

STAFF NEWS

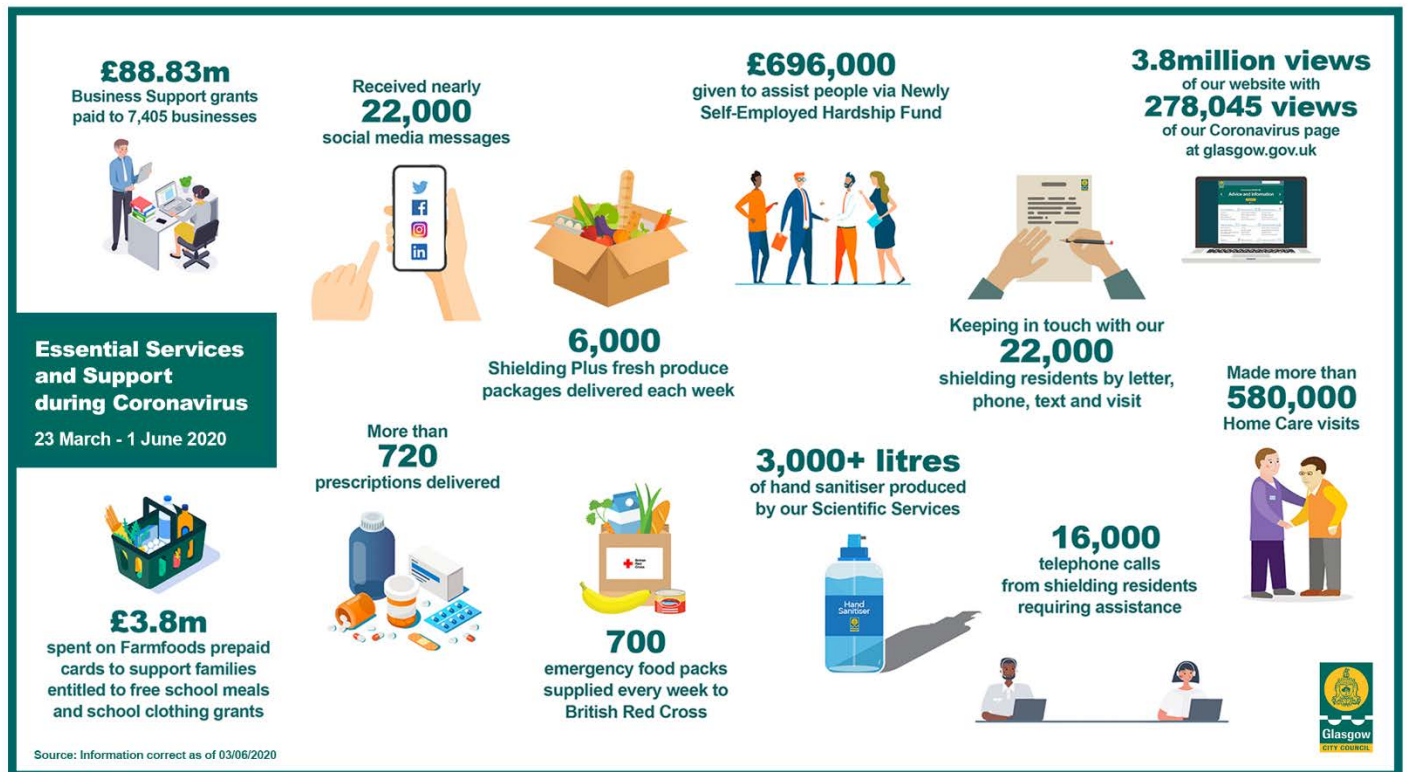


Keep updated at all times on the website www.glasgow.gov.uk/staffupdates

Coronavirus (COVID 19)

Monday 8 June 2020

Keep up the great work – look at what we have achieved so far!



Carers Week, 8 to 14 June, 2020 – support for staff



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The last few months have been difficult for everyone and particularly challenging for those with caring responsibilities.

We are here to support our staff who are carers, especially during this uncertain time, and as we approach **Carers Week** we want to highlight the support that is available to you.

Fred Beckett, Carers Lead for Glasgow City HSCP recognises the invaluable contribution of unpaid carers in Glasgow all year round.

Fred said: "The Covid-19 outbreak has created unprecedented challenges for both unpaid carers and services. "We all have a part to play in making Glasgow's unpaid carers visible. It's also important to recognise that many employees are also unpaid carers who may need support in their caring role."

Help and support for carers

The Scottish Government has launched a [National Wellbeing Hub](#) providing information about the help and support that is available to health and social care staff and unpaid carers - nationally, locally and within their own organisations.

