

[REDACTED] (CED)

From: [REDACTED]
Sent: 12 September 2018 08:24
To: [REDACTED] (CED)
Subject: FW: Full Council Questions for Thursday 14th September 2018

[REDACTED]
For info.

[REDACTED]
Secretary
Business Services – Directorate
Customer and Business Services
Glasgow City Council
City Chambers
Glasgow G2 1DU
Phone 0141 [REDACTED]
Email [REDACTED]@ced.glasgow.gov.uk
Fax 0141 287 3627
www.glasgow.gov.uk

From: [REDACTED] On Behalf Of [REDACTED] (CED)
Sent: 10 September 2018 14:24
To: [REDACTED]
Subject: FW: Full Council Questions for Thursday 14th September 2018

[REDACTED]
For attention.

[REDACTED]
Glasgow City Council
City Chambers
GLASGOW G2 1DU
Phone 0141 [REDACTED]
Fax 0141 287 3627
email [REDACTED]@glasgow.gov.uk
www.glasgow.gov.uk

From: [REDACTED]
Sent: 10 September 2018 14:19
To: [REDACTED] (CED)
Cc: [REDACTED]

Subject: Full Council Questions for Thursday 14th September 2018

Dear [REDACTED]
The Scottish Conservative & Unionist group would be grateful if the following questions could be submitted and answered at the Full Council meeting on Thursday 13th September 2018. A written response is requested. Please find as follows and thank you for dealing with this:

[REDACTED]
"To ask the leader of the council, since last September is there any update about an extension of the Glasgow Subway into the East-End of Glasgow?"

kind regards

"Given recent controversy could the Leader of the Council clarify the administration's position with regards to fanzone at football stadiums?"

kind regards

"To ask the leader of the council what her opinion is on the proposed 4am terminal hour for nightclubs in the city centre of Glasgow?"

kind regards

"Can the leader of the council justify why resident's parking permit charges have gone up 70% in one single year?"

kind regards

"Glasgow now has a reputation as a world class city for hosting sporting events. What practical measures are in place to ensure that these events are not mere trophies but that they translate to real health benefits for its citizens? After all, "people make Glasgow"

kind regards

"Can the Leader of the Council update us on the evidence she gave to the Scottish Affairs Select Committee at Westminster on 10th July 2018?"

kind regards

"To ask the Deputy Leader of the council when residents of [redacted] can expect an additional £1,000,000 as promised in the 2017 SNP manifesto?"

kind regards

Many thanks for your assistance

[redacted]
Support Officer
Business Services – Members Services
Customer & Business Services
City Chambers
Glasgow

G2 1DU

Phone: 0141 [REDACTED]

[REDACTED]@glasgow.gov.uk

[REDACTED] (CED)

From: [REDACTED]
Sent: 11 September 2018 18:19
To: [REDACTED] (CED)
Cc: [REDACTED] (Glasgow Life); [REDACTED] (Glasgow Life)
Subject: RE: Council questions

Thanks for this [REDACTED]
[REDACTED]

From: [REDACTED] (CED)
Sent: 11 September 2018 18:18
To: [REDACTED]
Cc: [REDACTED] (Glasgow Life); [REDACTED] (Glasgow Life)
Subject: RE: Council questions

[REDACTED]

"The Administration's view on Fan Zones is best summed up by the letter of support [REDACTED] sent to the SFA in support of Hampden remaining as the National Stadium.

"In her letter [REDACTED] said that Fan Zones '*...are a growing part of the footballing landscape, a family-focused platform for improving the match-day experience.*' [REDACTED] went on to say in that letter that the council would be supportive of Fan Zones if there were, and I quote, '*appropriate levels of community engagement*' as well, obviously, as safety and stewarding plans which satisfy statutory partners.

If there's a Rangers follow up:

"Officers from Glasgow Life and the council have had a number of meetings with rangers since January this year. We have always been clear that community support would be needed for this proposal to progress however I wish to be clear that I am personally in favour of fanzones where, as I say, there are appropriate levels of engagement. Now, appropriate will mean different things based on the individual circumstances of each stadium. Clearly, where a fanzone is proposed on ground owned by the club that will be different from where we are discussing leasing council facilities.

"However on the specific question of Rangers, the Chief Executives of the council and Glasgow Life met the Chief Executive of Rangers on Friday. They discussed all the ways the club and the city have worked together in the past and will work together in the future. That discussion did involve the fanzone and we agreed to work together to find a solution which is agreeable to everyone and meets our shared ambition to improve the fan experience for everyone watching football in Glasgow."

[REDACTED]

Glasgow City Council
City Chambers
George Square
Glasgow
G2 1DU

Phone 0141 [REDACTED]
Mobile [REDACTED]
Email [REDACTED]@glasgow.gov.uk

From: [REDACTED] [mailto:[REDACTED]@glasgowlife.org.uk]
Sent: 11 September 2018 08:47
To: [REDACTED]@glasgow.gov.uk>
Cc: [REDACTED]@glasgow.gov.uk>; [REDACTED] Glasgow Life)
[REDACTED]@glasgowlife.org.uk>
Subject: FW: Council questions

Dear [REDACTED]

With regards to your recent email and the highlighted question below from [REDACTED] I have discussed with [REDACTED] who is best placed to prepare the briefing you have requested and he has asked that the question be allocated to him to arrange for a briefing to be prepared.

Thanks

[REDACTED]

[REDACTED]

Glasgow Life
Directorate
220 High Street
Floor 5
G4 0QW
0141 [REDACTED]
[REDACTED]@glasgowlife.org.uk
www.glasgowlife.org.uk



 Please consider the environment before printing this email

From: [REDACTED]
Sent: 10 September 2018 16:19
To: [REDACTED]
Subject: FW: Council questions

From: [REDACTED] [mailto:[REDACTED]@glasgow.gov.uk]
Sent: 10 September 2018 16:18
To: [REDACTED]
Cc: [REDACTED]
Subject: Council questions

[REDACTED]

The undernoted questions have been submitted for answer at Council on Thursday. Please arrange to have briefings prepared to allow the appropriate member to answer.

