

CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE



KEEP UPDATED AT ALL TIMES ON THE WEBSITE

<https://www.glasgow.gov.uk/staffupdates>

17 April

The public show thanks to our front line bin men heroes



A handwritten note on a piece of paper with green marker that reads: "FOR THE BIN MEN. STAY SAFE. YOU ARE DOING A GRAND JOB X". The note is placed against a dark, textured background.

Stevie Dunn (pictured), a bin lorry driver with Neighbourhoods and Sustainability has contacted us to highlight how supportive and appreciative the public are being towards bin collection crews. Stevie works in the west end of the city, mainly collecting refuse from shops and businesses, but also supporting colleagues to uplift residential waste.

Stevie said: "We're mainly working in the same way that we normally do, using our normal protective gear including overalls, gloves and eye protection. The main difference at this time of crisis, is that there are only two of us now in the cabin and at a distance, and we have been allocated with hand sanitiser, antibacterial wash and towel roll. I'm using this every day to wash down any part of the lorry that I may have touched including the steering wheel, door handles, handrails and handbrake."

Stevie added: "The one big change I think is the public's reaction to us. The public are keeping a distance when approaching us and appreciating the work we're doing. They're also a lot more patient when we are parking to collect rubbish. I've personally had a lot of lovely moments with people putting up thank you notes in their windows, or making a heart shape with their hands, and one older lady even left me a box of Maltesers. All colleagues across the depot are working to support one another wherever we can to keep the city clean."

#Thanks to Stevie and all our bin crews working hard to keep our city clean

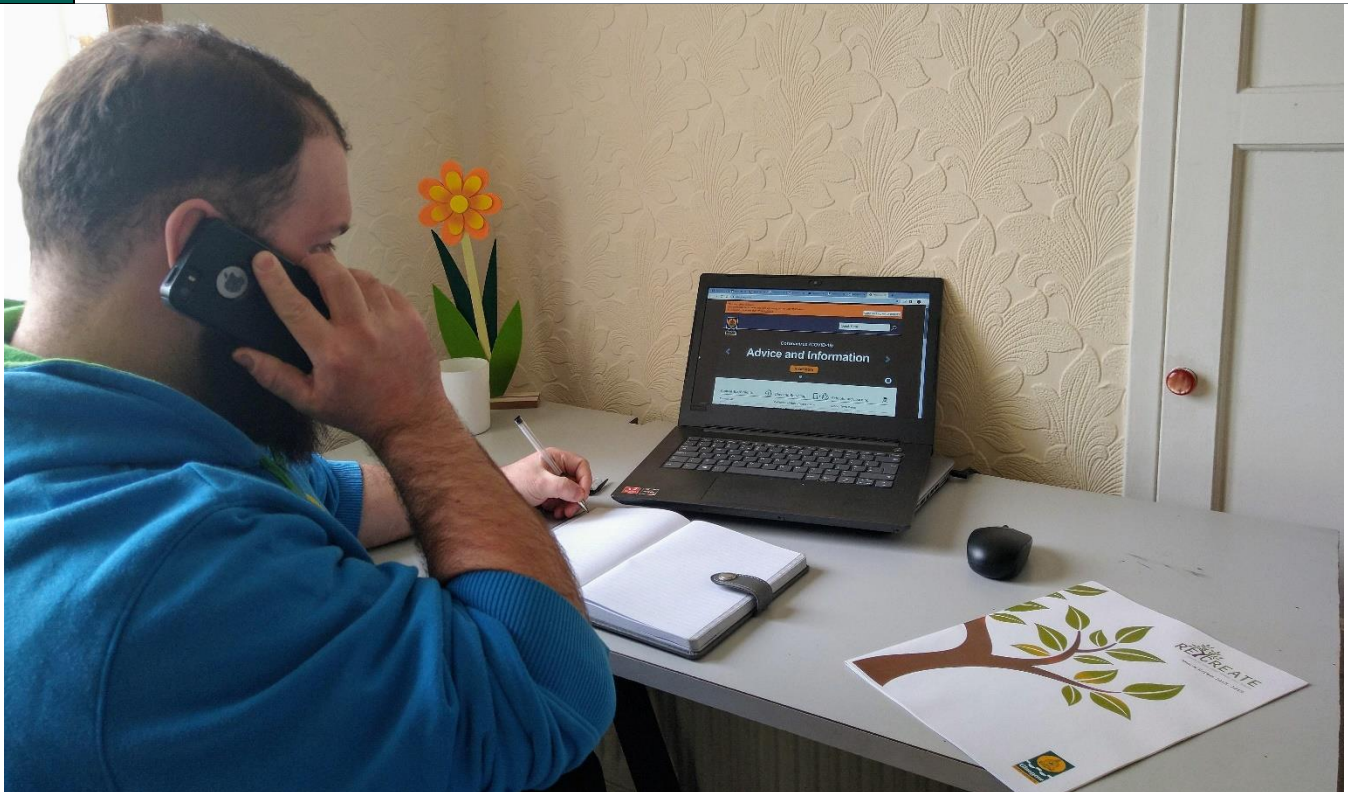
VOLUNTEER

Help to keep **our city** running during this challenging time

SIGN UP TO **VOLUNTEER NOW**



Our working from home heroes in action – supporting vulnerable ex-offenders



A small team at Neighbourhoods and Sustainability are working hard to deliver their service – from home – providing ongoing support to a group of vulnerable ex-offenders.

