

Glasgow Communities Fund 2020/21

Project Monitoring Survey Report

96%

of 265 funded projects
were able to continue
delivering services
throughout the pandemic

Highlights



Better Ways of Working

59% of projects reported a better way of working, with 88% of those projects intending to maintain modifications



Improved Partnership Working

69% of projects improved partnership working, 62% forged new partnership working



Increased Demand

62% of projects saw increased demand for their services, whilst 38% of projects saw an increase in offers of volunteers



Impact

78% of projects reported achieving the expected impact of their services despite the pandemic



Funding

^ 57%



Match Funding

57% of projects have successfully leveraged funding from other providers.

▼ 81%



Reduced Income

81% of projects reported a reduction in other income.



Quotes from Projects

We believe that making digital communication an integral part of the project will improve our reach and allow us to bring activities literally 'into the home', if necessary.

Glasgow Communities Fund has been vital for our organisation, it has enabled us to connect with our very vulnerable service users and provide consistent support and comfort.

Despite the challenges we have faced, we have been encouraged by the positive outcomes we have seen. We hope to continue to build on these positive changes.

Glasgow Communities Fund has enabled us to continue to support vulnerable families within the community throughout this difficult time.

Capacity Building

Projects identified the following as priorities for capacity building.



19%

Governance review

30%

Monitoring and evaluation

35%

Digital services support

33%

Funding applications

25%

Volunteer support

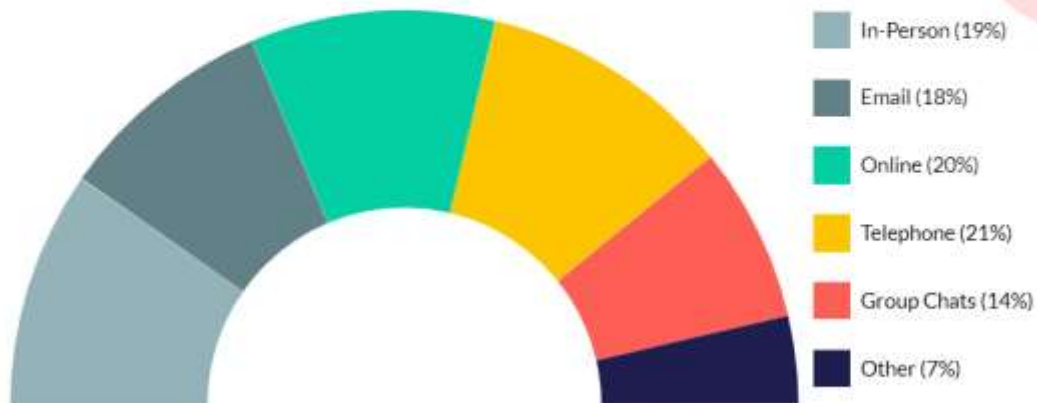
42%

Sustainability and business planning




Delivering Services

Projects adapted to continue delivering services throughout the pandemic and the various challenges faced.

In what ways did projects engage with service users?



Projects have found the following improvements over the time period:

-  **More service users participating at once**
-  **Users find it easier to participate in the services**
-  **Can engage with more service users**



937

On average, each project engaged with 937 people during a 6 month period.