STAFF NEWS



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Coronavirus (COVID 19)

STAFF SHOUT OUTS!

Monday 22 June 2020



Jane McGuire, Senior Training Advisor at the Glasgow City Health and Social Care Partnership would like to give a shout out to all trainers at the Learning Centre, Springburn.

"Thank you for continuing to provide essential training in homecare and residential care to volunteers and new starts. Thanks for your continuous support of care services,

well done to you all."

Michelle Mundie, Group Manager at DRS Housing and Regeneration Services contacted us to give a big shout out to the Housing Investment Team.

"Thank you for all keeping going despite the challenges and for going above and beyond to keep house building and renovation in the city on track. You are an amazing team and deserve a shout out. "

Supporting families in the private rented sector



Pauline McGarry, Service Delivery Manager – supporting her team from home.

Throughout the lockdown period, the **Housing and Welfare team** at **Housing and Regeneration Services** in **Development and Regeneration Services**, has continued to provide a vital service to support low income families living in the private rented sector in the city.

Ways in which the team have helped include: supporting people who have lost work due to the pandemic, helping families access foodbanks, supporting people to apply for the benefits they are entitled to and help avoid eviction. The team has also helped very vulnerable people whose mental health has deteriorated as a result of the lockdown.

Lauren Colakoglu, PRS Housing & Welfare Assistant contacted us to highlight the work that her Service Delivery Manager, Pauline McGarry, and her team are doing in these challenging times.

Lauren said: "My manager has done everything in her power to keep the service running for the vulnerable families we support. Her passion to help those in need has enabled the service to continue to work 'as normal' during these difficult times.

"Pauline chats to the team on a daily basis and regularly checks in with us on video chat to see how we are coping. We've been able to continue to support tenants living in the private sector thanks to her leadership and commitment to the service."

Supporting families in the private rented sector.

Margaret is going the extra mile

Gordon Stevenson, Resource Worker, South Locality Planning and Transformation Team at Glasgow City Health and Social Care Partnership (GCHSCP) wants to acknowledge the hard work and dedication of his colleague **Margaret Curley.**

Margaret is a Senior Officer in the Older People's Planning and Transformation team (GCHSCP) who volunteered to work in the Hospital Discharge Team at the start of the COVID-19 pandemic.

Margaret, a social worker and former nurse has been on a steep learning curve but is really enjoying her new role supporting the team to make a difference by making sure patients can be discharged to go home from hospital as soon as possible.

Gordon said: "Margaret says her new team have warmly welcomed her and have been a great support to her. I just wanted to say thank you to Margaret for stepping forward and making a difference."

Gordon added: "I feel the greatest debt is owed to all of the **Social Work Hospital Discharge** team who have worked through all of this in such challenging circumstances, as have all Social Work staff - from team leaders to clerical staff . Your hard work is greatly appreciated by us all."

Going the extra mile.



Current vacancies

- Internal vacancies are on myjobscotland.
- For vacancies in home care, facilities management and catering click <u>here</u>.





We know you're all proud to play your part for the city – so we would love to hear from you about how you and your colleagues are supporting the city at this challenging time.

You could:

OFFICIAL

- Give a shout out to a colleague who is going above and beyond to deliver a service
- Tell us if you are volunteering to help deliver an essential service
- Share what your team is doing to keep services running for our citizens
- Email a couple of lines and a mobile phone picture, if you have one, to <u>Insider@glasgow.gov.uk</u> so that we can share your story with colleagues across the council family

Thank you for making a difference.

Keep up the great work - what we're hearing on Twitter



Amy Duncan @amyduncaan June 10, 2020 - 9:11pm • View Post

Post 12h

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@GlasgowCC Hi, very impressed with your Queenslie dump. Staff all in great spirits especially when dealing with the idiot who forgot his ID in his daft 'I am a resident of GarrOwhill accent'. Well done guys @ @ @

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