

The Loop Newsletter

30 August 2024

NRSLOOP

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**In the Loop
this week**

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in this week's edition of the
Loop**

In this edition



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**For
Action**

**Important messages that
require action**

Be Proactive in Reporting Building Repairs

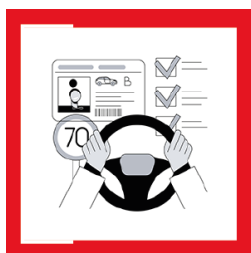


All staff are reminded and encouraged to proactively report any faults or defects found within our buildings. This includes a range of issues such as broken lights, faulty WCs, running taps, damaged infrastructure or electrical faults and applies to all areas of the building.

If you encounter a defect or needed repair within one of our buildings, please report this to the Council's Property Team as soon as possible using our [online form](#).

This process covers all Council buildings, including Eastgate where the process has recently changed.

Driver CPC Attendance Reminder



Drivers in scope to obtain their 35 hours of periodic training have until September 2024 to complete it. To check your Driver CPC training record please visit the Driver and [Vehicle Standards Agency website](#).

If a driver is caught driving without their Driver Qualification Card, both driver and operator face fines of up to £1000. The driver will also be suspended from driving commercially until training is complete and this may result in a reduction in the driving workforce and operations adversely affected.

Managers and Supervisors are working with drivers to ensure that all staff have completed the required training ahead of September 2024. If you require any further information, please speak to your line manager.



[Click here to read more](#)

Managers' Briefings

There have been no Managers' Briefings issued in the last fortnight. A full list of past briefings is available on the intranet using the button on the left.

For Information

Service News and Corporate Updates that might affect you

Official opening date of Govan-Partick Bridge Announced



The formal opening date of a bridge linking Govan and Partick in Glasgow has been announced, with a free one day festival set to mark the occasion.

Taking place Friday 6 September, the bridge will be opened by ministers from the Scottish and UK Governments, the Leader of Glasgow City Council and local school children.

The £29.5million Glasgow City Region City Deal project re-establishes the historic connection between Govan and Partick and is significant economically, environmentally and socially through the link it will provide not only between communities, but also a number of visitor attractions and institutions of national economic importance. The crossing is also a central part of the active travel route between the University of Glasgow's campus at Gilmorehill and the Queen Elizabeth University Hospital.

The bridge will then open to the public on Saturday 7 September, with a day of music planned to celebrate the occasion.

The multigenre, unticketed festival will take place between 10am and 8pm, and see Govan Road closed off for the day, with performances taking place across the whole of Govan Cross, as well as at the Footbridge Plaza next to the Govan entrance of the footbridge. Well known names including The Red Hot Chilli Pipers, Horse McDonald and Colonel Mustard and the Dijon Five will perform across two outdoor stages while a Community Cèilidh is also being held on Govan Road.

Find out more about the Govan Partick bridge project [here](#), and more details on the festival [here](#).

Street Play Deadline Approaching



Street Play is an initiative run by Glasgow City Council and Glasgow Life that allows communities to close local roads free of charge so children can play safely outside close to their homes.

Deadlines for the 27 to 30 September 2024 Street Play is 6 September 2024 with applications invited through the Council [website](#).

It aims to bring communities closer together by providing local groups and residents the opportunity to take back their streets and enjoy a traffic free environment.

Street Play is an initiative that is open to residents and not for profit local organisations (such as community groups, schools, housing associations). Applicants can use any of the hours in between or the full 10.00 am to 4.00 pm. Applications of a commercial nature and / or require a licence of any sort will not be applicable for street play.

The City Network Inner North and South Public Consultation

Glasgow's Active Travel Strategy [City Network](#) is a dense network of high quality segregated cycleways and improved pedestrian infrastructure across Glasgow. The Inner North and South areas form part of the first phase. Consultants AECOM with Austin-Smith:Lord and WAVEparticle have been engaged by Glasgow City Council NRS to progress the networks in these two unique areas of Glasgow to preliminary design stage by the end of this calendar year.

Did you spot the **Beacon** travelling map around Glasgow recently?

The Beacon, which was covered in aerial street maps of the Inner North and South areas and featuring the City Network routes, has proved to be a visually arresting way to prompt on street discussions with local people and to help animate the forthcoming public consultation.

