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### For Action Important Messages that require Action



#### Getting Ready for UCI

Neighbourhoods, Regeneration and Sustainability is playing a vital role in the lead up and during the UCI Cycling World Championships which takes place from 3 – 13 August 2023.

Denise Hamilton, Head of City Services, Parks and Major Events for NRS said, “August is going to be a really exciting but busy time for the city. We will have competitors and spectators from across the world and once again, all eyes will be focused on Glasgow.

Staff from across NRS have been working hard to get ready for this global event. Colleagues are being asked to play their part by ensuring they familiarise themselves with the road closures and any potential restrictions to BAU service delivery due to these. Both the City Centre Complex and the Eastgate Building will host operational support for UCI. Colleagues are reminded to wear their ID Badge and corporate lanyards when they are in the building and challenge those who do not have identification. Colleagues who require a replacement ID Badge or corporate lanyard can [request one here](#).

Colleagues are requested to read the recent version of the Security Reminder that was issued on Thursday 13 July 2023 to all colleagues via email. I would also encourage all staff to complete the Act Training modules on GOLD.”

Further information on UCI can be found at <https://www.getreadyglasgow.com/cycling-worlds>



#### UCI World Championships Glasgow impact for staff

George Square will be a focal point of the Championships. As the [official fan zone](#), it will be a hive of culture and sport activity as well as the venue for both the opening and closing ceremonies, cultural programme and finish for all of the road races.

Running every day of the championships George Square will also include the hospitality marquee, merchandise unit, broadcast compound, podium, screen and food and beverage area allowing all Glaswegians and visitors to enjoy the Championships and it's atmosphere.

On sport days – medal presentations will be shown on the big screen with a live feed and commentary of the Road Race progress.

To prepare the square for the Championships, the square closed on Monday 17 July 2023 along with the south carriageway.

This is to allow the extensive venue build to take place safely. Street furniture, benches and planters will begin to be removed from the square and surrounding area from this date.

Parking restrictions will apply to a number of roads around the Chambers during this event which will impact upon staff parking.

This includes:

- From Monday 17 July to Saturday 19 August – there is no access to parking in John Street
- From Monday 31 July to Monday 14 August – Cochrane Street will be closed and there will be no vehicle access to the Quadrangle
- From Monday 31 July to Monday 14 August – Montrose Street will be closed and there will be no access to 231 George Street Carpark



Where possible, any alternate arrangements for staff who usually drive to the Chambers will be communicated directly ahead of the closures.

Staff are reminded that maps and descriptions of all road closures are available on the [Get Ready Glasgow website](#).

The city chambers complex is being used throughout the event, however the Council will continue to provide services as normal with only a small number changes to operating practice in the building.

Access will be maintained for all staff who attend the City Chambers as their usual place of work.

Several rooms will be in use by the 2023 UCI Cycling World Championships for operational activity and will not be available for use from Monday 31 July until Sunday 13 August. These include:

- City Chambers West - Rooms 1, 2,3 and 13. Committee Rooms 1, 2 and 4. Banqueting Hall and Satinwood Suite
- City Chambers East – John Street Café, Burgh Court, Rooms 8, 10 and 11. Learning Academy B6, B14 and B20

The City Chambers URE café will be open for business as usual staff throughout. There will be no public tours of the Chambers for the duration of the event.

With regards to security of the City Chambers during the Championships current business as usual arrangements will continue and will be controlled by your corporate council ID badge and lanyard. Council staff undertaking their normal duties will not be subject to bag checks and other additional measures.

During specific days such as road race competitions, please be aware that you may be asked by onsite security or stewards to wait at barriers until it is safe to cross the field of play.

Due to surrounding road closures we are working with our external partners, who provide services to the Chambers - such as Royal Mail, regarding any changes to current procedures. We will keep staff updated on any changes.

Get Ready Glasgow is the business and public information campaign used to inform audiences about the impact of hosting the 2023 UCI Cycling World Championships.

The campaign is also used to promote opportunities for businesses and residents to get involved and play their part in ensuring Glaswegians supports the city to deliver a safe and successful event.

