Grants 2020 Stakeholder Engagement Event Report

1 Introduction

1.1 Glasgow City Council's Strategic Plan 2017-2022 set out a commitment to "Review how we fund third sector and community groups to reflect a partnership approach and simplifying procedures". Working with Glasgow Third Sector Interface Network (GTSIN) and other partners, a new fund is under development to replace the Integrated Grant Fund (IGF) from 1 April 2020.

1.2 The Council's Community Empowerment Services team worked in partnership with colleagues in the GTSIN to deliver Stakeholder Engagement Events for third sector organisations during March and April 2019. These events brought parties together to discuss their views on a range of issues including the programmes and principles that the new fund could be built around and how partners can work together to deliver this, taking into consideration the resources available.

1.3 The aims of the events were to:

- Learn from our stakeholders;
- Identify emerging priorities within local communities;
- Better align our resources; and
- Collaborate and complement existing examples of excellence already occurring within our communities.

1.4 Two events were originally scheduled, however, due to high demand it was necessary to arrange a third event. These half-day events were held in the Banqueting Hall of Glasgow City Chambers on the following dates:

- Monday March 25th 2019;
- Friday March 29th 2019; and
- Thursday April 11th 2019.

2 Attendees

2.1 A total of 323 representatives from 287 third sector organisations operating in Glasgow attended the three events with the individual event attendance being:

- March 25th – 120
- March 29th – 130
- April 11th – 73

2.2 Appendix 1 provides a list of the organisations that attended the events.

3   The Event Programme

3.1   The programme was designed to ensure the maximum amount of time could be devoted to discussion, information sharing, networking and storytelling by stakeholders and community members.

3.2   A variety of mediums were used to facilitate discussions both during and after the events including live polls, social media surveys and round table discussions.

3.3   To enable those who were unable to attend the events to still participate in the process, a survey (Appendix 2) was posted on Twitter and attendees at the event were also invited to complete the survey. An invitation was extended to all third sector organisations in Glasgow to post thoughts and ideas via Twitter #Grants2020. Responses to this were positive and useful feedback was captured as a result.

4   Live Polls

4.1   In order to provide a more interactive engagement with delegates, the Community Empowerment Services team used Mentimeter Live. This allowed them to conduct live polls throughout the events which could produce instant results as well as respond to any issues that were raised on the day.

4.2   To introduce the delegates to Mentimeter Live, two initial questions were asked to gather baseline information, these were:

- Where does your Organisation deliver services within the city? and
- Do you currently receive IGF funding?

4.3   A summary of the results indicated that 43% of Organisations delivered services on a citywide basis.

4.4   Appendix 3 provides the full breakdown by each ward.

4.5   Almost 60% of those attending over the three days reported as being current IGF grant recipients.

4.6   The programme continued with a mix of workshops/discussions and live polls based on the proposed programmes and principles for the new fund in 2020. Further information on the other live polls that were conducted is provided in the following section.

5   Workshop 1

5.1   Delegates were asked to discuss and feedback on the following questions:

> Taking into consideration, the underlined programmes and underlined principles described in the Grants2020 Briefing Paper (Appendix 4) contained within your pack, as a group can you tell us:
>
> Q1. Are these the right programmes and principles to develop the new fund around?
> Q2. Are there areas of work/emerging issues that you would prioritise, or any gaps that need to be addressed?

5.2   Feedback in relation to Q1 was broadly supportive of the draft programmes and principles stating that:

- They were wide ranging and they would cover a variety of services and activity;

- They appeared to be flexible;
- They would align with other strategic funding programmes by other providers; and
- The principles were a good basis to start from and underpin the approach of the new fund.