Earlier in July and August, the Beacon was out and about in the Inner North and South areas of the City Network, pausing for around 2/3 hours at pre identified stopping points or 'nodes' along the routes. The protected space provided by the Beacon's maps enabled people to tell their stories of each area. Many have done this by recording their thoughts in a 'vox-pop' video and these are currently being collated into a unique, clickable digital 'film wall', for launch later in September.

The detailed feedback and information gathered by the on street team through their conversations with the public is helping to inform the designs for the City Network. You too will now have the opportunity to meet the design team and to view and comment on the emerging route designs at one of our consultation public drop in sessions: six events in the Inner North and five in the South. A survey will also be available via the Council's consultation hub.

Follow our City Network [StoryMap](#) and [webpage](#) for details of the consultation and for news of the launch of the Beacon vox-pop video wall. For more information please [email](#) the team.



Save the Date

Please come along to our drop in consultation events:

Inner North City Network

Date	Time	Location
Monday 9 September 2024	15:00 to 19:00	St Enoch's Hogganfield Church 860 Cumbernauld Road, G33 2QW
Tuesday 10 September 2024	11:00 to 14:00	Mackintosh Queen's Cross Church 870 Garscube Road, G20 7EL
Wednesday 11 September 2024	15:00 to 19:00	Barmulloch Residents Centre 54 Quarrywood Road, G21 3ET
Friday 13 September 2024	15:00 to 18:00	Spirit of Springburn Community Hub Springburn Shopping Centre, G21 1TS
Tuesday 17 September 2024	10:00 to 13:00	Kelvin College Springburn Campus Foyer 123 Flemington Street, G21 4TD
Wednesday 18 September 2024	15:00 to 19:00	Royston Library 61 Royston Road, G21 2QW

South City Network

Date	Time	Location
Tuesday 10 September 2024	15:30 to 19:30	Pollokshields Community Centre 15 Kenmure Street, G41 2NT
Thursday 12 September 2024	10:00 to 13:00	Larkfield Community Centre 39 Inglefield Street, G42 7AY
Monday 16 September 2024	10:00 - 13:00	Newlands South Church, McFarlane Hall 37 Riverside Road, G43 2EG
Tuesday 17 September 2024	15:45 to 19:45	The Couper Institute 84-86 Clarkston Road, G44 3DA
Thursday 19 September 2024	15:00 to 19:00	Pollokshaws Burgh Hall, Small Hall 2025 Pollokshaws Road, G43 1NE

**NRS
People**

Supporting your health and wellbeing and wellness at work as well as learning and personal development





NRS People Survey - Thank You For Participating!

Thank you to all colleagues who took part in the NRS People Survey.

We received over 400 responses that will help us make NRS People a programme that benefits all colleagues.

Your feedback and contribution is incredibly valuable to us and your participation is appreciated.

The results are currently being analysed to understand where the programme has been a success, and where we can improve. Watch this Space!

Spotlight on Our CCTV Technical and Engineering Team

Our CCTV Technical and Engineering team is continually innovating to provide an effective and efficient service across NRS. Comprising four engineers and two technical managers, their combined expertise is a tremendous asset to the council family.

Our Technical and Engineering team manages a wide service delivery portfolio which includes the city's extensive Public Space CCTV (CCTV), traffic management cameras for NRS Traffcom, support to the Alarm Receiving Centre (ARC) and support the Glasgow Operations Centre (GOC). With years of experience and a wealth of knowledge in delivering technology based solutions, they handle the complete lifecycle of our assets from configuration and diagnostics to repairs. Their hands on approach, including building cameras in house, installs, and conducting fault diagnosis and repair adding significant value to the work they do for NRS.



This unique setup for a local authority showcases the team's skills and dedication, enabling high quality in house service and reducing reliance on third parties. This approach not only saves costs but also ensures quicker problem resolution and fosters innovative solutions, supporting teams like Public Space, NRS Traffic Communications, Council security services, and Police Scotland colleagues.

The team is always exploring new technological innovations to support various NRS teams. For instance, in the Avenues Project, they used our CCTV network to develop video analytics, gathering data on how the avenues impact accessibility and helping to create more pedestrian and cycle friendly routes. This innovative approach enables the Council to compare cycling and walking numbers before and after the project, shaping future developments. Significant work is also underway in upgrading depots across the city with technologies like automatic number plate recognition, improving efficiency for staff, increasing security and convenience for residents. The engineers' continuous innovation and expertise are vital to all our staff and citizens.