By Councillor [REDACTED] - "Given recent controversy could the Leader of the Council clarify the administration's position with regards to fanzones at football stadiums?"

[REDACTED] - "Glasgow now has a reputation as a world class city for hosting sporting events. What practical measures are in place to ensure that these events are not mere trophies but that they translate to real health benefits for its citizens? After all, "People make Glasgow"

[REDACTED]

Glasgow City Council
Chief Executive's Department
Phone: 0141 [REDACTED]
Email: [REDACTED]@glasgow.gov.uk

Glasgow - UK Council of the Year 2015

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[REDACTED] (CED)

From: [REDACTED] (CED)
Sent: 10 September 2018 16:29
To: [REDACTED] (CED)
Subject: Fwd: Minutes from Council Meeting

[REDACTED]
0141 [REDACTED]

Begin forwarded message:

From: [REDACTED] <[REDACTED]@rangers.co.uk>
Date: 7 September 2018 at 22:08:07 BST
To: [REDACTED] <[REDACTED]@glasgow.gov.uk> [REDACTED] <[REDACTED]@glasgow.gov.uk>
Subject: FW: Minutes from Council Meeting

Dear [REDACTED]

Enjoyed meeting you today – although the circumstances which brought us all together could have been better. I am sure if we build on the positive spirit at the end of the meeting – serious progress will be realised. Please pass my details to [REDACTED] and we'll start the process of capturing what we discussed in a mutually agreed statement.

All the best
[REDACTED]

This is the Minute I mentioned today. Bizarrely the discussion was held in private and my colleague [REDACTED] was unable to participate and debunk the myths about the intention and rationale underpinning the Fanzone pilot.

<http://ibroxcessnockcc.weebly.com/minutes>

Minutes have been released from the Ibrox & Cessnock Community Council Meeting on August 15th;

Chair Williamson opened 2nd half and intimated that our meeting, held during the interval, was to discuss the Rangers Fan Zone day on 15th September. Community Councillors had voted to retain our objection. Chair Williamson stated that we, Community Council, were in favour of the fan zone idea but felt that the venue was not the right place for it to be held. Archie Henderson queried who was using the pitch. John Foster mentioned Liverpool FC's fan zone and how it was worked in conjunction with Event Day parking, and the success it has had.



[REDACTED] Project 2022

<http://www.rangers.co.uk>

Visit the official Rangers web site at <http://www.rangers.co.uk> to catch up on the latest Rangers news, views and interviews and to find out more about our full range of official products and services.

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Centre. Hospitality packages also available call 0871 702 1972 (Calls cost 13p per minute plus network extras, subject to availability).

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The Rangers Football Club Limited, A Company Registered in Scotland, No SC425159,
Ibrox Stadium, 150 Edmiston Drive, Glasgow G51 2XD

"Think Before You Print"

[REDACTED] (CED)

From: [REDACTED]@rangers.co.uk>
Sent: 10 September 2018 14:30
To: [REDACTED]
Subject: Re: [REDACTED] 11am Tuesday

Cheers, thanks.



[REDACTED] Project 2022
www.rangers.co.uk

From: [REDACTED]
Date: Monday, 10 September 2018 14:29
To: [REDACTED]
Subject: RE: [REDACTED] 11am Tuesday

That's great [REDACTED] If you call one of the numbers below, we will connect you to [REDACTED]

Cheers

[REDACTED]
Secretary
Business Services – Directorate
Customer and Business Services
Glasgow City Council
City Chambers
Glasgow G2 1DU

Phone [REDACTED]
Email [REDACTED]@ced.glasgow.gov.uk
Fax 0141 287 3627

www.glasgow.gov.uk

From: [REDACTED]@rangers.co.uk]
Sent: 10 September 2018 14:24
To: [REDACTED]
Subject: [REDACTED] 11am Tuesday

Hi [REDACTED]

As agreed – I'll chat with [REDACTED] at 11am tomorrow.

Is it best to call your number landline?

Cheers



[REDACTED] Project 2022
www.rangers.co.uk

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"Think Before You Print"

[REDACTED] (CED)

From: [REDACTED] (CED)
Sent: 10 September 2018 13:22
To: [REDACTED]
Subject: FW: Minutes from Council Meeting

[REDACTED]

Can you get in touch with [REDACTED] and arrange for him and I to get together, in town or at Ibrox (I'm completely relaxed) ASAP?

Ta

[REDACTED]

[REDACTED]

Glasgow City Council
City Chambers
George Square
Glasgow
G2 1DU
Phone 0141 [REDACTED]
Mobile [REDACTED]
Email [REDACTED]@glasgow.gov.uk

From: [REDACTED] On Behalf Of [REDACTED]
Sent: 10 September 2018 08:46
To: [REDACTED] (CED)
Subject: FW: Minutes from Council Meeting

[REDACTED]

Looks like [REDACTED] is looking to connect with you.

[REDACTED]

Secretary
Business Services – Directorate
Customer and Business Services
Glasgow City Council
City Chambers
Glasgow G2 1DU

Phone [REDACTED]
Email [REDACTED]@ced.glasgow.gov.uk
Fax [REDACTED]

www.glasgow.gov.uk

From [REDACTED]@rangers.co.uk
Sent: 07 September 2018 22:08
To: [REDACTED] (CED) <[REDACTED]@glasgow.gov.uk>
Subject: FW: Minutes from Council Meeting

Dear [REDACTED]

Enjoyed meeting you today – although the circumstances which brought us all together could have been better. I am sure if we build on the positive spirit at the end of the meeting – serious progress will be realised. Please pass my details to [REDACTED] and we'll start the process of capturing what we discussed in a mutually agreed statement.

All the best

This is the Minute I mentioned today. Bizarrely the discussion was held in private and my colleague [REDACTED] was unable to participate and debunk the myths about the intention and rationale underpinning the Fanzone pilot.