- If you are an **unpaid carer** providing personal care and wish to source PPE, you can find out more [here](#)
- To find out what help and support is available in Scotland, visit the [Carers Scotland](#)
- Find out more about [Carers Week](#) and how to get involved
- Contact the Glasgow Carers Partnership's carers information line, phone **0141 353 6504** for information, advice and signposting to relevant services. Or click [here](#)
- If you are looking after someone and want further information or to access the new online carer self-referral form, click [here](#)

Follow Carers Week on Twitter **#MakeCaringVisible #CarersWeek #CarerPositive**



Carers Peer Support Network

You can also get help and support by emailing our Equality and Diversity mailbox. Please email us at: equality&diversity@glasgow.gov.uk



Round the clock support from Workplace Options



Around the clock, free, confidential assistance for staff

Workplace Options, our employee assistance provider, is available to help and support you and your family members. This service is free, confidential and independent and available to you 24/7. They can provide information, resources and counselling on any of the challenges that life may bring, including:

- if you are feeling anxious or concerned about the current situation
- managing change
- emotional wellbeing
- bereavement and Loss
- debt and money management
- if you require legal assistance.

How to contact Workplace Options:

- freephone **0800 247 1100**

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- email assistance@workplaceoptions.com
- dedicated helplines available for employees who require support with **LGBTi issues** on **0800 138 8725** or **BME issues** on **0800 288 4950**.

Staff working hard to stay in touch with pupils



Staff at Blairdardie Primary School are working hard to keep in touch with their pupils – and their parents and carers. They have been using Google Classroom to keep in touch with children as well as calling as many families as they can to offer support.

Alison Pears, Headteacher said: “It’s important that we do all we can to try and maintain a school-like routine for our pupils to support them with any home learning that they are doing.

“Some of our staff have been extremely innovative – making their own video clips and even writing and uploading a motivational and interactive song for our pupils to sing along to.

We also hosted a virtual Family Quiz Night on YouTube which was very well attended and feedback was extremely positive. Making good use of social media channels and our website has really helped us to stay in touch and to post fun and interactive learning materials. The leadership team host an online assembly every Friday which is proving popular with pupils, staff, parents and carers.

Blairdardie Primary Family Quiz!



“I’d like to thank everyone in our school community for playing their part, our parents and carers at Blairdardie have been brilliant. The staff are absolutely fabulous and have been working extremely hard from home and in our HUB providing childcare for key workers, they are a super team.”

Well done to all the staff working so hard to keep in touch with pupils.

Ann volunteers to help set up Covid Assessment Centre – making a real difference



Ann Forsyth is a **Programme Manager, Primary Care Improvement Plan for GCHSCP**, who is currently the **Service Manager** at the new **COVID-19 Assessment Centre** in Barr Street in North West Glasgow.

This is one of a number of centres that have opened to help combat COVID-19 by providing a more streamlined service to assess people presenting symptoms. The appointment only centres are staffed by GPs, nursing staff, allied health professionals and are supported by the Admin and domestic team. They form part of a new pathway that maximises the number of symptomatic people who can be cared for in our community, while also making sure hospital capacity is used for those with the most serious illnesses.

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Ann explained: "The new centre had to be implemented at very short notice and given my experience of managing services and buildings, I volunteered to take the lead role, which included recommissioning and opening the building, setting up patient pathways and the relocation of staff and their induction".

In addition, Ann is now managing the COVID-19 Care Home testing teams that have also been set up at Barr Street. These are teams of nurses, allied health professionals and health care support workers who have volunteered to visit care homes to undertake the tests of staff and residents.

Gary Dover, Assistant Chief Officer, Primary Care and Early Intervention said: "Ann is a dedicated, committed and compassionate leader who goes out of her way to make sure an effective and efficient service is provided for patients at Barr Street and has made a major contribution to reducing demand on both GPs and hospitals from patients who have symptoms of the virus."

Feedback from citizens and staff:



David Blane @dnblane

Apr 13

Did my first shift at the #COVID19 assessment centre in Woodside yesterday - great team, really well organised - hats off to Ann, Gary, Lorna, Kerri, Jim and all others at @NHSGGC @GCHSCP for tremendous work pulling it all together 🙌 @75LJK @NeylonKerri



In reply to [dnblane](#) and 4 more



Carol Cowan @CarolCowan13

Apr 13

Member of my family attended this assessment centre. Staff were fantastic 🙌

Well done Ann – thanking for helping to make a real difference



We are still recruiting

Current vacancies

- Internal vacancies are on [myjobscotland](#).
- For vacancies in home care, facilities management and catering click [here](#).



Share your story with us



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We know you're all proud to play your part for the city – so we would love to hear from you about how you and your colleagues are supporting the city at this challenging time.

You could:

- Give a shout out to a colleague who is going above and beyond to deliver a service
- Tell us if you are volunteering to help deliver an essential service
- Share what your team is doing to keep services running for our citizens
- Email a couple of lines and a mobile phone picture, if you have one, to Insider@glasgow.gov.uk so that we can share your story with colleagues across the council family

Thank you for making a difference.



Keep up the great work – what we're hearing on Twitter



In reply to [@AnnaLangside](#)

Post

Sue Hilder @yellowarchangel

May 29, 2020 - 9:02am • View Post

Just to echo that; I know the team [@GlasgowCC](#) have been working absolutely flat out, in challenging circumstances, often with their own IT equipment and working remotely, to get this bid together! I salute them for their efforts!

Follow us [@GlasgowCC](#) on Twitter or [Glasgow City Council](#) on Facebook



**KEEP UPDATED
AT ALL TIMES ON THE WEBSITE**
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