Any event of the scale of the cycling world championships may raise some questions from local residents who then may wish to raise with the local organising team. Any enquires relating to the Cycling World Championships should be sent directly to [getreadyglasgow@glasgow.gov.uk](mailto:getreadyglasgow@glasgow.gov.uk) for response.

Staff and the general public can find all the important information including the Business Ready Guide and road closure maps - on the [Get Ready Glasgow website](#) which is available to help everyone prepare for event time.

## **NRS Procedural Guidance**

The NRS Governance and Compliance Team has a new page on Connect, NRS Procedural Guidance, where you can find information and guidance on topics such as:

- Committees
- Making an Awards submission
- Consultation Process
- Equality Impact Assessments
- The Complaints Handling Procedure

The page will be updated on an ongoing basis. If there is anything you would like to see included in this area, please feel free to contact the [NRS Governance and Compliance Team](#)

Please use the button below to view NRS Procedural Guidance Connect page.

[Click to view NRS Procedural Guidance on the Intranet](#)



## Managers' Briefings

The undernoted Managers' Briefing have been issued in July for managers to cascade the information to Non PC facing staff within their area of responsibility.



- Call Challenge Approach
- Making Contact - Non Attendance at Work
- Avian Influenza
- Core Accessibility course on GOLD

Please use the button below to view previous managers briefings.

[Click to view the briefings on the intranet](#)

## For Information

### Service News and Corporate Updates that might affect you



### Glasgow Prepared for the UCI Road Race

Andy Waddell, Director of City Operations, accompanied by Gary Thyne, NRS technician, cycled the Glasgow segment of the road races route ahead of the UCI.

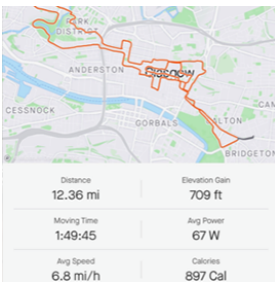
Andy said:

"I was particularly interested in the condition of the route/field of play and I was pleased to find that much of the preparatory work is well in hand and that the City is looking fantastic. It was also great to see the route from a competitor's perspective and I can confirm that Glasgow is pretty lumpy, especially uphill on Scott Street (Garnet Hill) and Montrose Street! I've included a screen shot of my Strava output but you must ignore the average speed indicator – we had to stop often to inspect the road or we'd have been much quicker!"

One lap was enough for me, whilst the elite women tackle it 6 times and the men 10 times - and that's only after making it from the opposite side of the country!

David Ferrier, Transport Manager (Events) - 2023 UCI Cycling World Championships has confirmed that Gary and I currently sit at positions 2(AW) and 3(GT) on the Strava leader board for the circuit (mind you, only 3 people completed the route so far!!) So that's the gauntlet thrown down for my hero Mark Cavendish when he hopefully takes it on again in August this year, having famously won the British Championships in Glasgow in 2013.

I would like to thank all NRS Staff who have been involved so far in the preparation for UCI and those who will be involved during the event and the clean up. The city is looking fantastic and set to show the world, once again, how well Glasgow can host world class events.



## NRS People

Supporting your health and wellbeing and wellness at work as well as learning and personal development



### Meet Your Colleagues

**Eddie Warde, Principal Officer, Glasgow South and East Housing Investment**

**How long have you worked for the council?**

It will be 20 years this September since 25 of us were transferred from the Scottish Government's Communities Scotland division to Glasgow City Council's Housing Service as part of the Transfer of Management of Development Funding. Four of us remain.

**What do you do in your role?**

Make Glasgow's housing better for its residents. More specifically, I administer the housing regeneration

budget for the South and East of the city, which is circa £50m per year. Most of this goes towards part funding the development of social housing being provided by housing associations. Also, it takes in the retention and improvement of traditional tenements, conversion of non residential buildings to housing and enables housing for sale in areas where otherwise it would not be economically viable to do so.

### **What is your favourite part of your role?**

It's not just all recording figures, although I do enjoy a good spreadsheet! I am also the Lead Officer for three Transformational Regeneration Areas and other housing led regeneration areas which encompass commercial, industrial and parkland improvements and it's interesting to find out how these factors can be made to operate successfully. Naturally, there is great satisfaction to be had from making good use of what I know to assist in changing derelict parts of the city into attractive high quality neighbourhoods.