<http://ibroxcessnockcc.weebly.com/minutes>

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[REDACTED] Project 2022

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"Think Before You Print"

[REDACTED] (CED)

Subject: [REDACTED] - Meeting with [REDACTED] Ranger FC

Location: Argyle House, Ibrox, 150 Edmiston Dr, G51 2XD

Start: Fri 07/09/2018 15:30

End: Fri 07/09/2018 16:30

Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: [REDACTED] (CED)

Required Attendees: [REDACTED] (Glasgow Life); [REDACTED] (DRS);
[REDACTED]@rangers.co.uk

[REDACTED] - As discussed,
Best time for all attendees.
Regards
[REDACTED]

[REDACTED] (CED)

Subject: Canceled: Hold for potential meeting with [REDACTED] Rangers
Location: Rangers Football Club

Start: Thu 06/09/2018 10:00
End: Thu 06/09/2018 11:00
Show Time As: Free

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: [REDACTED] (CED)

Required Attendees: [REDACTED] (DRS) [REDACTED] (Glasgow Life)

Importance: High

Not suitable for [REDACTED]
Will be get with another time.

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 05 September 2018 11:21
To: [REDACTED] (CED)
Subject: FW: Fanzones at Glasgow Football Grounds

Can we discuss?

[REDACTED]

[REDACTED]

Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

Phone: 0141 [REDACTED]
Email: [REDACTED]@glasgow.gov.uk

From: [REDACTED]
Sent: 01 September 2018 11:05
To: [REDACTED]
Cc: [REDACTED]
Subject: Fwd: Fanzones at Glasgow Football Grounds

[REDACTED]

I would welcome your comments or those of the most appropriate officer of the Council on the governance matters raised in the correspondence below.

Regards, [REDACTED]

[REDACTED]

Begin forwarded message:

From: [REDACTED]@aol.com>
Date: 29 August 2018 at 19:33:11 BST
To: [REDACTED]
Subject: Fanzones at Glasgow Football Grounds

Dear Sir,

Can you consult your colleagues within Glasgow City Council and explain the council's differing policies in relation to fanzones at Ibrox Stadium, Hampden Park, and Celtic Park.

I believe Ibrox had fanzones in operation during the Commonwealth Games, and before an international football match, when Scotland met Georgia. These occasions

did not primarily involve Rangers or their fans. Rangers have been denied a fanzone outside Ibrox Stadium on a trial basis.

I believe the planning application process was not followed in relation to Rangers application. I've read on social media and the mainstream media that [REDACTED] succeeded in scuppering Rangers bid, outwith the normal legal processes. Can Councillors ignore the planning application process to further whatever aims they have?

In the meantime, [REDACTED] has encouraged the setting up of a fanzone at Hampden Park. Apparently there are no problems with a fanzone at Hampden Park.

Further, it appears that Celtic are to be offered an area of land, sold to them "off the market" for a fanzone. I'm assuming "off the market" means that Celtic will be given the opportunity to purchase this land, to the exclusion of others, **for a fanzone**. Notwithstanding the absolute double standards in relation to fanzones, is the proposed sale of this land the best value for money for the citizens of Glasgow?

There appears to me to be a bias against Rangers in relation to fanzones. In fact it's not an appearance, it is stark reality. One club denied a service, and another being set up with an area of land to provide the same service.

Are the Councillors involved in these decisions, [REDACTED] and members of the Contracts and Property Committee involved with Celtic either as shareholders or season ticket holders. Is their decision based on what club they support, or for the greater good of fans attending football in Glasgow, irrespective of their allegiance ? It looks to me like their decisions are made on the basis of partiality.

I look forward to any your comments. I live in the [REDACTED]

Regards,

[REDACTED]

[REDACTED] (CED)

From: [REDACTED] on behalf of [REDACTED] (CED)
Sent: 05 September 2018 08:38
To: [REDACTED]
Subject: Accepted: FW: Rangers Fanzone

[REDACTED] (CED)

Subject: FW: Rangers Fanzone
Location: [REDACTED]
Start: Wed 05/09/2018 14:00
End: Wed 05/09/2018 15:00
Show Time As: Tentative
Recurrence: (none)
Meeting Status: Not yet responded
Organizer: [REDACTED]

-----Original Appointment-----

From: [REDACTED]
Sent: 04 September 2018 16:38
To: [REDACTED] (CED); [REDACTED] (Glasgow Life); [REDACTED]
[REDACTED]

Subject: Rangers Fanzone
When: 05 September 2018 14:00-15:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.
Where: [REDACTED]

Dear [REDACTED]

[REDACTED] has requested that you both make yourself available to meet with [REDACTED] tomorrow following the escalation of Rangers Fanzone.

Thanks
[REDACTED]

[REDACTED] (CED)

From: [REDACTED] on behalf of [REDACTED] (CED)
Sent: 04 September 2018 16:40
To: [REDACTED]
Subject: Accepted: Rangers Fanzone

[REDACTED]

From: [REDACTED]
Sent: 04 September 2018 09:39
To: [REDACTED] (CED)
Subject: Fwd: Rangers FC Fanzone
Attachments: image940015.jpg; ATT00001.htm; 20180903180055448.pdf; ATT00002.htm

[REDACTED]

Begin forwarded message:

From: [REDACTED] <[REDACTED]@rangers.co.uk>
Date: 3 September 2018 at 18:50:51 BST
To: [REDACTED]
Subject: Rangers FC Fanzone

Dear [REDACTED]

Please find attached a response to your letter of 24 August 2018. A hard copy will follow in the post.

Regards

[REDACTED]



— THE —
RANGERS
FOOTBALL CLUB
— Founded 1872 —

3 September 2018

[REDACTED]
Glasgow City Council
City Chambers
George Square
Glasgow
G2 1DU

Dear [REDACTED]

RANGERS FC FANZONE

Thank you for your response to my letter of Friday 24 August.

