

# OFFICIAL

## Parental Involvement & Engagement Strategy

### Glasgow City Council

Education Services in Glasgow has developed a strong relationship with parents and carers. We recognise the vital role that parents and carers play in the education of their children and in our nursery & school communities. This strategy sets out the ways in which the Council will support, nurture and encourage parental involvement in children's learning and the work of our service. It has been developed in partnership with Glasgow City Parents Group (GCPG) which plays an important role in representing a cross section of views of families across the city. The strategy builds on work carried out since the Scottish Schools (Parental Involvement) Act was introduced in 2006.

#### **Parents & Carers**

##### **Education Services commitments are:**

Communication that is clear, easy to understand & updated regularly. Technology used wherever possible to aid understanding & provide information in other formats e.g. translation into other languages, large print etc.

Partnership working across council services to support them in communicating with parents and carers e.g. teams dealing with financial payments.

When appropriate, the involvement of parents & carers at an early stage in the discussion and development of policies and procedures that might affect them.

Response to all parental enquiries in a timely manner.

Encouragement and support for all schools to have a Parent Councils and provision of ongoing support for them e.g. funding to allow the groups to operate, training etc.

A complaint handling procedure for any issues that can't be resolved through discussion.

##### **You can expect this from our nurseries & schools:**

To be welcomed and involved in the life of the school or nursery.

Policies that are easy for parents to access.

Regular and effective communication via newsletters, Apps and websites which is inclusive and adapted to meet the needs of the nursery or school community.

Clear timescales and an easily accessible process for responding to enquiries and meeting requests.

Provision of information that helps all parents & carers to engage with their child's learning, including those who do not live with their children all of the time.

Opportunities to participate in family learning.

Listening to what parents and carers say and considering the range of views expressed, including views about establishment improvement priorities.

Positive engagement with the Parent Council and parent groups in early years.

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### **We ask this from you:**

Ensure that your child attends regularly and is prepared for learning.

Update the nursery or school with important information e.g. changes to family circumstances, contact details or important information about your child.

Respond promptly to any requests for information about your child/ren.

Make appointments to speak to staff to ensure your family's privacy.

Work with the nursery or school to support your child's learning.

Support school and council policies e.g. homework, promoting positive behaviour, cost of the school day.

Volunteering when possible, to help with activities and events or by joining the Parent Council.

### **Parent Councils**

#### **You can expect this from your Parent Council:**

An up-to-date constitution (set of rules) and policies in place that support and protect the work of the group.

Members attending events and staying up to date with information that helps them fulfil their roles.

Acting as the voice of parents and working on behalf of the school community to raise important issues at a local and city level.

Work of the group informed by effective 2-way communication. Provision of regular updates about what the Parent Council is doing along with an open invitation to meetings including the Annual General Meeting (AGM).

Being as accessible as possible to include all parents. Working in partnership with other organisations to be better informed about how to achieve this and the ability to influence decision making.

Making links with Glasgow City Parents Group and National Parent Forum Scotland to make sure that parents voices are heard at city and national level.

#### **We ask this from you:**

Highlight the issues that are of interest and suggest possible solutions.

Think about volunteering even if it's not on a regular basis.

Respond to any requests asking for feedback or your views.

Respectful use of any communication channels and social media platforms that the Parent Council uses.