While the Council has many important assets, our staff is the most vital. The Technical and Engineering team exemplifies this. They tackle challenges head on, share their knowledge, and support projects and teams throughout NRS. Their ability to juggle numerous tasks effectively makes them an indispensable resource, setting our local authority apart.

If you have an upcoming CCTV related project in NRS, reach out to [Kalim Uddin](#) or the team to leverage their expertise for a quality in house solution.

Meet Your Colleagues

Billy Gould



This August, Billy Gould will have been involved in road engineering and planning across Scotland's local authorities for 40 years. With 22 years dedicated to Glasgow City Council, Billy has worked on thousands of projects and involved himself in many volunteering opportunities while forging great relations with his colleagues. We spoke to Billy to find out how a 20+ year career in the Council has worked for him.

Having been involved in over 3000 projects city wide, Billy has become a one stop shop for any development and building project involving roads planning and construction. Responsible for granting construction consent permission for new roads or alterations while providing consultation, he has worked on some very challenging and rewarding jobs such as the Barclays development at Buchanan Wharf. Starting his career by helping design new motorways, Billy's work now focuses more on active travel and sustainable development, reflected in initiatives such as the increasing importance of SUDS drainage and the need to retrofit this across our city. With so many projects under his belt, Billy takes a lot of pride and satisfaction in walking around his city and observing how his influence has shaped communities and benefited residents.



Outside of working hours, Billy has volunteered his time to support community projects across Glasgow. Through this he has helped landscape and design a garden area for wheelchair users in Parkhead, a greenspace in Battlefield for elderly residents and designed planting areas in the shape of boats in Govan. These important projects are great ways to engage our communities, and Billy has taken great pride in helping local residents throughout all areas of Glasgow.

Over the last 40 years Billy has gotten married, become a father and a grandfather. While building his family he is thankful for the job security the council has been able to provide him, while the many challenges and opportunities it has given him have allowed him to look at his career so far with great achievement.

NRS People Health and Wellbeing Roadshows Coming Soon



The NRS People programme is currently planning Health and Wellbeing Roadshows to visit your place of work.

These in Roadshow events will visit all depots and offices over the next few months and are open to everyone as we bring together services and information on areas such as personal development, financial services and healthy living.

Keep an eye on future editions of the Loop and your venue's NRS TV to see when the roadshow will be visiting your workplace!



Join us this September

You are invited to [Join us](#) this September for the following Health, Wellbeing, Equality and Diversity training events.

Visit the [website](#) to see the full calendar on offer each month. The page is regularly updated with new content, so please check back often.

Date, Time and Sign Up	Training and Events
<p>Monday 2 September 12.00 noon until 1.00pm Zoom Webinar Sign Up</p>	<p>Prioritising Pelvic Health - ALLIANCE and Scottish Government</p> <p>Join Us for this free information webinar on female pelvic health, hosted by the ALLIANCE in partnership with the Scottish Government, as part of the women's health series in support of Scotland's Women's Health Plan. The webinar will explain the function of pelvic floor muscles, as well as outlining how to prevent, self manage or seek support for symptoms of bladder and bowel incontinence, and prolapse.</p>
<p>Tuesday 3 September 11.00pm until 12.00 noon Online Sign Up</p>	<p>Inclusive Workplaces: Navigating Dementia and Memory Loss - ENEI</p> <p>Gain invaluable insight into developing effective strategies to enhance support within the workplace for individuals managing the challenges of dementia. (requires a GCC email address and sign up to free account if you haven't already done so).</p>
<p>Wednesday 4 September and Wednesday 11 September 9.30am to 12.30pm Teams Sign Up</p>	<p>Women's Confidence - City of Glasgow College</p> <p>Two half day sessions to give you an opportunity to put 'you' at the top of the agenda to think about how life and work is at the moment. Learn how to make the most of your mind, control your thoughts and find focus. Start to understand the power dynamics in your relationships at work.</p>
<p>Tuesday 10 September 1.00pm until 1.30pm Teams Sign Up</p>	<p>Suicide awareness and prevention: Breaking silence and building support - PAM Wellness Webinar</p> <p>On 10 September, World Suicide Prevention Day, PAM Wellness are hosting this webinar taster which aims to shine a light on the sensitive yet critical issue of suicide, fostering awareness, and providing insights into prevention strategies. Together, we'll work toward breaking the silence surrounding mental health challenges and fostering supportive environments that promote understanding and aid for those in need.</p>
<p>Tuesday 17 September 11.00am until 12.00 noon Teams Sign Up</p>	<p>Savings and Financial Goals - Money Advice Scotland</p> <p>As part of our series of financial wellbeing workshops in partnership with Money Advice Scotland, this next session will provide an overview of the different types of savings accounts available. Highlighting how these can work to meet short term, medium term, and long term financial goals, along with tips and techniques for making the most of your savings.</p>
<p>Thursday 19 September Bookable 15 min slots available throughout the day from 10am until 2.30pm Sign Up</p>	<p>Incorporate Massage - Seated Acupressure Massage</p> <p>Discover the wellbeing benefits that can be gained from taking time out of your busy day to relax with a 15 minute (fully clothed) seated acupressure massage. The massage uses Swedish Massage Techniques and includes head, neck, shoulders, back, hands and arms, to help reduce stress.</p> <ul style="list-style-type: none"> • Booked sessions take place, with Grace Taylor from Incorporate Massage, in the privacy of our City Chambers Wellbeing Room at 2.25 East Building, John Street