I note that you have failed to address the substantive points I raised in my letter, which has remained confidential, unlike your reply which was in the public domain almost before I had the opportunity to read it. I also note you have not responded to my request for a meeting with you and [REDACTED]

I believe such a meeting is now urgent, given your response to my letter and the briefing done on your behalf by someone in your employ. I am saddened that you would allow yourself to help generate headlines which appeared in The Sun newspaper, accusing members of this Club's staff of 'stoking sectarianism.' I can only presume you are trying to deflect from the core issues of our complaint, as my original letter was focused purely on the misrepresentation of your colleague [REDACTED] to the Ibrox & Cessnock Community Council and the subsequent intervention by you and [REDACTED]

Clearly you have no idea of the extensive work Rangers does within the community, which has been widely commended, to rid the country of unacceptable behaviour. These much-lauded initiatives were listed in my previous letter to you. However, allowing [REDACTED] to make your reply public as well as brief The Sun journalist, was deeply insulting. It also defamed a hard-working, dedicated staff. That they should be portrayed in this disgraceful manner because someone briefed on your behalf demeans your office. An apology is the least Rangers' staff should expect.

Also, the timing of [REDACTED] briefing and the Tweets which you posted on Saturday 1 September were reckless in the extreme, coming just before a match between Celtic and Rangers. It is astonishing that someone in your position did not appreciate the danger inherent in your actions. This was irresponsible to say the least and betrayed a lack of understanding and narrow mindedness, at a time when Police Scotland had just visited both clubs to remind players that their actions can have a dangerous impact on fans during such a passion-filled encounter.

I note that [REDACTED] who also went public with his views, has not denied any intervention in due process and that there is a great deal of obfuscation and avoidance of the pertinent issues which I raised in my previous letter. All that has come forth since is an extraordinary level of ignorance of this Club and its sterling work in the wider community, as well as a desire to deflect from and avoid legitimate questions on the issue at hand.

As a Club, we were appalled to read the views promoted by [REDACTED] in relation to our commemoration of the Holditch Colliery Disaster. [REDACTED] characterisation of our Club's annual Loving Cup ceremony at New Year was reprehensible. As you both should know, this ceremony has been an annual fixture at Ibrox every January since we played a friendly match with Stoke City FC in 1937, to benefit the dependents of the 30 miners who died. I sincerely hope [REDACTED] reflects on [REDACTED] views and their promotion across social media.

I must also raise my disgust at [REDACTED] ill-advised decision to publish private and confidential emails which included my email address and direct dial telephone number. This is behaviour unbecoming of someone holding such high office and is both unprofessional and irresponsible. Having checked with our advisors, I understand that this is a clear breach of the Data Protection Act 2018 and, unless public apologies are issued by Glasgow City Council and [REDACTED] before 5pm on Wednesday 5 September 2018, I will report this to the Information Commissioner's Office.

However, the damage is done, so let's return to the issues which you and [REDACTED] continue to sidestep.

At lunchtime on 2 August, we received written confirmation intimating the withdrawal of the permission to use the Ibrox Football Complex for a Fanzone - two working days before the Licensing Committee was due to consider the matter. Until that moment, the permission to use was on the table and was included in the papers circulated earlier that week by the Clerk to the Licensing Committee.

It was also clear in the communication that a meeting between yourself and [REDACTED] took place on the evening of 1 August - a meeting from which an explicit instruction was issued to the staff of Glasgow Life. Hardly what anyone could describe as due process. Please note that I have written evidence of this.

It is widely accepted that the Licensing Committee is the proper forum for decisions relating to any licence application. You refer to the objection made by Ibrox & Cessnock Community Council. This was made on the basis of [REDACTED] misrepresenting the objectives and composition of the Fanzone and providing the Community Council with incorrect information regarding the utilisation of the facility. Interestingly, the Community Council did not object to the granting of an alcohol licence for the Fanzone project.

You should also note that the largest customer of the heavily underutilised facility is Rangers FC.

Community Councils frequently object to planning and licensing applications, but due process allows for the cases to be heard in the correct forum and for decisions to be taken by the relevant committees. Rangers have been denied this opportunity due to the direct instruction given by you and [REDACTED] to Glasgow Life. I would appreciate, therefore, if you could respond to the questions I previously asked about your conduct and the conduct of [REDACTED]

1. Is it normal practice for the Leadership of Glasgow City Council to interfere in simple operational matters and do you take a view on all PEL applications?
2. Why was Rangers Football Club's PEL application not treated in the same manner as all other applications, through the established Licensing Board channels?
3. Why did you cut across a well-established quasi-judicial process?

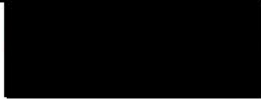
On the wider issue of Fanzones I have, in recent days, viewed entertaining footage of a Fanzone held at the Ibrox Football Complex when Ibrox hosted the Scotland v Georgia match in October 2014. This is exactly what we were planning for our four-match pilot, which was being informed by your staff and the staff of Glasgow Life. Your (as yet unexplained) actions have disappointed and angered in equal measure.

It has also been brought to my attention this week that Glasgow City Council could be facilitating the off-market sale of publicly owned land to Celtic Football Club for the purpose of establishing a Fanzone. I quote from the GCC paper submitted to the Contracts and Property Committee recommending the sale: "The sale will allow Celtic plc to develop a Fanzone on a site immediately across the road which was previously used for car parking to provide new facilities to enhance the overall matchday experience". I also understand that a Fanzone was approved by Glasgow City Council for the Scott Brown Testimonial match, held at Celtic Park in July this year.

You must understand why this is of public interest because you have halted our pilot Fanzone, promoted a Fanzone at Hampden Stadium, approved the sale of publicly owned land to Celtic to facilitate the creation of a Fanzone and approved a Fanzone for the Scott Brown Testimonial. Even the most generous interpretation of these actions leads to one conclusion; the SNP led City Council has one rule of engagement for Rangers Football Club and a totally different standard of engagement for everyone else.

Finally, I would like to reiterate my previous request that we meet at your earliest convenience to discuss and hopefully resolve the issues before us.

Yours sincerely

A large black rectangular redaction box covering the signature area.A smaller black rectangular redaction box covering the signature area.

[REDACTED] (CED)

From: [REDACTED] (DRS)
Sent: 31 August 2018 15:01
To: [REDACTED] (CED)
Subject: Letter from [REDACTED]
Attachments: Letter from [REDACTED] Ibrox-Hampden Fanzone.pdf

Follow Up Flag: Follow up
Due By: 14 September 2018 16:00
Flag Status: Flagged

Tracking:	Recipient	Delivery
	[REDACTED] (CED)	Delivered: 31/08/2018 15:01

[REDACTED]

Please find attached a letter from [REDACTED] regarding the Ibrox/Hampden Fanzone.

