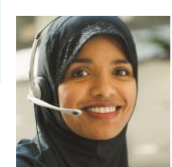
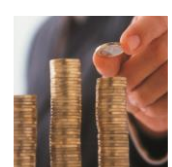
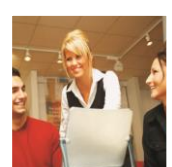


Frequently Asked Questions

Guidance for Parents/carers 2020/21

Additional Free school payment

Customer focused business and contact services



Customer & Business Services

CBS Clothing Grants Administration Team

09/11/2020 v0.1

1 Frequently Asked Questions

1. Why is this grant not including Clothing Grant families?
Scottish Government have provided money to help support children in receipt of Free School Meals only.
2. How do I apply for Free School Meals?
Please complete an online application form (insert link to Free school Meal application)
3. How do I know if I am eligible for Free School Meals?
Please refer to the eligibility criteria on the web page under Free School Meals/Breakfast club.
4. I am entitled but I do not have a bank account?
Scotcash Credit Union can help with an account that we can pay your grant into. Visit our website for further details.
5. I have not received payment?
If you are currently in receipt of free school meals, please allow up to 11th of December for payment to be received. For new applicants please allow 5 working days from the date of submitting your application. If you have allowed the given timescales, please complete an online enquiry form (link to enquiry form)
6. My child is in P1-P4 and receives a Free School Meal why do I not qualify for this payment?
Scottish government have provided money to help support low income families who are in receipt of the qualifying benefits.

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