Each year, the Recreate initiative works with around 35 ex-offenders, many of whom have a range of health conditions. The project offers a six month volunteering opportunity and support to help them make healthy choices in their life, that can lead to positive outcomes and stop the cycle of offending.

Fionna McClory, Service Manager said: “The complexity and diversity of the problems faced by offenders means that there is no ‘one size fits all solution’. Our aim is to respond flexibly to provide support when it is needed most, working with a range of partners both within the wider council family and externally. We’ve adapted to working from home to allow us to continue to give our volunteers the security of knowing that there is still someone there who is willing to listen to them and give them support to deal with issues such as housing, welfare, health, and more.

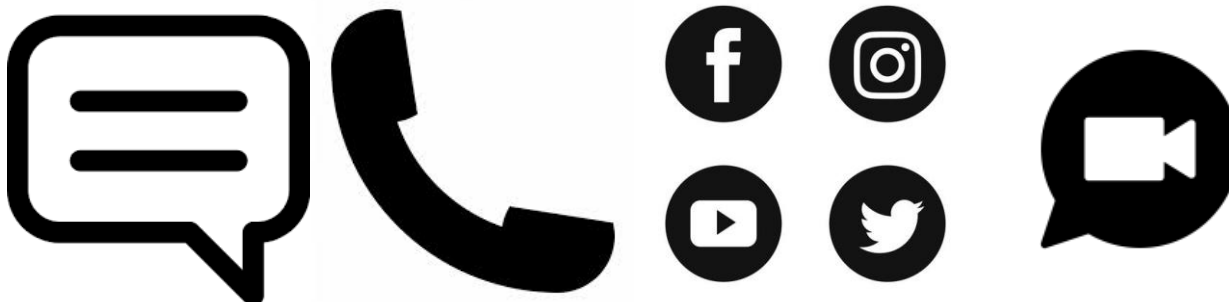
OFFICIAL

“Our service is vital. During a phonecall with one of the volunteers who has a brain injury and other health conditions, my colleague, **Johnny McClue** realised the volunteer had no food because he hadn't received his benefits payment. Realising how anxious the volunteer was, Johnny was able to connect him with a DWP Job Coach, and arrange for a food parcel to be delivered to his home by a local community support group.

Johnny McClue, Recreate Coordinator said: “We're all having to stay home, and keep a social distance if we have to go out. But it's also vital to stay connected to others. Most of our group have underlying health issues, as well as mental health issues, so it's especially important that they feel connected and supported.”

#Thank you to this amazing team who support our vulnerable citizens

CONNECT – to help look after your wellbeing whilst staying at home



One of our [five ways to wellbeing](#) to staying safe is to **CONNECT** with friends and family. Staying connected with friends and family, whilst we have to stay at home, can help reduce feelings of isolation and support your mental health. Here are some top tips to help you keep in touch.

CONNECT - it's a good time to stay connected. Don't be afraid to make the first move and reach out to someone - whether it's your family, friends, colleagues or someone you haven't spoken to in a while. You could send them a **text**, **social media** post, **phone** or **video call** to let them know that you care. Remember, that maintaining healthy relationships with people you trust is important for your mental wellbeing.

You could also think about other, more creative ways to feel connected with people to help avoid feeling isolated and lonely. Such as putting up extra **pictures** up of the people you care about around the house - as a nice reminder of the people in your life. You could also listen to a **chatty radio station** or **podcast** if your home feels too quiet.

Remember if you are working from home, there is an area of information and support on the [staff updates page](#), under 'Guidance on working from home'. **If you need help:** An extensive list of helplines and other support is provided in the [Mental Health and Wellbeing area on the staff updates page](#).

Current vacancies - reminder that we are still recruiting

- Internal vacancies are on [myjobscotland](#).
- For vacancies in home care, facilities management and catering go [here](#).

Share your story with us



At this challenging time – we would love to hear about what you are doing to help support the city.

- Have you volunteered in another section to help deliver an essential task?
- Are you particularly proud of your team or a colleague and the work they are doing to keep services running to our citizens?
- Have you seen a colleague go above and beyond to help deliver a service?

We would love to share your stories with your colleagues across the council – so please get in touch. Email a couple of lines and a mobile phone picture (if you have one) to Insider@glasgow.gov.uk

We know you're all proud to play your part for the city - thank you for making a difference.

Keep up the great work – what we're hearing on Twitter



Granny and Grandad @grannygrandad · Apr 13

They are doing a great job here in Dorchester Place - please thank them.



Anne Clark

April 13, 2020 - 11:00am • View Post

Comment

God bless the bin men Everything would be so much worse without them 💙 XX



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