Please prepare a draft response for [REDACTED] signature.

Regards,

[REDACTED]
On behalf of [REDACTED]
Modern Apprentice
Glasgow City Council
City Chambers
Glasgow
G2 1DU

[Redacted]

Phone: 0141 [Redacted]
E-mail: [Redacted]

29 August 2018



Glasgow City Council
George Square
GLASGOW
G2 1DU

CITY OF GLASGOW					
RECEIVED	29 AUG				
PAID	[Redacted]				
COURT & INFORMATION TO					
PASSED TO	AD	DC		1	CE MK

consider reply

Dear [Redacted]

Ibrox/Hampden Fanzone

I'm sure like me, you find the recent media coverage surrounding the Rangers Football Club fan zone issue deeply concerning. Allegations have been made against city councillors, which I find troubling and unacceptable, if true.

As [Redacted] on these issues, I have written to Councillor [Redacted] expressing in the strongest terms, that he and the administration must make clear that due process was followed in this case and no political intervention was made which would benefit Hampden over Ibrox. As an elected councillor and [Redacted] has a duty to live up to the highest standards of public office and there should be no question of any decisions [Redacted] has made falling below those standards. We are one city and should be working for the benefit of the whole city, not just one community or section of it.

In my letter to [Redacted], I have requested that all relevant correspondence on this issue should be published as soon as possible. I am writing to you to ask if as [Redacted] you can safeguard transparency, by ensuring that this documentation is indeed published. Many people across Glasgow have been troubled by this story and in order to restore trust, it is important that the full facts are published and people can judge for themselves. Will you ensure that all correspondence between council officials, Glasgow Life and the administration regarding the above be made available at the earliest opportunity? In my letter to him, I have requested that [Redacted] voluntarily publishes this information, but I believe it is important that if the administration will not publish voluntarily, they should be made to do so.

Trust needs to be rebuilt. Glasgow City Council has committed itself to being open and transparent, however this issue has damaged the council's credibility among many in our city and beyond. I am sure as [Redacted] you will want this resolved satisfactorily as soon as possible.

I have cc'd [Redacted] into this letter.

I look forward to hearing from you in due course.

Yours sincerely,

[Redacted signature block]

[Redacted]

[Redacted]

[REDACTED] (CED)

From: [REDACTED]@glasgowlife.org.uk
Sent: 31 August 2018 14:36
To: [REDACTED] (CED)
Subject: Fanzone

From: [REDACTED]
Sent: 30 August 2018 14:25
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FANZONE - IBROX

Sent on behalf of [REDACTED]

Dear [REDACTED]

Thank you for your correspondence regarding the 'Fan Zone' proposal at Ibrox Football Centre. Rangers Football Club have been in discussions with Glasgow Life regarding a proposal to stage a Fan Zone on the football pitch at Ibrox Football Centre. This proposal was for an initial pilot of four fixtures.

The Ibrox Football Centre is very much a local community asset and we must take into account the views of the Community Council with regard to permission for the facility to be used in such a way. In the case of this proposal, a formal objection was raised by Ibrox and Cessnock Community Council. It is for the parties involved to find an agreeable solution and we will hopefully continue to work with Rangers to develop their proposals in a way which satisfies the Community Council.

Yours sincerely

[REDACTED]

[REDACTED]
PA to [REDACTED]

Glasgow Life
5th Floor
220 High Street
Glasgow
G4 0QW

Phone: 0141 [REDACTED]
Fax: 0141 287 [REDACTED]
E-mail: [REDACTED][@glasgowlife.org.uk](mailto:[REDACTED]@glasgowlife.org.uk)

 Please consider the environment before printing this email

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From [REDACTED]
Sent: 29 August 2018 14:46
To: [REDACTED]
Subject: FANZONE - IBROX

Dear [REDACTED]

I refer to recent media coverage regarding the above. For example:
<https://www.dailyrecord.co.uk/news/politics/glasgow-city-council-boss-accused-13144705>

Media coverage claims that senior councillors in the administration scuppered a bid by Rangers FC to have a trial fanzone installed near its Ibrox ground but backed the very same idea for Hampden, Scotland's national stadium.

It is also suggested that the [REDACTED] joined [REDACTED] in demanding Glasgow Life deny Rangers FC the use of the complex on Edmiston Drive for a proposed fanzone. Because of this Rangers FC were forced to scrap their application for a licence. It should be noted that [REDACTED]

The above raises questions about Glasgow City Council's role in this. I understand from reading the media coverage that Glasgow Life was progressing the proposal but received political representations against it and that the licensing application for it was withdrawn from the Licensing & Regulatory Committee because of similar political pressure.

Could you look into these concerns as a matter of urgency and advise?

I look forward to your reply.

Regards
[REDACTED]

[REDACTED]

Glasgow City Council
City Chambers
George Square
GLASGOW





Glasgow - UK Council of the Year 2015

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Glasgow - UK Council of the Year 2015

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[REDACTED] (CED)

From: [REDACTED]
Sent: 31 August 2018 14:06
To: [REDACTED] (CED)
Subject: Fan zone
Attachments: LET RANGERS FC 310819.pdf

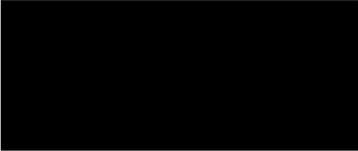
Hi [REDACTED]

Please find attached letter which was issued today.