5.3   This feedback was supported by two live poll questions that were conducted after the workshop. Table 1 and Table 2 provide the results below:

Table 1 – Live Poll Question 1

By how much do you agree/disagree with the following principles of the new fund?	Agreed/Agreed Strongly
Early Intervention and Prevention	88%
Equalities	87%
Innovation and Initiatives that respond to emerging areas	64%
A focus on outcomes rather than tasks/inputs	77%
A recognition of full-cost recovery	74%

Table 2 – Live Poll Question 2

By how much do you agree/disagree with the draft programmes of the new fund?	Agreed/Agreed Strongly
Improving Communities	89%
Empowering Communities	76%
Resilient Communities	80%

5.4   However, as part of the discussion delegates also raised a number of points more so in relation to the draft programmes rather than the draft principles. It was noted that:

- There was a risk of overlap between draft programmes and outcomes;
- Programme descriptors and themes required more detail and clarity;
- Strategic focus needs to be more visible;
- Consideration should be given to mid to long-term funding; and
- The fund should be for the Community and Voluntary Sector Organisations and not Glasgow City Council Arm's Length External Organisations and Strategic Partners.

5.5   Feedback in relation to Q2 at 5.1 above was varied, wide-ranging and reflected much of the activity that is currently funded via the IGF. This could be perhaps be attributed to:

- Delegates highlighting the particular areas of work/emerging issues that they currently deliver services in;
- Delegates sharing areas of work/emerging issues with other delegates meaning that it has a higher representation at the events than other themes; and
- Higher proportion of IGF funded organisations in attendance.

5.6   The following areas of work/emerging issues were identified:

- Alcohol/Addiction issues;
- Arts and Culture;
- Capacity Building;
- Children's Services;
- Community Assets;
- Homelessness;
- Mental Health;
- Poverty (including child and in-work poverty); and
- Social Isolation.

5.7   Delegates were then asked to rank the emerging issues from Workshop 1 by order of preference using Mentimeter. It should be noted that some Delegates raised concerns regarding this question for some of the reasons outlined above at 5.6 as well as stating that:

- It creates unhealthy competition between services; and
- Areas of work/emerging issues that deal with sensitive themes tend to be lower ranked.

6   Workshop 2

6.1   Delegates were asked to discuss and feedback on the following question:

>   Again, taking into consideration the draft programmes and draft principles outlined in the Grants2020 Briefing Paper contained within your pack, as a group please discuss how you think we can work together to deliver this, taking into consideration the limited resources that are available to us.

6.2   Feedback from delegates on this question, much like the previous workshops, was varied and wide-ranging however it was possible to identify a number of key themes:

- Capacity building support – continue to deliver capacity building support but refresh and update the support that is available so that organisations are best placed to deliver on the aims and objectives of the new fund;
- Administrative processes – streamlined application and administrative processes and procedures that allow organisations to focus on service delivery. Also assistance on how to apply etc;
- Partnership working – intelligent collaboration and partnership working/collaborations across larger and grass roots Third Sector orgs that supports delivery, good governance, evaluation, learning and influencing policy. Investigate opportunities for peer support. Investigate different ways of working such as co-location and joint bids; and
- Communication – improve the communication and consultation between Glasgow City Council, Strategic Partners and the Third Sector on funding and strategies.

6.3   It was noted that whilst we may be successfully carrying this out in many areas there were opportunities to examine how we could do it better and learn from current practices.

7   Summary

7.1   A few points which were consistently made over the course of the three events related to:

- The desire for flexible, long term funding, particularly 3–5 year funding;

- The desire for the fund to be opened up to organisations that have not been able to apply in the past;
- The need for additional support to be provided to access the new fund through capacity building resources;
- The need for a clearer, more streamlined application and grant management process;
- The scale of the potential impact on services and service users when the new fund comes into effect; and
- The scale of the task involved in creating a new fund to replace a fund which had been part of the fabric of the third sector in the city for decades.