	<ul style="list-style-type: none"> Your session costs £15 for 15 minutes. Please pay Grace on the day 8 available morning slots. Every 15 minutes from 10am until 12pm 8 available afternoon slots. Every 15 minutes from 12.30pm until 2.30pm Booking conditions apply and 24 hrs notice required for cancellations (or you may still be charged) Use Sign Up to book your 15 minute slot with subject GCC Messages and your name, date and preferred 15 minute time slot See John Street reception for access to the Wellbeing Room
<p>Monday 23 September 9.30am until 12.30pm Teams Sign Up</p>	<p>Dementia Awareness Workshop - Age Scotland</p> <p>This interactive online workshop will provide an overview of dementia, discuss the main types and stages of dementia, as well as the signs and symptoms and diagnosis process. The importance of good communication will also be covered with some tips for having a compassionate conversation with someone living with dementia. The session will explore ways of reducing risk factors for dementia and what people can do to live well with dementia. Please register your interest by signing up now.</p>
<p>Tuesday 24 September Bookable 30 min appointment slots available throughout the day from 9.00am until 3.45pm City Chambers Wellbeing Room at 2.25 East Building - John Street Sign Up</p>	<p>Free Health Check - PAM Wellness</p> <p>Think you may have high cholesterol? Find out and take action. Check your cholesterol level, blood pressure, and glucose levels, and discuss general health matters at our next free, private and confidential one-to-one Health Check with an Occupational Health Nurse from PAM Wellness. Health checks will take place, with a PAM Occupational Health Clinician, from 9am to 4.10pm, in the privacy of our City Chambers Wellbeing Room at 2.25 East Building, John Street. Use Sign Up to book your 30 minute appointment slot with subject GCC Health Checks and your name.</p>

Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button to the left to go through to the job adverts.



MJS Ref	Job Title	Posts Available	Grade
GLA12404	Head of Fleet Services	1	10
GLA12427	Contract Manager	1	8
GLA12412	Environmental Health Officer	1	7
GLA12422	Development Officer (TARA)	1	CSG 6
GLA12426	Lead Advocate (part-time)	1	CSG 6
GLA12424	Planner	5	6
GLA12400	Property Liaison Officer	1	6
GLA12421	Community Payback Officer	2	CSG 4
GLA12479	Project Officer (City Centre Strategy)	1	7
GLA12471	Assistant Planner	1	5
GLA12451	Driver (Special Needs)	3	3
GLA12449	LES Operative 3 (Winter Gritting)	4	3
GLA12467	LES Driver 3	4	3
GLA12470	LES Operative 2	39	2

General Interest

What other teams do and events and activities that you can join

Fundraiser in Support of Breast Cancer Now – Thank you from the Neighbourhood Liaison Team

On Wednesday 28 August, the Neighbourhood Liaison Team held a Bake Sale in the Eastgate atrium in support of [Breast Cancer Now](#).