Thanks

[REDACTED]
Support Officer
Business Services - Members Services
Customer & Business Services
Leader's Office, 2nd Floor, City Chambers

Tel: 0141 [REDACTED]
Email: [REDACTED]@glasgow.gov.uk



Our Ref: SA/KC/0830/RFC

31 August 2018



The Rangers Football Club Ltd
Ibrox Stadium
150 Edmiston Drive
Glasgow
G51 2XD

Dear 

Fan zone

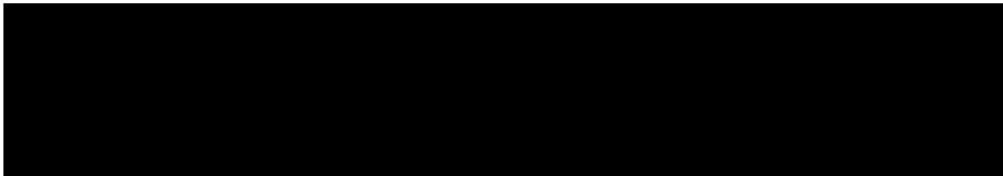
Thank you for your correspondence regarding Ranger FC's fan zone proposals. Firstly, I must convey my own dismay at both the tone of your letter and distortion of my role in this issue. I will address my role and the advice provided to me further below.

Secondly, the decision to make public these allegations has clearly been done so in full awareness of the reaction it would generate, causing myself, colleagues and my staff considerable anxiety. It is also of considerable concern that individuals employed by Rangers should take to social media to endorse and amplify claims that any decision on this issue is a result of footballing bias. To suggest so in a city where football allegiance carries such baggage is reprehensible.

As your letter refers to, I am on record welcoming fan zones as a growing part of the footballing landscape and stating that they have the capacity to facilitate a more family-focused match-day experience.

The comments were made in relation to the campaign to retain Hampden as the national stadium. However, I have no objection in principle to their use by Rangers, Patrick Thistle, Celtic or the Scottish national team. That continues to be the case. Indeed, I am heartened by the lack of any objection from Police Scotland to your proposals and assume their position remains unchanged from when the alcohol licence application was granted.

Contrary to...



Contrary to your claim that I overturned the advice of experienced council officials, senior Glasgow Life executives advised myself and [REDACTED] that the Ibrox Football Complex is a community based facility with a neighbourhood focus and as such, the views of the local community are an essential component in considering the extent of the use of that facility. It does not have the status of other metropolitan facilities where opposition from a community council is balanced against the city's strategic imperative or the national significance of an initiative. In the face of objections from Ibrox and Cessnock Community Council and [REDACTED] Glasgow Life was of the view that it could not continue to support your fan zone proposals. I am advised that Glasgow Life communicated their position on this to Rangers FC in mid-July.

Although Glasgow Life had made their position clear to the Club, I understand that discussions with community representatives were continuing and as such the application for the temporary public entertainment licence remained pending in the event that the Community Council were to withdraw their opposition to the proposals. However, when it became certain that the Community Council continued to oppose the use of the community facility for the proposed fan zone, Glasgow Life advised the licensing section that they were formally withdrawing their permission for use of the facility, in accordance with the position intimated to the Club the previous month. Having ensured that it was made clear to you that Glasgow City Council/Glasgow Life were content with your proposal as long as it had secured community support, I was not prepared at the 11th hour to totally disregard the views of official community representatives. As such the temporary public entertainment licence was deemed incompetent by the Council's Head of Licensing on 2 August and she proceeded to cancel the meeting of the Licensing and Regulatory Committee which had been arranged for 6 August to deal with the application.

There was no intervention to halt the fan zone taking place at the complex. To repeat, that decision had already been taken by Glasgow Life on the basis that the Club had failed to provide adequate assurances to the Community Council regarding the extent of the proposals for the fanzone in the community facility.

What I will not do is intervene and ride roughshod over a decision taken by a community about a community asset for any football club in this city, regardless of whether you consider them "ill-informed pawns".

Where clubs are pursuing fan zones it is expected that the appropriate levels of community engagement is undertaken. Rangers FC may want to ask if it has carried out adequate engagement. The advice I have received from Glasgow Life is that the extent and quality of your engagement was lacking and came too late for any meaningful impact. It is not myself, the [REDACTED] or Glasgow Life who require persuading of the merits of your scheme. It is the local community representatives.

You state in your letter that I relied on instruction and guidance from [REDACTED]. To be clear, I am more than capable of asking the relevant council officers to provide me with accurate details of any ongoing issue or application. Whilst I will always listen to the concerns of any councillor of any party, decision-making is never based on this alone. Perhaps conjuring up notions of conspiracy and bias are easier to understand or base a convenient narrative around than issues of community empowerment, engagement and local representation.

Representatives of.../

[REDACTED]

Representatives of Glasgow City Council have since made it clear to Rangers officials that were the majority on the local community council to agree to the club's fan zone proposal, then there would be nothing to prevent a future application for a temporary public entertainment licence proceeding to be heard by the Council's Licensing and Regulatory Committee. Again, that remains the case.

It is abundantly clear that a central issue here is one of ownership. It is my understanding that Rangers have been operating a fan zone on land within their ownership. So to claim Glasgow City Council has denied your supporters a fan zone would appear not to be the case. Furthermore, one option to avoid a community council objection to the use of a community facility would be, until such a time as you may be able to persuade otherwise, to use Rangers' car park. It is my understanding that where fan zones have operated or have been mooted elsewhere it is on land owned by the relevant club and not on a community asset. Even if Ibrox and Cessnock Community Council were opposed to Rangers operating a licensed fan zone on their car park or other land owned by the club it would carry only the weight of a routine licensing objection.

It has been previously intimated by yourself to me that Rangers are seeking a new, fresh relationship with the City Council. Rangers are an important part of the fabric of life in Glasgow. There are issues where we have worked in partnership in the past. Discussions are ongoing between the City Council and Rangers regarding the club's LGBT charter, the authority's Thriving Places initiative, community forums and the use of sport in improving public health. As recently as last Friday, Connal Cochrane of the Rangers Foundation was in contact with [REDACTED] around a key holder agreement with Glasgow Life for the Ibrox Complex in relation to its programmes. However I fail to see how a clearly orchestrated campaign against myself and colleagues and the behaviour of your own colleagues on this issue serves to create the right conditions for any relationship to flourish.

Finally, I note from the coverage in the Daily Record that Labour Party politicians [REDACTED] have stated that "questions must be answered". [REDACTED] have also publicly stated they want "transparency" on this issue. I believe this correspondence does just that. As such I shall copy them and all political group leaders at Glasgow City Council into this response.