Appendix 1 – List of Organisations

3D Drumchapel

A Moment's Peace Theatre

Aberlour

Achieve More Scotland

Acre tenants and residents association

Active Seniors

Advice.Scot

Anderston Primary Parents Council

Annexe Communities

Articulate

Baillieston Community Council

Balagokulam

Baltic Street Adventure Playground

Barmulloch Community Development Company

Barnardo's

Beachcombers

Beatroute Arts

Bridges Programmes

Bridgeton CAB

Bridgeton Community Learning Campus

Budhill FA

Caledonia Cremation CIC

Calton Community Association

Cancer Support Scotland

Caravan Project

Carmyle Community Centre

Carntyne Mens Group

Cassiltoun Group

Castlemilk Youth Complex

CEIS

Cernach Housing Association

Children 1st

Chinese Community Development Partnership

Church House

Citizens Theatre

Coalition for Racial equality and Rights

COJAC

Common Wheel

Community InfoSource

Community Renewal Trust

Community Transport Glasgow

Concrete Garden

ConFAB

Connect Community Trust

COPE Scotland

Copperworks Housing Association

Cranhill Development Trust

Creative Help

Croftfoot United Free Church

CrossReach

Crossroads Youth and Community Association

Cryptic

Dates-n-Mates Scotland

Downhill Hyndland & Kelvinside Community Council

Drumchapel cab

Drumchapel L.I.F.E.

Drumchapel Money Advice Centre

Early Years Scotland

East End Connections Glasgow

East Pollokshields Out of School Care

Easterhouse Citizens Advice Bureau

Easterhouse Parish Church

Easthall Residents Association

Easthall Residents Association

Easthall Star FC

EatUp

Eiger Music SCIO

ENABLE Glasgow

ENABLE Scotland

Equal Futures

Faith in Community Scotland

Family Addiction Support Service

FARE

Financial Wellbeing Scotland

Finn's Place

Flourish House

Freedom From Torture

Friends of Southern Necropolis

Friends of the River Kelvin

Froglife

Fuse Youth Cafe

G15 Youth Project

GAMH

Gap Childcare Services

Gathering Ground

GCVS

Geeza Break

Girlguiding Scotland

Glasgow & Clyde Rape Crisis

Glasgow Association for Mental Health

Glasgow Boys' Brigade

Glasgow CAN

Glasgow Clyde College

Glasgow Council for the Voluntary Sector

Glasgow East Alcohol Awareness Project

Glasgow Eco Trust

Glasgow Film Theatre
Glasgow Kelvin College
Glasgow North & Bishopbriggs Rotary
Glasgow North West Citizens Advice Bureau
Glasgow Play-Resource Association
Glasgow Print Studio
Glasgow Social Enterprise Network
Glasgow the Caring City and Cathcart Old Church
Glasgow Women's Library
Glasgow Wood Recycling
Glasgow's Golden Generation
GMAC Film
Good Morning Service
Govan HELP
Govan Law Centre
Govan Youth Information Project
Govan Youth Programme
Govanhill Baths Community Trust -
Greater Easterhouse Supporting Hands
Greater Pollok Citizens Advice Bureau
Haghill & Dennistoun Credit Union
Heart for The City
Heart of Scotstoun
Helenslea Community Hall
Hemat Gryffe Womens Aid
Home Start South
Home-Start Glasgow North
Hope Amplified
Impact Arts (Projects) Ltd
Indepen-dance
Interfaith Glasgow
Jangling Space co-op
Jeely Piece Club
Join The Dots
Jordanhill Community Council
Kibble
Kingsway Court Health & Wellbeing Centre
Knightswood Community SCIO
Lambhill Stables
Larkfield Centre
LEAP Sports Scotland
Leithland Neighbourhood Centre
LGBT Youth Scotland
Linkes (SCIO)
Living solo
Mainstay Trust
Marie Curie
Maryhill Burgh Halls Trust
Maryhill Integration Network
Maryhill Mobile Children's Service's

