

STAFF NEWS



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Coronavirus (COVID 19)

Friday 12 June 2020



Feel good Friday – STAFF SHOUT OUTS!

Yvonne Rennie, Assistant Area Operations Manager, GCHSCP would like to give a shout out to the First Response and Reablement Team

"The team always provide outstanding care especially in what are often tragic and sad circumstances. I am extremely proud of them and I am touched that a service user's family recently took the time to express their gratitude by writing to the Chief Executive. Well done everyone."

Shout out from Margaret Ramsey to Laura Kennedy at St Rochs Primary

"I have so much appreciated the support and encouragement of my manager, Laura Kennedy, Family Learning Officer, in implementing new and safe ways of undertaking face-to-face work with parents in what are very challenging times for them. Through listening, supporting and encouraging, Laura has shown me kindness and enabled me to find safe ways to show kindness to the families we work with."

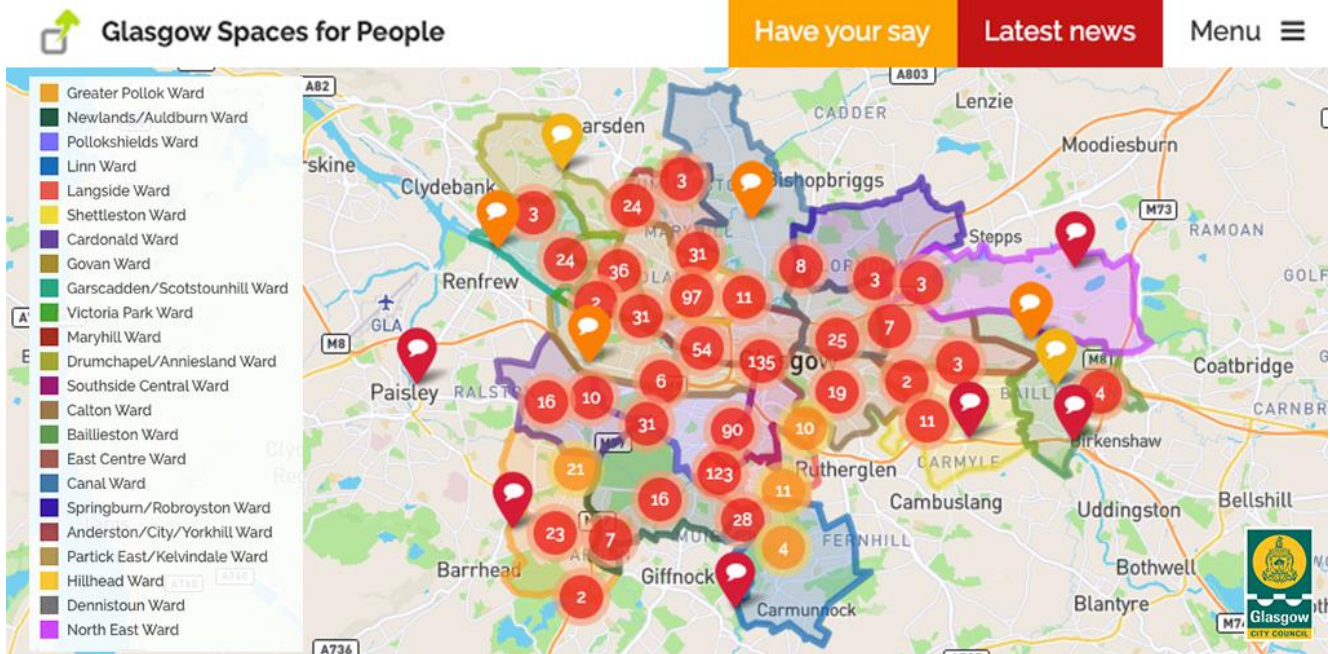
Andrea Forbes, Head of Molendinar Family Learning Centre would like to give a big shout out to **Susan Murdock** and **Lauren McIntyre**.

"Thank you both for all your hard work and dedication in helping to provide childcare for essential workers - alongside managing our social media channel full time. Your outstanding efforts have helped families stay connected, access vital support, lifted community spirits and provided help for home learning. Well done."

Shout out from **Paulina Matuszak** to staff working in our libraries

"I'd like to give credit to our lovely and caring library staff who check on our regular, and often most vulnerable, customers. Special thanks go to **Margaret McMahon** from Cardonald Library, **Eunice Johnston** from Pollokshields Library and **Ewan Hare** from Elder Park Library who phone our loyal customers regularly and make sure they're safe. Also, a big shout out to **Helen McDonald** from Pollokshields Library who looks after her neighbours and treats them to some home-made baking goodies."

Creating safer spaces – have your say



As COVID-19 lockdown restrictions are being eased you are invited to share your suggestions for creating safer spaces in the city - for walking, cycling and wheeling.