Yours sincerely

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED] (CED)
Sent: 30 August 2018 13:56
To: [REDACTED] (CED)
Subject: FW: FANZONE - IBROX

fyi

[REDACTED]
Glasgow City Council
City Chambers
Glasgow G2 1DU
0141 [REDACTED]
[REDACTED]@glasgow.gov.uk

From: [REDACTED]
Sent: 30 August 2018 11:05
To: [REDACTED]
Subject: RE: FANZONE - IBROX

Dear Councillor [REDACTED]

Thank you for the email. I have been aware of some of the recent press coverage regarding this matter but my involvement has purely been in relation to dealing with the temporary public entertainment licence and the occasional alcohol licence in relation to the use of the Ibrox Football Centre for the proposed fan zone.

In anticipation of those applications being submitted, and in recognition of my role as chair of the Council's Safety Advisory Group for Sports Grounds, I attended a meeting at Ibrox to hear background information regarding the proposals, taking the opportunity to highlight the need for community engagement to be undertaken by the Club in addition to the statutory licensing consultation processes. This is the same advice that I provide to any event organiser where there is likely to be some degree of impact on the local area.

Before any temporary public entertainment licence can be submitted, a letter of consent from the land owner is required in relation to the use of the ground for the event and in this case it was provided by the facility manager at Glasgow Life.

The statutory consultation processes were carried out in relation to both the occasional licence application and the temporary public entertainment licence application. The occasional licence was granted by the Licensing Board at its meeting on 15 June.

As there were two representations to the temporary public entertainment licence application, I arranged for a meeting of the Licensing and Regulatory Committee to be held during recess in order to hear the representations and to hear from the applicant in response to those representations. The meeting was scheduled for 6 August.

However on 2 August I was advised by Glasgow Life that they were withdrawing their consent to the use of the facility and therefore I had no choice but to deem the temporary public entertainment licence as incompetent and therefore proceeded to cancel the meeting scheduled for 6 August as this was the only item of business. This would be the same approach taken to any application for an event where the underlying consent for use of the land is withdrawn.

I had no contact with the [REDACTED] in relation to the licensing applications or the hearing.

I hope this clarifies the position as regards licensing.

Kind regards

[REDACTED]

[REDACTED]

Glasgow City Council
City Chambers
Glasgow
G2 1DU

Phone: 0141 [REDACTED]

From: [REDACTED]
Sent: 29 August 2018 14:45
To: [REDACTED] <[REDACTED]@glasgow.gov.uk>
Subject: FANZONE - IBROX

Dear [REDACTED]

I refer to recent media coverage regarding the above. For example:

<https://www.dailyrecord.co.uk/news/politics/glasgow-city-council-boss-accused-13144705>

Media coverage claims that senior councillors in the administration scuppered a bid by Rangers FC to have a fanzone installed near its Ibrox ground but backed the very same idea for Hampden, Scotland's national stadium.

It is also suggested that the [REDACTED] in demanding Glasgow Life deny Rangers FC the use of the complex on Edmiston Drive for a proposed fanzone. Because of this Rangers FC were forced to scrap their application for a licence. It should be noted that [REDACTED]

The above raises questions about Glasgow City Council's role in this. I understand from reading the media coverage that Glasgow Life was progressing the proposal but received political representations against it and that the licensing application for it was withdrawn from the Licensing & Regulatory Committee because of similar political pressure.

Could you look into these concerns as a matter of urgency and advise?

I look forward to your reply.

Regards

[REDACTED]

[REDACTED]

[REDACTED] (CED)

From: [REDACTED]
Sent: 28 August 2018 14:39
To: [REDACTED] (CED)
Cc: [REDACTED] (CED)
Subject: fanzone

[REDACTED]

You have probably already seen this. The Sun are looking for a response – catch up when you have a minute?

<http://club1872.co.uk/news/club-1872-statement-ibrox-fanzone/>

[REDACTED]

Public Relations and Marketing
Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

Phone 0141 [REDACTED]
Mobile [REDACTED]
Email [REDACTED] [@glasgow.gov.uk](mailto:[REDACTED]@glasgow.gov.uk)

www.glasgow.gov.uk

[REDACTED] (CED)

From: [REDACTED] (CED)
Sent: 27 August 2018 09:46
To: [REDACTED] (CED)
Subject: FW: Rangers FC Fanzone
Attachments: image222726.jpg; ATT00001.htm; Susan Aitken 24 August 18.pdf; ATT00002.htm

From: [REDACTED]
Sent: 27 August 2018 08:52
To: [REDACTED] (CED)
Subject: Fwd: Rangers FC Fanzone

Can we see what correspondence he's had from Council? He says he's had 'written confirmation' of my intervention.

[REDACTED]

Begin forwarded message:

From: [REDACTED] <[REDACTED]@rangers.co.uk>
Date: 24 August 2018 at 16:43:27 BST
To: [REDACTED]
Subject: Rangers FC Fanzone

Dear [REDACTED]

Please find attached a letter regarding the above topic. A hard copy has been sent in the post.

Regards

[REDACTED]



THE
RANGERS
FOOTBALL CLUB
Founded 1872

24 August 2018

[REDACTED]
Glasgow City Council
City Chambers
George Square
Glasgow
G2 1DU

Dear [REDACTED]

RANGERS FC FANZONE

I was dismayed to receive written confirmation that you and [REDACTED] [REDACTED] intervened and prevented the Ibrox Football Complex being used to host a Fanzone for a four-match pilot this season.

Our Public Entertainment Licence (PEL) application, recommended for approval by Licensing and other officials, should have been discussed in the appropriate forum, ie the Licensing Board Hearing that had been specifically convened to discuss the licence application. However, your unusual and unreasonable intervention prevented due process from being followed.

You took advice on the Fanzone from your colleague [REDACTED] [REDACTED] has regularly distorted the Fanzone proposal for reasons which are not readily obvious. [REDACTED] enthusiasm to misrepresent the facts in relation to the Fanzone is certainly not inspired by what is best for the facility, the community or Rangers fans.