Men's Shed Govan
Momentum Scotland
Money Matters Money Advice Centre
Music in Hospitals & Care
Nan McKay Community Hall
New Rhythms for Glasgow
NG Homes
No Strings Attached (Scotland)
North Glasgow Healthy Living Community
North Glasgow Integration Network
North West Glasgow Voluntary Sector Network
North West Women's Centre
Notre Dame Centre
Oatlands Development Trust
One Parent Families Scotland
Outspoken Arts Scotland Limited
Paragon Music
Parent Network Scotland
Parkhead Citizens Advice Bureau
Parkhead Housing Association
Parkhead Youth Project
Partick Community Growing Project
Partick Thistle Charitable Trust
PATH (Scotland)
Peterson Park Hall
Plantation Productions
Platform
Play away nursery
Playbusters Ltd
Playwrights' Studio, Scotland
Police Scotland (Glasgow South West Domestic Abuse Project)
Pollokshields Development Agency
Possibilities For Each and Every Kid PEEK
Possilpark People's Trust
Possobilities
Progrez
Project Ability
Provanhall Community Trust
Quarriers
Queens Park Arena Ltd
Radiant and Brighter
Radio Clyde Cash for Kids
Rainbow Care (Friendship) Centre
Rathbone Training
Recycled Teenagers
Reidvale Adventure Play Association (RAPA)
Reidvale Neighbourhood Centre
Ricefield Arts
Richmond's Hope

Rising Stars Academy Street
Riverside Hall
Rosemount Lifelong Learning
Routes Out
Royston Youth Action
Sacro
Saheliya
SAY Women
Scottish Childminding Association
Scottish Drugs Forum
Scottish Fire and Rescue Service
Scottish Refugee Council
Scrumptious Productions Ltd
Shawlands & Strathbungo Community Council
Sistema Scotland
South East Integration Network
South Seeds
South West Community Transport
Spinal Injuries Scotland
Spire View Housing Association
Sports Council for Glasgow
Springburn Regeneration Forum
Springburn Winter Gardens Trust
St Matthews Centre
St Paul's Youth Forum
St Roch's FC
St Rollox Church
St. George & St Peters Community Association
St. Mungos Old Folks Centre for Wellbeing
Stepping Stones for Families
Street Connect
Stretch a Nickel Foundation
SVHA
SWAMP
The Advisory Group
The Advocacy Project
The Children's Wood
The Daisy Project
The Dixon Community
The Gladiator Programme
The Indigo Group
The Louise Project
The Marie Trust
The Pavillion (Greater Easterhouse)
The Prince's Trust
The Saturday cafe Clubs
The Urban Fox
The Village Storytelling Centre

The Voluntary Sector North East
The Wise Group
The Work Room
Theatre Nemo
Thenue Communities
Thenue HA
Thornwood Community Council
Thriving Survivors
TICTACS After School Service
TIDE (Together In Dementia Everyday)
Together For Better Life
Toryglen Community Base
Toryglen Community Hall
Townhead & Ladywell Community Council
Townhead Friendship Club
Townhead Village Hall
Tron Theatre Ltd
Venture Scotland
Voluntary Sector Voice
Volunteer Glasgow
Wallacwell Community Fellowship
Walmer Crescent Association
WEA Scotland
Weekday Wow Factor
Wellbeing Scotland
Well-Fed (Scotland) CIC
Wellhouse & Queenslie Community Council
West End Adventure Group
West of Scotland Housing Association
West of Scotland Regional Equality Council (WSREC)
Whiteinch Centre
Wild & Kind CIC
Wing Hong Chinese Elderly Group
Wise Women
Woodlands Community Development Trust
Woodside Community Council
YDance
Yoker Community Campus
Yoker Resource Centre
YoMo Glasgow
Yorkhill Housing Association
Young Enterprise Scotland
Young People's Futures
Youth Community Support Agency
YWCA Scotland

Appendix 2 – #Grants2020 Survey Results

Q 1. Should the Council's grant fund require match funding?

- No
- Some element would strengthen an application.
- But assistance and support to seek matched funding and sustainability.
- But there should be organisational sustainability there i.e. 3 month's salary
- In accounts.
- This new fund should not fund full posts.
- It could ask match over 5 year grant and growing proportion is from match funding sources.
- Encouraging joint bids from Partnerships joint working and sharing skills and support for families.
- We always use IGF as a leverage to get additional match funding, so £33,000 IGF can turn in to £100,000
- No but having it really helps to get match for other funding
- No match funding should not be forced. It can add extra pressure on small organisations i.e. more report/monitoring forms for different funders

Q 2. What would be an appropriate timeframe for projects to be funded for? 1 Year? 3 Years? 5 Years?

