



For Action

Important messages that require action

Information Security Essentials Course 2024 on GOLD - Final Reminder

Our annual Information Security and Data Protection training course is now available for you to take.

It has been developed to help you understand your role and responsibilities when handling information, to help protect our buildings, staff, data and citizens.

Colleagues should note that this is a mandatory course for the whole council family to complete. All NRS PC facing staff must complete the GOLD course by **today Friday 1 March 2024**

Information Security is a fundamental part of our Information Management Strategy and is part of our everyday tasks. For example, it can be wearing your security ID badge to access your workplace; taking a phone call; emailing a supplier or attending a meeting with a customer in their home.

It is vital that we all understand and know how to keep the information and IT equipment we use safe and secure and know what to do if it is accidentally lost or shared with the wrong person. This helps to protect our systems, staff, citizens, buildings and reputation.



[Click here to
read more](#)

Managers' Briefings

There has been no Managers' Briefs issued in the last fortnight. A full list of past briefings is available on the intranet using the button on the left.



[Click here to
read more](#)

For Information

Service News and Corporate Updates that might affect you

Real Living Wage Increase

The Real Living Wage (formerly known as the Glasgow Living Wage) increases to £12.00 per hour from 1 April 2024.

We will apply this new hourly rate to the salaries of all Grade 1 employees from 1 April 2024 with the first payment received in 2 April 2024 pay.

This increase is in advance of the 2024 to 2025 pay settlement. When that is reached we will update all staff as soon as possible with the changes and any back dated pay at Grade 1 will be for any increase above the £12.00 per hour rate.

Pollok Country Park Highland Cattle Show Success

Congratulations to our livestock team at Pollok Country Park who proved experts in their field at the Highland Cattle Society's Spring Show.

On Sunday 11 and Monday 12 February the Highland Cattle from Pollok Country Park attended the Biannual Show and sale of Highland cattle in Oban. We were awarded first place and best 3 year old female who then went on to be reserve supreme female champion. We also won best pair of females in the show and fourth place 4 year old female. Both went on to sell well and in the end, we were awarded 3 trophies.

LGC Awards - NRS PRS Housing and Welfare Hub Shortlisted

The Council's Private Rented Sector Housing and Welfare Hub (PRS Hub), which is part of the Housing Strategy Group in NRS, has been shortlisted for the Local Government Calendar (LGC) Awards 2024 small team of the year.

Glasgow City Council is the only local authority in Scotland that provides services and works with families living in the city's Private Rented Sector (PRS) to prevent homelessness from occurring, improve the condition of their home and address issues relating to child poverty and health and wellbeing.

The PRS Hub provides the focus for a holistic and multi agency support service, which is achieved by the effective partnerships that are in place, clustered around the importance of an affordable and decent quality home. A key aim of the service is to place families on a stronger, more supported footing where they are able to self manage and move out of crisis.

A total of 1,607 households have been supported by the PRS Hub since March 2017 and the current homelessness prevention rate is 80%.

Housing is at the heart of the service but what the team does is much more encompassing, assessing entitlement to benefits, employability, childcare, tackling food and fuel poverty and delivering positive health and wellbeing outcomes.

Jennifer Sheddan (Head of Housing) said "NRS Housing is delighted and proud that the fantastic services provided by the PRS Hub have been recognised by the LGC Awards body. Preventing homelessness, improving the condition of housing and supporting families affected by the cost of living crisis are all key outcomes that the PRS Hub continues to deliver for our residents."

The winner of the award will be announced in June 2024 after the next round of judging takes place (scheduled for April 2024).

**NRS
People**

Supporting your health and wellbeing and wellness at work as well as learning and personal development



Meet Your Colleagues

Thomas McQuilkin - Bereavement Services

How long have you worked for the council?

I have worked in the council for 12 years, 10 of which in my current role.

What do you do in your role?



I have a very diverse role. My main responsibilities include the management of Bereavement Services staff and also the operation and maintenance of the city's 33 cemeteries and churchyards. I also handle approximately 900 burial services per year and I'm involved in co-ordinating the ongoing city wide memorial inspection programme. I sit on the communication champions group and recently have been assisting with some biodiversity and community engagement projects. An average day for me may include engaging with numerous stakeholders such as council employees from various departments, funeral directors, charities, contractors, faith groups or bereaved families. I am also currently in the middle of my final year of an Honour's Degree in Business Management at The University of Strathclyde, so I am kept busy!

What is your favourite part of your role?

Helping to drive the strategies of continuous improvement and innovation within the Bereavement Services industry, whether that be through the use of technology or through training and development. The industry has changed so much in the 12 years I have been involved and Glasgow City Council have been at the forefront of this, working with the Scottish Government, the Scottish Qualification Authority and the Scottish Bereavement Benchmarking Group to modernise and improve service delivery and safety in the industry.

What are the biggest challenges within your role?

My role has many challenges, many due to the sensitivities of the industry, as we provide a service during a difficult period for bereaved families. However perhaps the most challenging aspect of my role is tackling antisocial behaviour. Fly tipping and dog fouling are particularly prominent issues in our cemeteries and can be difficult to manage with our limited resources

Able Futures Session Reminder

Is something playing on your mind?

If you're worried about something or are feeling low, spaces are available to talk to a mental health professional from Able Futures, in complete confidence, at the next virtual appointment days on Wednesday 13 March and Thursday 14 March between 7.30am and 5.30pm.

There are no waiting lists. Help is available now with issues such as anxiety, depression, bereavement, stress, problems with debt or relationship breakdowns. Whatever is playing on your mind and affecting the way you feel, Able Futures can support you so that you can feel better and have more good days.

Booking your appointment is simple. Just click on the booking link below and select your preferred time slot. You will be asked to provide your name, email and phone contact details. You will receive confirmation of your appointment by email and a member of the Able Futures team will call you at your chosen time.

- [Wednesday 13 March 2024 - book an appointment](#)
- [Thursday 14 March 2024 - book an appointment](#)

You don't have to wait until a virtual appointment day to get help from Able Futures. Visit their [website](#) or call Able Futures free on 0800 321 3137.

For Health and Wellbeing information and resources visit our [website](#)

Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

- GLA11533 - Network Officer (Clyde Tunnel)
- GLA11538 - LGV Mechanic (Re-ad) (3 Posts)
- GLA11539 - Group Manager (PPP Handback)
- GLA11540 - LES Operative 2 (Roads) (2 Posts)
- GLA11558 - Planner (Grade 7)
- GLA11560 - Supervisor (Waste Disposal)
- GLA11559 - Works Manager (Blochairn)
- GLA11571 - LGV Artic Driver / Labourer
- GLA11572 - Planner (Grade 6)
- GLA11573 - Environmental Health Officer
- GLA11575 - Divisional Director (Development and Regeneration) (Re-ad)
- GLA11576 - Divisional Director (Roads and Transportation) (Re-ad)

Scan here to book



13 March

Scan here to book



14 March

myjobscotland

Click here to read more

General Interest

What other teams do and events and activities that you can join

Eastgate Easter Speed Quiz with Quizmaster Sean



Following the success of our last Quiz, on Wednesday 3 April 2024 there will be a Easter quiz in Eastgate from 12.30pm until 1.30pm in the Emergency Planning Room.

Help to raise money for the Cash for Kids charity.

Entries are £3 per person.

To register your team, please email NRSAnnouncements@glasgow.gov.uk.

Each team will require to use a mobile phone / tablet (personal device) to play this fun and interactive Quiz!

Contact Us

If you have any information you would like to share through this fortnightly email, please click here to contact the NRS Promotions and Engagement Team

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