

## CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE



**KEEP UPDATED AT ALL TIMES ON THE WEBSITE**

<https://www.glasgow.gov.uk/staffupdates>

**16 April**

### **Managers' Briefing – new procurement process for ordering PPE**

A new temporary procurement process has been created to help simplify the ordering and allocation of PPE and other related equipment across the council.

A [managers' briefing](#) has been developed to support Services, working alongside dedicated Service Leads, to place orders using a new online web form. The process will help to simplify the ordering and allocation of PPE and the triage process will help to make sure that the relevant items are distributed to the right place at the right time.

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### **Our volunteer heroes in action – helping to keep our city clean**



Staff across Neighbourhoods and Sustainability (NS) have risen to the challenge of lockdown, and are volunteering for frontline jobs to help the Service continue to deliver vital services for the city.

**Jimmy Cheng, Project Officer (pictured)** and his colleague **Richard Oswald, Project Assistant**, normally work on the Kerbside Collection Changes project team at 231 George Street - but for now they are working at Polmadie cleansing depot. Their new job involves them assisting NS refuse collection teams by removing waste from flats and houses in the Polmadie area.

**Kevin Howell, Project Manager, Bin Replacement Programme/Kerbside Collection Changes** said: “Jimmy and Richard weren’t able to do their jobs from home but they were quick to volunteer even though they didn’t know what they were signing up for. They’ve been fully trained and equipped for their new roles. We’ve had a great response to our appeal for staff to take on new roles. I’d like to thank everyone who has offered their support.”

**Jimmy** said: “In our normal role we’ve been working on implementing changes to the frequency of kerbside collections across the city. This job is giving us first-hand experience of what the refuse collection teams do so we can better understand what’s involved. We’re glad to be helping our refuse collection colleagues. I’ve been really impressed with the level of hard work that the teams carry out on a day-to-day basis.”

**#Thank you for volunteering to keeping our city clean and running**

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# VOLUNTEER

Help to keep **our city** running during this challenging time

SIGN UP TO **VOLUNTEER NOW**



Our heroes in action – keeping our city safe



The team of **Community Safety Security Officers** are working hard to keep the city safe, and provide reassurance to citizens.

**Jim Carruthers, Service Manager** said: "Our officers are giving citizens a level of comfort by making sure that essential community resources are available for safe use during this difficult time. The team continue to patrol properties across the city, including schools, nurseries, and community buildings, to make sure they are safe for use for essential workers, their children and our most vulnerable citizens.

"We are working with our colleagues at the Alarm Receiving Centre (ARC) to investigate and respond to alarms activated by elderly vulnerable citizens. We also notify the city's emergency services of incidents requiring attention such as break-ins, fires and vandalism across council assets.

"The team is doing an outstanding job in difficult circumstances to support local communities, and keep both people and buildings safe."

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# Well done for keeping our communities safe

Share your story with us



At this challenging time – we would love to hear about what you are doing to help support the city.

- Have you volunteered in another section to help deliver an essential task?
- Are you particularly proud of your team or a colleague and the work they are doing to keep services running to our citizens?
- Have you seen a colleague go above and beyond to help deliver a service?

We would love to share your stories with your colleagues across the council – so please get in touch. Email a couple of lines and a mobile phone picture (if you have one) to [Insider@glasgow.gov.uk](mailto:Insider@glasgow.gov.uk)

**We know you're all proud to play your part for the city - thank you for making a difference.**

Keep up the great work – what we're hearing on Twitter



**Julie Bathgate**

April 13, 2020 - 12:37pm • View Post

Comment

Bin men are out there keeping the streets clear of rubbish . THANK YOU. 🙌🙌🙌 Working through the Covid-19 pandemic - HEROS



In reply to @GlasgowCC

**lynsey burnside** @Lynzb99

April 13, 2020 - 11:59am • View Post

Post

Thank you for still doing your job and putting yourselves at risk during this time to keep our bins empty. This is a small ask from you so of course. Thank you again. Stay safe GCC workers.

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