- 1 year no comments.
- 3 years with extension option.
- 3 years -5 years can lead to stasis and complacency.
- 3-5years but allow for flexibility to divert funds to tackle new emerging risk.
- 5 years with robust monitoring to measure outcomes.
- 5 years this allows third sector to levy in other financial funds.
- 5 years with ongoing reviews to hit outcomes.
- 5 years with midterm review/short evaluation re on target at 2/3 years.
- 5 years long term, with periodic reports and evaluation to make sure targets are being met or if projects evolve.
- 5 year funding with yearly review – projects can apply for less if is suits their organisation.
- 5 years if long term outcomes are required.
- 5 years but only if there is a new open grants opportunity before then.
- Encouraging joint bids from Partnerships joint working and sharing skills and   support for families.
- 5 years x 8
- 3 or 5 years
- 3 years rolling programme

Q 3. What additional support would you like the Council to offer funded projects?

- Partnership approach to setting and monitoring outcomes.
- One person contact to meet with board etc.
- Review to ensure on target to meet outcomes.
- Ensure appropriate council services participate in projects e.g. social work, justice, and HSCP etc.
- Ensuring what is funded is delivered.

- More direct dialogue with funding officers
- Funding: We know you don't have lots but if not funded services will be lost.
- Why should there be an amount reserved for councillors to award to their favourite organisations? Biased allocation?
- Funding officers available for questions and queries.
- Evaluation and monitoring support.
- Access to shared resources
- Funding Officers
- Good supportive relationships with funding officers
- Monitoring & Evaluation support

Q 4. What other funding streams could the Council learn from?

- Read "Exploring the new world" by Collaborate CIC includes evidence from Glasgow HSCP Homelessness funding.
- Some of the major lotteries and trusts e.g. PPL and Robertson.
- National Lottery and Robertson Trust.
- Edinburgh 1 JB 2019-20
- The Newcastle fund.(very similar)
- Big Lottery and their place based approach. 2 streams up to £10,000 and over £10,000
- Big Lottery, Children in Need – could we all have similar reporting mechanisms

Q 5. How can the council best support you to secure grant funding?

- Training.
- Easy to read guidance.
- Support staff who can come out to localities.
- Free training on how to apply for grants.
- Communicate guidelines concisely.
- Support available if needed.
- Easy and quick application forms.
- Access to councillors.
- Visits from councillors
- Training, funding information. Simple application process and reporting.
- Transparency easy to find information on your grants.
- For everyone not just the favourite organisations or already funded.
- Assist with the application.
- Clear and simple forms.
- Clearer processes and guidance, also provide training.
- Simpler application process
- Look at mapping – is what you are offering being offered – could you partner up with other organisation?

Q 6. What other forms of support would you like the Council to offer projects who do not secure funding?

- Training/Networking.
- More for elderly and lonely people.
- Fundraising Support.
- Free training and networking.

- Training, evaluation and reporting support.
- Clear explanation why never received.
- Assistance for workers to find jobs.
- Assistance for users to find suitable services.
- Free lets and Premises.
- Help fill funding application in for the applications of their communities

Q 7. How should funded projects feedback to the Council and our communities on achieving their outcomes?

- Easy to complete self-evaluation format, using outcomes and small (very) report.
- Not vast amounts of form filing.
- This should be made as easy and quickly done as possible.
- Straight forward and meaningful.
- Share outcome measurement.
- Organisational annual report, which would highlight outcomes achieved.
- How does the Council feedback to us?
- Visits to organisations.
- Self evaluation/project reports quick and easy.
- Allow for changing circumstances.
- Allow for both quantitative and qualitative.
- On line and an agreed basis i.e. ongoing grant. Agree reporting form. Keep short.
- Non jargon. Simplified.
- Get rid of that form.
- Through reviews offers through locality partnership evaluation.
- Plain English reports with simple graphics.
- Should be a major celebrate success event/book/BBC Scotland programme to share with the public the great work of the 3rd Sector across many themes.
- 2 page feedback on outcomes.