You know the proposed Fanzone was heavily weighted towards giving children and young people football related activities which would have entertained and occupied them hours prior to and for an hour after a match. There was going to be a focus on health and wellbeing and Glasgow Life was going to utilize the opportunity to promote its activities, events and educational initiatives to the attendees. Inexplicably, you chose to overrule advice from experienced Council officials and relied on instruction and guidance from [REDACTED]. You interfered and stopped the Fanzone pilot without ever engaging with Rangers FC to discuss it or our involvement with other community initiatives (an extensive list of which is attached).

We became aware of [REDACTED] efforts to destabilise the Fanzone when [REDACTED] presented a skewed version of the proposal to the Ibrox and Cessnock Community Council. Sadly, the Community Council has become a pawn in this situation and we have no doubt you will attempt to seek shelter behind their ill-informed view of a project which would have generated income for Glasgow City Council from an under-utilised Council facility.

I would appreciate an answer to the following questions:

1. Is it normal practice for the Leadership of Glasgow City Council to interfere in simple operational matters and do you take a view on all PEL applications?
2. Why was Rangers Football Club's PEL application not treated in the same manner as all other applications, through the established Licensing Board channels?
3. Why did you cut across a well-established quasi-judicial process?

For the past nine months, I and others at Rangers have worked with officials from Glasgow City Council, Glasgow Life and elected representatives to develop the Fanzone proposal. It has largely been shaped and informed by your senior staff and we never deviated from their sound and helpful advice. These experienced officials helped attract and oversee major events; the Commonwealth Games, large musical and cultural shows and most recently, the very successful European Championships.

Do you really believe your professional officials would support a Fanzone at Ibrox if it was not in the best interests of the citizens of Glasgow, the facility and our fans? Are you also seriously suggesting that you [REDACTED] are better informed than those who work on a daily basis to improve the experience of all involved in sport across Glasgow?

These same officials are already developing a strategy to welcome fans who will visit Glasgow for matches during the Euro 2020 Football Championship; an event which I noticed you were keen to promote in your recent letter to the SFA where you expressed such a strong desire and your support to see the 'fan experience' at football stadia in Glasgow improved.

A pilot Fanzone at Ibrox would have helped your Council officials develop their city wide social, economic and football strategy. For our part, improving the match day experience and management of our fans is an obligation from which we will not be readily diverted and we will continue to invest and improve. Unfortunately, due to the intervention of you and your elected colleagues, the Fanzone opportunity has now been denied to young Rangers fans who would appear to have been deemed not worthy of having their match day experience enhanced.

I would like to meet with you and [REDACTED] at the earliest opportunity to receive an explanation for the actions taken.

Yours sincerely

[REDACTED]

Community Initiatives Programme

The joint Club / Police Scotland Community Initiative has been running for over a year now. Club Stewards and Officers from the Problem Solving Unit at Helen Street Police Office carry out joint uniform patrols in the 2 hour period leading up to kick-off. They patrol hot spots and tackle the issues head on. The complaints they would typically deal with are:

- Drinking alcohol in public places
- Under-age drinking
- Littering
- Urinating in public
- Noise nuisance
- Indiscriminate parking

Areas tackled so far in addition to Edmiston Drive, Copland Road and Broomloan Road include:

- Fairley Street and Whitefield Road – *street drinking and associated anti-social behaviour*
- Ibrox Terrace and Merrick Gardens – *street drinking, underage drinking and urinating in tenement closes*
- Harrison Drive – *supporters in possession of alcohol are regularly stopped and alcohol disposed of as they approach the stadium*
- Woodville Street – *indiscriminate parking*
- Paisley Road West – *alcohol in possession of street drinkers seized and disposed of*
- Ibrox Terrace Lane – *youth disorder, street drinking and littering*
- Hinshelwood Drive – *street drinking and littering*
- Helen Street Retail Park – *unauthorised use of car park facilities*

Stewards report that their presence on the streets has attracted much favourable comment from residents when they see them intervening on behalf of the Club. Police Scotland have been similarly fulsome in their praise for the approach being taken by the Club to play it's part as a good neighbour in trying to minimise and mitigate some of the negative aspects of attracting large crowds to this part of Govan on a regular basis.

Other practical measures taken by the Club to tackle these issues include:

- the installation of 6 'portaloo's' at the main entrances to the stadium footprint available to the many supporters who arrive at the ground before the stadium opens.
- engagement of a waste removal and recycling company to sweep the stadium footprint, car parks and surrounding streets after match to remove litter.
- undertaking three local community clean-ups by staff and volunteers with plans to try and extend this activity with additional volunteers where possible on a monthly basis during the coming football season.

Over the last year, the Rangers Charity Foundation has been working hard to improve its links with local organisations and networks and to ensure that local people can benefit from our many community initiatives, including:

- Contributing £5,000 to the Govan Participatory Budgeting Initiative for local groups and organisations.
- Providing free weekly multi-activity sessions for young people at the Ibrox Community Complex (dance, badminton and football).
- Delivering free Walking Football sessions at the Ibrox Community Complex.
- Offering men's and women's Football Fans in Training (FFIT) programmes for the over 35s and a free weekly FFIT session for those who have completed the programme and who wish to keep up with their fitness and wellbeing.

- Establishing a weekly drop-in service in the Ibrox Community Hub space at the stadium for those recovering from addiction, many of whom have previously attended our Recovery with Rangers course.
- Engaging with the developing Govan Thriving Place initiative.
- Arranging annual collections for the local food bank service at Ibrox Parish Church and making financial donations to assist during the festive season.
- Welcoming volunteers from Govan High School to hold a match day can collection in support of their football team.
- Christmas activities including a special festive lunch at Ibrox for older people in the local community as well as donations of toys for local charities and organisations which support vulnerable young people and their families.
- Developing a new Hub in the Community project in Govan High School with a new Community Hub Officer recently recruited to help drive forward this exciting new initiative.

In addition to these activities, the Foundation continues to deliver a range of bespoke education and employability focused programmes in local schools and at our Ibrox Community Hub facility via our long established partnership with Glasgow City Council.