One of the organisers, Kellie Ann Lawson had this to say:

The team came together to raise money for a great cause and raise awareness of the disease. Every 10 minutes, someone in the UK is diagnosed with breast cancer and I think it is safe to say we all know someone who has been affected in some way or other.

The goal is by 2050, everyone diagnosed with breast cancer will live, and be supported to live well. Every penny we raise makes a difference and brings the charity closer to their goal.

For all those who took part and donated, we can't thank you enough. Together we raised £584!

If you didn't get the chance to pop along to the Bake Sale on Wednesday you can still donate by catching the team on the second floor of Eastgate, donate directly at their [NLT Just Giving page](#) or by using the QR code at the side of this article.



Local Help To Quit Smoking

Help to quit smoking is free and available locally from Glasgow City Health and Social Care Partnership (HSCP) staff and community pharmacies.

The HSCP's Quit Your Way community services offer specialist holistic support to help people stop smoking. Drop in clinics are easily accessible and offer free face to face, intensive support from specialist advisors and free medication for a 12 week period to help people quit smoking. Anyone looking to attend one of the local clinics in Glasgow or chat to an advisor can phone 0800 916 8858.

At the clinics staff also provide local information and signposting to community events and organisations.

More information is available on help to [quit smoking](#) your way and [local services](#).



Events Success Prove The Enduring Popularity Of Piping

The most recent highlights of Glasgow's annual events calendar - the World Pipe Band Championships and Piping Live! festival, which both concluded at the weekend, have once again proved a great success for the city.

Hugely popular with spectators from near and far, the prestigious 'Worlds' always attracts thousands of visitors to Glasgow Green from near and far, and attendance at this year's championships on Friday and Saturday, was around 35,000. More than 7,000 pipers and drummers, representing 204 bands from 13 countries, came together to compete in the ultimate 'battle of the bands'. The biggest contingent - 119 bands were from Scotland, the second largest with 25 bands were from Northern Ireland, and the third largest national representation was from the USA, which entered 18 bands. The line up of competitors included bands from as far away as Australia, Hong Kong and Oman.

The renowned event culminated in a grand finale which involved all the bands marching past the event's Chieftain, Glasgow's Lord Provost Jacqueline McLaren, and it concluded with the crowning of the 2024 World Champions. Inveraray and District Pipe Band took the coveted title after seeing off stiff competition from runners up Field Marshal Montgomery of Lisburn, Northern Ireland, and Simon Fraser University (Canada) who finished third. It is the third time that the Argyll and Bute band has been named World Champions, having previously lifted the trophy in 2017 and 2019, and it also won this year's Scottish Pipe Band Championships.

Glasgow's Piping Live! International Festival closed on Sunday following a packed nine day programme celebrating both the traditional and contemporary music of the bagpipes. Over 30,000 attendees were welcomed to what was one of the most popular editions of the event to date. It saw more than 700 musicians taking part in a diverse range of 150 inclusive events ranging from parades and mass performances to workshops, concerts and recitals.

The excellent attendance at both Piping Live! and the 'Worlds' demonstrates the strength of interest and enthusiasm there is globally for the stirring sounds of our national instrument, and in the music and culture of Scotland. The continued success of both annual events helps enhance Glasgow's international reputation as an outstanding events destination, boosts tourism, and contributes significantly to the local economy.



Glasgow Times Community Champion Awards

The Glasgow Times Community Champion Awards have been running for almost 20 years; rewarding local heroes who make Glasgow a better place to live.

The awards go right to the heart of communities across the city, from the north east, south and north west, before bringing the area finalists together at the end of the year for an overall, city-wide celebration.

Community champions are recognised across ten categories to ensure that local heroes of all types are recognised. The range of categories, paired with an area by area approach, gives the awards a unique ability to reach and reward those whose efforts may otherwise go unnoticed.

Colleagues are asked to note that the closing date for nominations is Thursday, September 12 2024.

Members of the public can nominate anyone, from an inspirational teenager to a campaigning pensioner by visiting the [website](#) or email [Callum Cummine](mailto:Callum.Cummine).



Contact Us

If you have any information you would like to share through this fortnightly email, please click here to contact the NRS Promotions and Engagement Team

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