### **What are the biggest challenges within your role?**

At the start of each financial year, we set our targets relating to housing spend, approval, site starts and completions. We are then monitored internally and externally on our progress as the year progresses. As matters change, it is an enjoyable challenge to work with colleagues and associations to ensure that these targets are still met. Despite our best efforts, March is always particularly busy. We used to have a national budget which funded environmental improvements associated with new housing provision. Since it was removed ten years ago, it has been more difficult to ensure that an area's surroundings match up to new housing. This involves bringing together other departments and agencies to draw on our collective expertise and funding.

### **Preventing Bullying, Harassment and Victimisation Workshops**

Staff are invited to attend our Preventing Bullying, Harassment and Victimisation workshops delivered by the City of Glasgow College. The interactive sessions will bring colleagues together to:

- Identify behaviours associated with Bullying, Harassment and Victimisation
- Assess the impact that bullying and harassment have on the individual and others
- Review the anti-bullying guiding principles, ACAS and EOC guidelines
- Agree on appropriate management behaviour
- Understand where to access support and guidance
- Learn how to produce an action plan

#### **Workshop Information**

The workshops will be held in person in the Learning Academy, 40 John Street, G1 1JL on:

Monday 21 August 9.30 – 16.30 [SIGN UP HERE](#)

Friday 1 September 9.30 – 16.30 [SIGN UP HERE](#)

Tuesday 31 October 9.30 – 16.30 [SIGN UP HERE](#)

Thursday 9 November 9.30 – 16.30 [SIGN UP HERE](#)

#### **Who can attend?**

These workshops are open to anyone who manages a team and wants to improve their knowledge of prevention, policy and process and anyone who is involved with the Bullying and Harassment framework. More information

For more information on the workshops go to Connect/ NRS People or email [OrganisationalDevelopment@glasgow.gov.uk](mailto:OrganisationalDevelopment@glasgow.gov.uk)



## Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

- GLA10599 Car Park Attendant (Temp – 12 months) (2 posts)
- GLA10604 Assistant Supervisor (Roads) (Permanent)
- GLA10605 Technical Officer (Public Health) (Permanent)
- GLA10606 Commercial Waste Enforcement Officer (Permanent)
- GLA10611 Coachbuilder (3 shift pattern) (Permanent)
- GLA10612 Coachbuilder (2 shift pattern) (Permanent)
- GLA10613 LES Operative 3 (Roads) (Permanent)
- GLA10617 Contracts Manager (Permanent)
- GLA10618 Technician (RCU) (Permanent)
- GLA10619 Technician (Contracts) (Permanent)

[Click here to view all the vacancies on myjobscotland.gov.uk](https://myjobscotland.gov.uk)

## Fundraising

Sandy Paterson Assistant Manager (Food Growing) at Greenspace and Biodiversity within NRS is about to throw himself out of a crane all for the benefit of St Andrews Hospice.

Sandy said, "You may be aware in my life outside of the office I look after a rather darn fine hostelry in North Lanarkshire which he runs as a community pub.

One of our key targets each year is to provide funding for charities close to the hearts of our patrons and this year it was St Andrew's Hospice.

We have so far raised an incredible £6800 for the Hospice however we have one final activity to complete on June 30th which involves me (and 5 other of our regulars) throwing ourselves out of a crane from 160ft up with only enhanced elastic bands to prevent an imminent impact with the ground , further info on the fundraising can be found on the [Daily Record website](#)".

Sandy continued, "I am absolutely terrified of the prospect, however as it's for a fantastic cause I would be very much obliged if you could find your way to offering any sponsorship. We have a target of £1200 to achieve and any and all donations would be very much welcomed. Please visit our [Just Giving Page](#) where donations can be made.



## General Interest

### What other teams do and events and activities that you can join



## Ghost-hunters Make Provan Hall Their 1st Call

Ghost-hunters are crying out to investigate Glasgow's spookiest new visitor attraction.

Paranormal investigators are queuing up to enter the newly restored Provan Hall House in Easterhouse which is said to be one of the city's most haunted locations.

