - Ward 23: Partick East/Kelvindale (G11 postcodes) -
3 South	Commencing May 2020 Estimated Completion December 2020	<ul style="list-style-type: none"> - Ward 1: Linn - Ward 2: Newlands/Auldburn - Ward 3: Greater Pollok - Ward 4: Cardonald - Ward 5: Govan - Ward 6: Pollokshields - Ward 7: Langside - Ward 8: Southside Central

Can a resident receive new wheeled bins earlier than scheduled?

Consideration may be given to providing the new replacement wheeled bins earlier than scheduled in the programme, if the BRP early adopter criteria is met.

If the resident, Housing Association, Registered Social Landlord or Factor is considering backcourt/bin shed or presentation improvements, they should contact the BRP team (via landservices.mailroom@glasgow.gov.uk) so that consideration can be given to the provision of the wheeled bins earlier than programmed above. Unfortunately, in the absence of meeting this criteria, replacement bins would have to be purchased in the meantime and this can be arranged via the following contact number: 0141 287 9700.