In collaboration with Sustrans Scotland, the council has launched the [Commonplace Mapping Tool](#) which will allow users to highlight 'pinch points' across the city centre and neighbourhoods, where emergency temporary measures such as pavement widening and new cycle lanes could be introduced to help people maintain physical distancing and suppress a resurgence of the virus.

We recently announced a [far-reaching set of suggested measures](#) as part of our [Spaces for People](#) programme, to make it easier and safer for pedestrians, wheelers and cyclists to move around Glasgow. As well as providing extra space for distancing, the proposals which will be delivered by Neighbourhoods and Sustainability teams also acknowledge the recent surge in active travel which we wish to encourage in the longer term.

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To help deliver on these proposals, the council was recently granted £3.5m Scottish Government Spaces for People funding, administered by Sustrans; with plans to make further bids to the fund.

Andy Waddell, Director of Operations, Neighbourhoods and Sustainability said: "Safer spaces where physical distancing can be observed is so important. This interactive platform enables everyone to highlight areas in their communities and across Glasgow where physical distancing may be difficult, and provide feedback. This, along with ideas already shared, will help shape our efforts in the near future to create extra space and help suppress the virus."

How to make your suggestion: Visit the Spaces for People [Commonplace Mapping Tool](#)



GOLD success – online learning can help your wellbeing



Welcome



Glasgow Online Learning & Development (GOLD)

GOLD is the Glasgow Family's digital learning platform that gives you access to high quality online learning content in a range of topics including computer skills, information management, health, safety, wellbeing and development for you and your team.

During May nearly 15,000 online courses were completed by staff across the council family on GOLD (Glasgow Online Learning Development) - our e-learning platform.

Online learning is a great way to support your mental health right now during the current situation and with GOLD you have the flexibility to login at home and learn from your lounge at any time to suit your personal circumstances.

Allowing yourself the time and space to be absorbed into learning something new is a great way to keep your mind off any anxious thoughts and aid your wellbeing. With GOLD you **have over 400 courses** available to you at your fingertips – day or night!

During May our most popular courses included [Coronavirus Awareness](#), [Dealing with Stress](#), [Mental Health](#) and [Remote Working](#).

What some of you told us about using GOLD:

- ❖ "I think the volume and variety of GOLD topics has been a pleasant surprise as I've never taken time to explore everything that the site has to offer - I've been completing a couple of courses every day which has kept me learning during lockdown." **Systems Support Officer – Glasgow Life**
- ❖ "I have completed a few GOLD courses on leading teams which I have found really beneficial. I also reviewed the communication course and found a lot of information in short courses covering areas around body language, questioning and listening skills and assertiveness which has been useful". **Duty Officer – Glasgow Sport**

How to get the most out of your e-learning experience on GOLD:

- **Be realistic** – complete a course that interests you.
- **Draft a schedule** – use calendar reminders to help remember what you would like to learn and when.

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- **Be flexible** – understand that your online learning can be completed at any time of the day or night to suit you!
- **Apply new skills** - think about how you can apply the new skills you are learning to real-life situations
- **Be inspired** – learning can be fun. It can help unlock your creativity, help you develop new skills and reach career goals.

You can login to GOLD [here](#).

For support on how to login to GOLD from home read our [Frequently Asked Questions](#).



Thank you David – for supporting the Neighbourhood Liaison Team



The Neighbourhood Liaison Team (NLT) have been working through the current pandemic responding to customers, community groups and elected members to address issues within our communities. None of this would be possible without the assistance from services within Neighbourhoods and Sustainability that keep Glasgow running.

Martin Lundie, Neighbourhoods Liaison Manager said: “There are many people across the service that continually respond to issues highlighted by the NLT. However there is one person that we would like to say a special thank you to, **David Mulholland, Cleansing Supervisor, Eastern Depot (pictured)**

“Since the inception of the NLT David has made life that bit easier by responding to requests and enquiries and always sees through what he’s committed to.

“David’s knowledge of the service and his area is second to none. Over the past year of working with David there have been many times that he has shared his knowledge and expertise with us that has led to problem solving

issues raised by elected members, communities and partners.

“It’s clear that David cares about his job, the service and just making life better for the people of Glasgow.”

Thank you David!



Share your story with us



We know you're all proud to play your part for the city – so we would love to hear from you about how you and your colleagues are supporting the city at this challenging time.

You could:

- Give a shout out to a colleague who is going above and beyond to deliver a service
- Tell us if you are volunteering to help deliver an essential service
- Share what your team is doing to keep services running for our citizens.

Email a couple of lines and a mobile phone picture, if you have one, to Insider@glasgow.gov.uk so that we can share your story with colleagues across the council family.

Thank you for making a difference.



Keep up the great work – what we're hearing on Twitter



Gordon Marshall

View full post · 2 mins ago

well done to the team at Polmadie recycling center this morning - all very efficient and friendly👍

Follow us @GlasgowCC on Twitter or Glasgow City Council on Facebook



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