Appendix 3 – Breakdown of Attendance by Ward

Ward	%
City Wide (23 Wards)	43
North East	16
Springburn/Robroyston	13
Calton	12
Govan	10
Maryhill	10
Southside Central	10
Anderston/City/Yorkhill	9
Dennistoun	9
East Centre	9
Canal	9
Drumchapel/Anniesland	9
Shettleston	9
Baillieston	9
Garscadden/Scotstounhill	8
Pollokshields	8
Partick East/Kelvindale	7
Greater Pollok	6
Cardonald	6
Langside	6
Linn	6
Victoria Park	5
Hillhead	4
Newlands/Auldburn	4

Appendix 4 – Grants 2020 Briefing Paper

Introduction

Glasgow City Council, in partnership with the Glasgow Third Sector Interface Network (GTSIN), is developing plans for a new grants fund that will be used to tackle specific city priorities, allowing resources to be directed where they are needed most and make the biggest impact on the lives of our citizens.

Background

Glasgow City Council's Integrated Grant Fund (IGF) provides grant funding to over 400 organisations to deliver services to the citizens of Glasgow in line with the priorities of Glasgow City Council and Glasgow Community Planning Partnership. There are 6 IGF thematic programmes:

- Alcohol and Health & Well-being
- Fairer Communities
- Safer Communities
- Sustainable Communities
- Vulnerable People and Families
- Young People and Youth Employment

The IGF programmes were informed by, and linked to, the Single Outcome Agreement and Scottish Government National Outcomes. The programmes were also designed to encompass a broad range of services that were delivered via a number of previous legacy funds.

Since the IGF was established in 2010/11, there have been a number of significant changes in the political and strategic landscape in the City and beyond including the election of a new Council Administration in 2017 and the introduction of the Community Empowerment Scotland (2015) Act.

It is recognised that Glasgow City Council, funded organisations, and partners in the city have moved on significantly from what the IGF was developed around therefore it is timely to develop a new fund that addresses current, emerging and future challenges.

Purpose of Event

Developing a new fund presents a unique opportunity to learn lessons from the past but also to jointly develop ambitious new plans for the future.

To take this forward Glasgow City Council and GTSIN are inviting stakeholders to get involved through a series of engagement events, starting with voluntary and community organisations that provide services in Glasgow to put forward your views on the new fund.

Developing Draft Programmes

It is envisaged that the new fund would be delivered via a number of different but linked programmes and would be based on an approach that would allow funding to be aligned to strategic priorities whilst also ensuring flexibility to address emerging areas.

The draft programmes have been informed by a number of key policies and strategies such as:

- Glasgow City Council Strategic Plan 2017 – 2022
- Glasgow Community Plan
- Community Empowerment (Scotland) Act 2015
- Scottish Government National Outcomes

Draft Programmes

Improving Communities

This programme would support services and activities that improve communities and the lives of residents across the city and would address some of the issues identified in the Strategic Plan. For example, types of activity that could be supported under this programme include:

- Tackling/eradicating poverty
- Reducing inequalities
- Health and well-being services
- Services that tackle social exclusion and isolation
- Services for children and young people
- Services for vulnerable groups such as people that are homeless; elderly or affected by disability

Empowering Communities

This programme would be used to empower communities and residents, to become more involved in how services are developed and participating in decision making at a local and city-wide level on how budgets are used. Types of activity supported under this programme could include but not be limited to:

- Thriving Places/localities/place-based approaches
- Community Assets and Facilities
- Support to engage in processes such as participatory budgeting

Resilient Communities

This programme would focus on improving communities' resilience to sustain community/voluntary groups/social enterprises, to deliver services by building their capacity, confidence, resilience and skills over the long term. Types of activity supported could include:

- Capacity Building for both Organisations and Individuals
- Community Development
- Community Learning & Development

Principles

It is envisaged that the programmes would be guided by a number of principles including but not limited to these draft suggestions below:

- Early intervention and prevention
- Equalities
- Innovation and initiatives that respond to emerging areas
- A focus on outcomes rather than tasks/inputs
- A recognition of full cost recovery

It should be noted that although these principles will be used to guide the new fund, they will not act as a barrier to funding an organisation/project/initiative that may have been successfully delivering under predecessor funding.