The historic Grade 1 listed building sits at the heart of the city's stunning Seven Lochs Wetland Park and has undergone a multi-million pound transformation into a state-of-the-art visitors' centre with interactive exhibits, educational activities, workshops and community events. But it's the building's ethereal occupants and grisly past which are pulling in paranormal investigators. Sightings at the spooky site include up to five different ghostly figures, a mysterious man's face peering from a window, unexplained shouts and voices and visitors feeling touched by a ghostly presence.

Legend has it that Provan Hall was the scene of a double murder when a soldier returned from war after two years to find his wife had had a child. Enraged, he killed them both and their ghosts are said to haunt the building to this day.

Over the past six years, the building has undergone a sensitive restoration to create a visitors centre and news of its imminent reopening saw ghost-hunters clamouring to be first through the metal-studded doors.

History and Horrors Tours will host a storytelling fright night for up to 20 intrepid ghost-hunters aged 12 plus

from 8pm-10pm on Thursday 27 July. Electromagnetic field meters will be used to detect any unexplained electrical activity and balls which light up when moved will help detect any other-worldly attendees.

Lanarkshire Paranormal have also signed up to lead an adults only night tour of the building between 9pm on 12 August into the early hours of the next day.

Provan Hall House is one of the oldest buildings in Glasgow and was built in the 15th century as a hunting lodge for Glasgow Bishops. It is owned by the National Trust for Scotland and leased to Glasgow City Council. The newly created visitors centre will now be run by a Community Management Trust which is a charity made up of local organisations.

The new facility will officially open to the public on 12 August, but anyone keen for a sneak peek can go along to family fun preview days on Saturday 22 July and Sunday 23 July between 11am and 3pm. There will be bouncy castles, story-telling, arts and crafts and building tours.

Admission is free and the stunning building will also be available to hire as a meeting, office and events space as well as a filming location. There will be lots of volunteering opportunities at the venue too.

Seven Lochs Wetland Park is Scotland's largest urban park with over 16 square kilometres of land straddling the Glasgow City and North Lanarkshire boundary between Easterhouse, Coatbridge and Stepps. It is a wetland park of national significance which protects and enhances nature and heritage, promotes the health and wellbeing of local residents and visitors and boosts environmental, social and economic regeneration in the area.

The vast park is a wildlife haven providing natural habitat for animals including rare water voles, deer, foxes and birds including Kingfishers, Cormorants and Crested Grebes. The park also boasts a network of more than 10km of walking and cycling routes as well as offering volunteering opportunities and activities to tackle social isolation and loneliness.

Find out more about activities at Provan Hall at <https://www.provanhall.org>

### **Growers Enjoy the Gorgeous New Greyfriars Garden**

A stunning new community garden has opened on Glasgow's High Street to replace a temporary growing space.

The beautiful council-owned site is near the Victorian neo-Gothic style Barony Hall in High St. The new Greyfriars Biophilic Garden has 11 more growing spaces than the old one and all 56 spaces have been snapped up by growers ranging in age from mid 20s to over 80 years.

The former Greyfriars Garden was set up as part of the council's Stalled Spaces initiative in 2012 and was always intended to be temporary with the Shuttle Street site earmarked for development. With plans now afoot for the area, a new council site has been found for the growers.

The council has leased the new site to Greyfriars Biophilic Garden and it will be managed by the committee.

The group worked in partnership with the council's Greenspace and Biodiversity team to create 56 raised beds including three accessible beds which a chair or wheelchair can fit beneath. It also has a covered communal seating area and storage units. Reusable items from the old site, like barrels, have been reused as planters.

Anyone interested in applying for a raised bed at the garden should email [greyfriarsglasgow@gmail.com](mailto:greyfriarsglasgow@gmail.com)

For further information on the council's Food Growing Strategy email [glasgowfoodgrowing@glasgow.gov.uk](mailto:glasgowfoodgrowing@glasgow.gov.uk)



### **Get in Touch**

If you have any information you would like to share through this fortnightly email, please get in touch with the NRS Promotions and Engagement Team.

[Click here to Send us an Email](#)

